The True Scope & Cost of Emergency Communications

What Most People See

- 911
  - Voice Systems (Telephone)
  - Computer Aided Dispatch (CAD) Systems

What People Don’t See

- Radio Communications Systems
  - Mobile and Portable Land Mobile Radio (LMR)
  - Interoperability Maintenance Costs
  - Communication Towers
  - Tower Equipment Sheds

- Broadband & Data Systems
  - Mobile Data Terminals (MDT)
  - FirstNet
  - Government Emergency Telecommunications Service (GETS)
  - Wireless Priority Service (WPS)
  - Next Generation – 911 (NG911)

- Alerts & Warnings
  - Outdoor Warning Systems
  - Emergency Alert System (EAS)
  - IPAWS (including silver/amber alerts)
  - TV/Radio/Website/Media Updates
  - Social Media Outlets

- Governance
  - SWIC / Communications Champion
  - Statewide Communications Office
  - Strategic Planning

- Training & Exercises
  - Communications Unit Exercise (COMMEX)
  - Communications Unit Leader (COML)/Communications Technician (COMT) Training
  - Incident Tactical Dispatcher (INTD) Training
  - Radio Operator (RADO) Training
  - Information Technology Service Leader (ITSL) Training
  - Audio Gateway Information and Training
  - Cybersecurity Training and Awareness
  - Dispatcher Training

- Cybersecurity
  - Expertise and Planning
  - Tools and Solutions
  - Risk and Vulnerability Management
  - Prevention Equipment and Training