

DATA NETWORK TELECOMMUNICATIONS TECHNICIAN
Selection Process I.D. #
6326/0725

EXAMINATION PLAN

WRITTEN EXAMINATION

Weight = 100%

Pass = 70%

Multiple choice 28-item examination

Time = 1 hour

	CONTENT AREA	# OF ITEMS	PERCENTAGE
1.	Telephone Concepts	3	10.71
2.	Installation of Computer Support Equipment	6	21.43
3.	Standard Cable Concepts	9	32.14
4.	Safety Principles	4	14.29
5.	Communications and Interpersonal Relations	<u>6</u>	<u>21.43</u>
	TOTAL	28	100%

REFERENCE SOURCES:

Day, Nancy, *Back to Backs: A Guide to Preventing Back Injury*, Krames Communications, 1984.

Fulton, Patsy J., Joanna D. Hanks, *Procedures for the Office Professional*, 2nd Ed, South-Western Publishing Co, 1990.

Keller, J.J., *Keller's Official OSHA Safety Handbook*, J.J. Keller and Associates, Inc., 1994.

Locker, Kitty O., *Business and Administrative Communication*, Fourth Edition, Irwin McGraw-Hill, 1997.

Newton, Harry. *Newton's Telecom Dictionary, 30th Edition*. New York, NY. 2016.

Standards Reference Guide. Glenview, Illinois. Anixter Inc. 2016.

Stewart, Doug, *The Power of People Skills*, John Wiley and Sons, Inc. 1986.

Timm, Paul R., James A Stead, *Communication Skills for Business and Professions*, Prentice Hall. 1998.

Truitt, John, *Telephone Tactics for Instant Influence*, Dembner Books. 1990.

Telecomabc: www.telecomabc.com. 2005.

This examination consists of 28 multiple choice questions.