

Hello,

If you still use the Intoxilyzer 8000 you will need to get re-certified through the online course at the following link:

<https://www.forensiced.org/az/>

Please read the following information, most FAQ's are explained here.

-We need your signed/completed Exhibit B application sent in before the card will be renewed. You can send it through regular mail, email, or fax it to us. Fax is 602-223-2913.

AZ DPS Crime Lab
Breath Alcohol Unit, MD 1150
2102 W. Encanto Blvd
Phoenix, AZ 85009

If you have a QAS permit near expiration, please renew your operator permit first. After that, contact the lab for a QAS recertification packet. If you have (had) a QAS permit but do not perform those duties anymore, let me know so I can update our list.

A few tips and troubleshooting:

-If you recently took the online course (and sent us an Exhibit B), you do not have to do anything else at this time - your renewal will be processed shortly.

-Most issues related to the online recert (logons, locked up accounts, etc.) must be resolved through the website vendor, RTI. Email them at cfs-forensic-ed@rti.org or you may call 1-866-252-8415. The email and phone number are also listed on the web page. **The lab cannot reset passwords or unlock accounts.** RTI is on Eastern Standard Time.

-Please make sure to go through all of the materials and take the exam, otherwise it will not count as successfully completing your recert. If you did not go through all of the online recert materials and it shows that you've completed it, this is probably a carry-over from the previous completion. You will need to have RTI unlock your account if you cannot take the exam.

-If you see a **500 Internal Server error** during grading, do not panic. This happens occasionally, but everything is usually ok, we still get your recert test results sent to us.

-Cards will be printed and sent out a little while after we receive the completed Exhibit B. The website does not send us a copy of it, and it is a common cause of delay getting your renewal processed.

Feel free to contact us for more information. You can call the DPS Breath Alcohol support line at 602-223-2356

or

email us at rstephenson@azdps.gov or eboone@azdps.gov