

TOWING FIM SCORING SHEET

TSA SUBMITTED FORMS

Tow Firm Name: <i>CUSTOM TOWING</i>	District # <i>12</i>	Tow Area# <i>1,2,3,5</i>	Reviewer: <i>J. Geelhey</i>
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Form/Question	Expectations			Unacceptable	Notes/Comment
	Exceeds	Meets	Below		
TSA Signed		X			
All Attachments A-D		X			
Common Ownership (Attachment D)*		X			Ensure C.O. firms are not on same rotation
Compliance with AAC (Attachment D)		X			
Contracts terminated last 5 yrs (Attachment D)		X			
Subcontract (Attachment D)		X			If meets, approve on TSA approval page
Debarred or Suspended (Attachment D)		X			
OVERALL		X			

TOW FIRM QUALIFICATIONS

Attribute	Expectations			Unacceptable	Notes/Comment
	Exceeds	Meets	Below		
Experience/Qualifications (Attachment D)		X			
Trucks/Equipment Capabilities (Attachment C)		X			
Storage Facility 1 (Attachment B)		X			
Storage Facility 2 (Attachment B)					
Storage Facility 3 (Attachment B)					
Storage Facility 4 (Attachment B)					
Storage Facilities Overall		X			
Personnel (Exhibit C)*		X			None of the drivers have completed TIMs not required for submission
OVERALL		X			90 days to comply

79. TOW FIRM APPROVAL:

I certify that all drivers operating under this Tow Service Agreement (TSA) are qualified and competent. I further certify that I have read and understand this TSA and agree to abide by all the provisions. I further agree to indemnify, defend, and save harmless the state, its officers, agents, and employees from any and all claims and losses accruing or resulting to the towing firm in connection with the performance of the TSA, and from any and all claims and losses accruing or resulting to any person, firm, or corporation who may be injured or damaged by the towing firm in the performance of this TSA. The towing firm, and the agents and employees of the towing firm, in the performance of this TSA, shall act in an independent capacity and not as officers or employees or agents of the State of Arizona.

Towing Firm Approval		
Signature 	Typed Name TOM CUTLIP	
Company CUSTOM RECOVERY, LLC dba CUSTOM TOWING	Title MANAGING MEMBER	Date 8/18/17
Business Address 1222 South Highway 89, Ste. A Chino Valley, AZ 86323		Phone Number 928-636-2636
US DOT# (if applicable) 2155861		

80. DPS APPROVAL:

District Commander or authorized designee hereby assigns the towing firm the following vehicle classes and geographic tow area(s) for the TSA term.

Tow Firm Name: CUSTOM RECOVERY, LLC dba CUSTOM TOWING

	Tow Area 1	Tow Area 2	Tow Area 3	Tow Area 4	Tow Area 5	Tow Area 6	Tow Area 7	Tow Area 8	Tow Area 9
Light	X	X	X						
Medium	X	X	X						
Heavy									
HD Rotator									

Attachment D: Administrative Requirements Question 5 Subcontractors Reported:

Approved Denied

The terms of this TSA (2017-2018 TSA) will become effective:

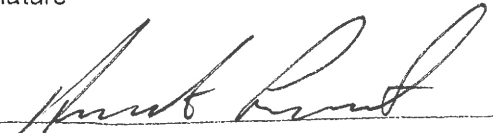
11/01/2017 and end 10/31/2019
 Date Date

Signature <i>John Seely</i>		Printed Name J. Seely	
Badge # 5209	Title Captain	Date 9/24/17	

81. DPS DEPUTY DIRECTOR APPROVAL:

DPS Director or designee hereby approves of the selection of following District 12 towing firms to participate in the 2017-2019 Tow Service Agreement for the term November 1, 2017 through October 31, 2019.

Tow Firm Name
ABC Body Shop Inc
ACT Towing & Recovery
Alpha Towing and Transport (Seven Arrows LLC)
Alternative Heavy Towing
AM/PM Towing LLC
Arizona Recovery and Towing
Black Hills Auto & Towing
C & S Towing
Continental Heavy Haul (R&J Assets, Inc.)
Custom Towing (Custom Recovery)
D & G Towing
Firebird Towing LLC
Historic Rt 66 Auto & Towing
Hydro Towing
J.E.T.T. LLC
Johnson's Heavy Towing Inc
Murphy's Chevron/AshFork Towing
Rapid Towing
Red Rock Towing
Sedona Service Center/Jaws Towing
Stixmen Towing and Recovery
Tar Heel Towing
TNT Towing & Transport LLC
Tri-City Towing Inc
Tri-Star Transportation
Unique Heavy Recovery

Signature 	Date 12-4-17
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Attachment A
Business Presence

TOW SERVICE AGREEMENT

Towing Services; DPS District 12, Yavapai, Coconino & Maricopa Counties, geographic towing area 1-6

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Towing Firm shall provide responses to all items listed below. A separate form is required for each vehicle storage facility. Provided information may be subject to DPS verification.

1. Specify the place of business "location" offered (frontoffice):

Towing firm name: CUSTOM RECOVERY, LLC dba CUSTOM TOWING
Street address: 1222 South Highway 89, Ste. A
City/Town: Chino Valley
State and Zip code: Arizona, 86323
Business phone number: 928-636-2636 Fax number: 928-636-5770
E-mail address: info@towingprescott.com
Business License number: Chino Valley #BL-002516 EIN: 86-1050218

- Do you own this business location? [X] Yes [] No
Do you lease or rent this business location? [] Yes [X] No
Do you have other type of written agreement with a property owner for this business location? [] Yes [X] No
If you answered yes to the preceding question, please explain:

2. Specify the vehicle storage facility and location offered:

Street address: 1222 South Highway 89, Ste. A
City/Town: Chino Valley
State and zip code: Arizona, 86323
Business phone number: 928-636-2636 Fax number: 928-636-5770
E-mail address: info@towingprescott.com

- Do you own this facility? [X] Yes [] No
Do you lease this facility? [] Yes [X] No
Do you share this facility with any other tow firm? [] Yes [X] No
If you answered yes to the preceding question, please name the tow firm(s):
Do you have other type of written agreement with a property owner for this facility? [] Yes [X] No
If you answered yes to the preceding question, please explain:

3. Specify the geographic towing area(s), district(s), or state(s) and service types offered in the spaces provided:

Area 1: Prescott - State Route 69, MP 283.7-296.3; State Route 89, MP 289.0-345.7; State Route 89A, MP 319.2-337.0; State Route 89S (Fain Road), MP 325.9-331.4

Check all that apply:

- Is the storage facility located in area 1? [X] Yes [] No
Is the storage facility located within an area adjoining area 1? [] Yes [X] No
Is the storage facility located within a district adjoining area 1? [] Yes [X] No
Is the storage facility located within a state adjoining area 1? [] Yes [X] No

Check the type of towing services and list resources offered for area 1:

- Light Duty Towing Services. [X] Number or tow trucks for this category: 8
Medium Duty Towing Services. [X] Number or tow trucks for this category: 1
Heavy Duty Towing Services, [] Number or tow trucks for this category: 0
Heavy Duty Rotator Services, [] Number or tow trucks for this category: 0



Attachment A
Business Presence

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Towing Services; DPS District 12, Yavapai, Coconino & Maricopa Counties, geographic towing area 1-6

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Area 2: Dewey/Camp Verde - Interstate 17, MP 278.5-293; State Route 169, MP 0.5-15.1; State Route 260, MP 228.0-242.5

Check all that apply:

- Is the storage facility located in area 2?
Is the storage facility located within an area adjoining area 2?
Is the storage facility located within a district adjoining area 2?
Is the storage facility located within a state adjoining area 2?

Check type of towing services and list resources offered for area 2:

- Light Duty Towing Services.
Medium Duty Towing Services.
Heavy Duty Towing Services.
Heavy Duty Rotator Services.

Area 3: Seligman - Interstate 40, MP 93.5-139.8; Business Loop 40, MP 139.9-142.9 (Seligman) and 145.1-146.8 (Ashfork); US 66, MP 109.4-142.9; State Route 89, MP 345.7-364.0

Check all that apply:

- Is the storage facility located in area 3?
Is the storage facility located within an area adjoining area 3?
Is the storage facility located within a district adjoining area 3?
Is the storage facility located within a state adjoining area 3?

Check type of towing services and list resources offered for area 3 below:

- Light Duty Towing Services.
Medium Duty Towing Services.
Heavy Duty Towing Services.
Heavy Duty Rotator Services.

Area 4: Sedona/Cottonwood - Interstate 17, MP 293.1-311.4; State Route 89A, MP 337.0-389.9; State Route 179, MP 298.9-313.4; State Route 260, MP 208.0-209.0

Check all that apply: Could not guarantee a timely ETA

- Is the storage facility located in area 4?
Is the storage facility located within an area adjoining area 4?
Is the storage facility located within a district adjoining area 4?
Is the storage facility located within a state adjoining area 4?

Check type of towing services and list resources offered for area 4 below:

- Light Duty Towing Services.
Medium Duty Towing Services.
Heavy Duty Towing Services.
Heavy Duty Rotator Services.



Attachment A
Business Presence

TOW SERVICE AGREEMENT

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Area 5: Cordes Junction - Interstate 17, MP 248.0 - 278.4; State Route 69, MP 262.6 - 281.1

Check all that apply:

- Is the storage facility located in area 5?
Is the storage facility located within an area adjoining area 5?
Is the storage facility located within a district adjoining area 5?
Is the storage facility located within a state adjoining area 5?

Check type of towing services and list resources offered for area 5 below:

- Light Duty Towing Services.
Medium Duty Towing Services.
Heavy Duty Towing Services,
Heavy Duty Rotator Services,

Area 6: Black Canyon City - Interstate 17, MP 223.9 - 248.0

Check all that apply: Could not guarantee a timely ETA

- Is the storage facility located in area 6?
Is the storage facility located within an area adjoining area 6?
Is the storage facility located within a district adjoining area 6?
Is the storage facility located within a state adjoining area 6?

Check type of towing services and list resources offered for area 6 below:

- Light Duty Towing Services.
Medium Duty Towing Services.
Heavy Duty Towing Services,
Heavy Duty Rotator Services,



Attachment B
Vehicle Storage Facility(s) Inspection

TOW SERVICE AGREEMENT

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1. Tow firm please specify the vehicle storage facility and location offered.

Tow Firm Name: CUSTOM RECOVERY, LLC dba CUSTOM TOWING
Tow Firm Representative: Tom Cutlip
Street Address: 1222 South Highway 89, Ste. A
City/Town: Chino Valley
State and Zip Code: Arizona, 86323
Size (dimensions, acres, etc.): 145' x 90'
Vehicle storage capacity (# of vehicles): approx. 70 cars
Business phone number: 928-636-2636 Fax number: 928-636-5770
E-mail address: info@towingprescott.com

2. To be filled out by a DPS Inspector after TSA submission:

- Is the entire perimeter of the storage facility secured by an approximate 6ft enclosure (i.e. chain link fence, block fence, fully enclosed building/structure, etc.)? [X] Yes [] No
Does the storage facility have secured lockable entry ways (i.e. lockable gates at all openings, garage type doors, etc.) to prevent unauthorized access to stored vehicles? [X] Yes [] No
Is access to the storage facility limited to Contractor, designated Contractor employees, DPS personnel, vehicle owners, or others having legitimate business reasons for entering the facilities? [X] Yes [] No
Does the storage facility have entryways locked at all time when Contractor or Contractor's employees are not present? [X] Yes [] No
Is the storage facility location exclusive to the storing of towed vehicles only (i.e. shall be separate and apart from facilities/areas where vehicles are dismantled; alternate work is being performed, etc.)? [X] Yes [] No
Does the storage facility have a ground surface that enables the safe movement of stored vehicles throughout the lot while under the vehicle's own power or while under tow regardless of prevailing weather conditions and free of overgrown vegetation? [X] Yes [] No
Does the storage facility have sufficient lighting present, either from the vehicle storage facility itself and/or from alternate sources (i.e. street lamps, adjacent businesses, etc.) to allow for night time release/inspection of vehicles for damage and for security purposes? [X] Yes [] No
Is the storage facility accessible to the public between the hours of 8:00 A.M. to 6:00 P.M., Monday through Friday, and 8:00 A.M. to 12:00 P.M. (noon) on Saturdays (excluding holidays), for releasing vehicles and/or property? [X] Yes [] No

Inspection Date: 9/14/2017

Inspector Name & Badge #: J. Seelby 5206

Inspector Signature: [Handwritten Signature]



Attachment C Tow Truck Resources

TOW SERVICE AGREEMENT

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Towing Firm shall provide a detailed list and description of the tow truck(s) it will utilize under the resulting contract in the spaces provided below. Use additional pages as necessary. Provided information may be subject to DPS verification.

V.I.N. # 3FRWX6FC1BV565753	Year: 2011	Make: FORD	Model Number: F650
Vehicle Owner: Custom Recovery, LLC dba Custom Towing	<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T10114 <small>(DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)</small>	DPS Permit date: 10/28/14

V.I.N. # 3FRWF65F57V515993	Year: 2007	Make: FORD	Model Number: F650
Vehicle Owner: Custom Recovery, LLC dba Custom Towing	<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T7895 <small>(DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)</small>	DPS Permit date: 10/29/14

V.I.N. # 1HTMMAAM23H556347	Year: 2003	Make: INTERNATIONAL	Model Number: 4300
Vehicle Owner: Custom Recovery, LLC dba Custom Towing	<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T1212 <small>(DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)</small>	DPS Permit date: 10/28/14

V.I.N. # 3FRNF65F75V177490	Year: 2005	Make: FORD	Model Number: F650
Vehicle Owner: Custom Recovery, LLC dba Custom Towing	<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T2197 <small>(DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)</small>	DPS Permit date: 10/29/14

V.I.N. # 1HTMMAAL19J040442	Year: 2009	Make: INTERNATIONAL	Model Number: 4300
Vehicle Owner: Custom Recovery, LLC dba Custom Towing	<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T12376 <small>(DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)</small>	DPS Permit date: 6/16/16



Attachment C Tow Truck Resources

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V.I.N. # 1FDAF57F13EA52492	<u>W1</u>	Year: 2003	Make: FORD	Model Number: F550
Vehicle Owner: Custom Recovery, LLC dba Custom Towing		<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T7876 (DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)	DPS Permit date: 10/28/14

V.I.N. # 1FDXF46F1YEC48929	<u>W2</u>	Year: 2000	Make: FORD	Model Number: F450
Vehicle Owner: Custom Recovery, LLC dba Custom Towing		<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T10111 (DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)	DPS Permit date: 10/28/14

V.I.N. # 1FDKF38M5PNB05917	<u>W3</u>	Year: 1993	Make: FORD	Model Number: F350
Vehicle Owner: Custom Recovery, LLC dba Custom Towing		<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T1466 (DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)	DPS Permit date: 10/28/14

V.I.N. # 3C7WRNBL7HG607608	<u>W5</u>	Year: 2017	Make: DODGE RAM	Model Number: 5500
Vehicle Owner: Custom Recovery, LLC dba Custom Towing		<input checked="" type="checkbox"/> Light Duty <input type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T12363 (DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)	DPS Permit date: 03/20/17

V.I.N. # 1GDJ6H1J3PJ505989	<u>M1</u>	Year: 1993	Make: GMC	Model Number: TOPKICK
Vehicle Owner: Custom Recovery, LLC dba Custom Towing		<input type="checkbox"/> Light Duty <input checked="" type="checkbox"/> Medium Duty <input type="checkbox"/> Heavy Duty <input type="checkbox"/> Heavy Rotator	DPS Tow Truck I.D. # T10141 (DPS # confirms compliance to A.A.C. R13-3-902; Tow Truck Inspection Application)	DPS Permit date: 10/29/14



Attachment D
Compliance with Administrative Requirements

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TOW SERVICE AGREEMENT

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The Offeror shall provide responses to all items listed below. Provided information may be subject to DPS verification.

1. In accordance with A.R.S. § 41-1830.51, the towing firm shall disclose in writing the owner(s) of the towing firm for which the offer is being submitted, and if the owner(s) own or have shared assets with other towing firms that it shall also disclose, in writing the names of those towing firms. (Paragraph 4 of Tow Service Agreement)

1.1. Offeror shall list the owner(s) of the towing firm for which the offer is being submitted:

TOM CUTLIP & REBECCA CUTLIP (MANAGING MEMBERS), CUSTOM RECOVERY, LLC dba CUSTOM TOWING

1.2. Does the owner(s) of this towing firm own or have ownership interest in any other towing firms (includes membership in a limited liability company or partnership interest)?

Yes: [] No [X] If yes, list names of the other towing firms in the space provided below:

Blank lines for listing other towing firms.

1.3. Do you share any vehicles and/or equipment with any other towing firm(s)?

Yes: [] No [X] If yes, list names of the other towing firms along with the vehicles and/or equipment that is shared in the space provided below:

Blank lines for listing shared vehicles and equipment.

1.4. Do you share any employees or staff with any other towing firm(s)?

Yes: [] No [X] If yes, list names of the other towing firms along with the person's name that is shared in the space provided below:

Blank lines for listing shared employees or staff.

2. In accordance with paragraph 8 in the Tow Service Agreement (TSA), Compliance with all sections of Arizona Administrative Code ("A.A.C.") Title 13, Chapter 3, articles 7 through 12.

2.1 Does offeror comply with all sections cited in item 2? Yes: [X] No []

3. In accordance with Paragraph 9 of the Tow Service Agreement (TSA), Responsibility and Susceptibility

3.1 Has the Towing firm had a contract within the last five (5) years that was terminated for cause due to breach or similar failure to comply with the terms of the contract? Yes: [] No [X]

4. In accordance with Tow Service Agreement (TSA) Paragraph 10, Declaration

Has the Towing firm been debarred, suspended, or otherwise lawfully prohibited from participating in any public procurement activity, including, but not limited to, being disapproved as a subcontractor of any public procurement unit or other governmental body? Yes: [] No [X]



**Attachment D
Compliance with Administrative Requirements**

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TOW SERVICE AGREEMENT

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5. In accordance with paragraph 11 titled "Subcontracting", Towing firm shall not enter into any Subcontract under this TSA for the performance of this agreement without prior approval of the District Commander. The towing firm shall clearly list any proposed subcontractors and the subcontractor's proposed responsibilities in the space provided below:

WE HAVE NOT HAD TO USE SUBCONTRACTORS BEFORE AND DO NOT INTEND TO DO SO.

6. How many years has this towing firm been in business? 25 years ___ months

7. Does this towing firm have experience performing law enforcement related tows and recoveries? Yes: No

If Yes, please state the number of years' experience and law enforcement agencies firm has contracted with:

7.1 Years of Law Enforcement Tow & Recovery Experience: 20+ years ___ months

7.2 Law Enforcement Agencies Contracted within past 3 years (provide agency and agency contact name):

- CHINO VALLEY POLICE DEPARTMENT - Chief Charles Wynn (928) 636-4223**
- DEPARTMENT OF PUBLIC SAFETY – Captain George Manera (602) 223-2020**
- PRESCOTT POLICE DEPARTMENT – Chief Debora Black (928) 777-1900**
- PRESCOTT VALLEY POLICE DEPARTMENT – Chief Bryan Jarrell (928) 777-9261**
- YAVAPAI COUNTY SHERIFF'S – Sheriff Scott Mascher (928) 772-3760**