

ARIZONA DEPARTMENT OF PUBLIC SAFETY



ANNUAL REPORT FY2024





CONTENTS

OPENING LETTER

4

INTRODUCTION

5

EXECUTIVE STAFF

6

DEPARTMENT STATEMENTS

7

ORGANIZATION

8

BUDGET

10

ENFORCEMENT

11

DETERRENCE

15

SUPPORT

22

SERVICE

30

OPENING LETTER

Colonel Glover Letter to Governor Katie Hobbs

It is my privilege to submit to you the Arizona Department of Public Safety's (AZDPS) annual report for Fiscal Year 2024. The activities and significant accomplishments contained in this report reflect the quality and dedication of the employees of the AZDPS.

While one of our primary responsibilities is patrolling the highways throughout Arizona, this report demonstrates the vast array of other comprehensive services and programs we provide for our citizens and those visiting the state. Troopers and professional staff of the AZDPS are dedicated employees who take tremendous pride in the agency's mission. This report summarizes our mission to improve public safety by enforcing state laws, deterring criminal activity, and providing vital support to the state of Arizona and its citizens.

The following are ways that AZDPS has become more efficient in FY2024:

- The State Trooper Academy (STA) was moved from the Phoenix Regional Police Academy to the AZDPS headquarters complex. This is the first time the STA was hosted at the AZDPS headquarters since 1979. STA graduates complete the most comprehensive law enforcement training in the state with an emphasis on rigorous, dynamic, and realistic training.
- The Highway Patrol Division (HPD) has focused details and overtime toward reducing fatalities on the highways. Arizona experienced 374 fatalities in FY2024, a 4.6% reduction from FY2022.
- The Applicant Processing Team (APT) processing times improved due to employee-led recommendations on changing front-end processing. Applications pending entry decreased from 4,000 to an average of under 100.
- The Criminal Investigations Division (CID) hired a National Integrated Ballistic Information Network (NIBIN) coordinator to oversee the program, and to ensure all "crime guns" are entered into the NIBIN database within 48 hours. Additionally, the new NIBIN Program curriculum was developed by the coordinator to educate and train state troopers and detectives to identify crime guns and get them off the street to reduce violent crimes involving firearms.

Thank you for your support and assistance during Fiscal Year 2024. The AZDPS will continue to strive to be a national model in the law enforcement community; driven by our dedication to professional service, our core values, and our commitment to the citizens we serve.

Sincerely,
Colonel Jeffrey Glover, Director
Arizona Department of Public Safety

INTRODUCTION

About the Arizona Department of Public Safety



In 1968, the Arizona legislature created the Arizona Department of Public Safety (AZDPS). The agency became operational on July 1, 1969, by Gov. Jack Williams' executive order. Gov. Williams' mandate consolidated the functions and responsibilities of the Arizona Highway Patrol, the Enforcement Division of the State Liquor Department and the Narcotics Division of the State Department of Law into one agency.

Since its inception, the AZDPS has been given many additional responsibilities and has evolved into a renowned, multi-faceted organization dedicated to providing state-level law enforcement services to the public, while developing and maintaining close partnerships with other local, county, tribal, state, and federal agencies.



EXECUTIVE STAFF

COL. JEFFREY GLOVER

Director
Office of the Director



LT. COL. KEN HUNTER

Deputy Director
Office of the Director



LT. COL. JENNA MITCHELL

Assistant Director
Agency Support Division



LT. COL. TIMOTHY CHUNG

Assistant Director
Criminal Investigations Division



LT. COL. DESTON COLEMAN

Assistant Director
Highway Patrol Division



SUPERINTENDENT BILL LONG

Assistant Director
Major Incident Division



LT. COL. DAVEN BYRD

Assistant Director
Technical Services Division



MAJ. JESSE GALVEZ

Executive Officer
Office of the Director



DEPARTMENT STATEMENTS

MISSION:

To provide public safety to the state of Arizona.

VISION:

To be the national model in providing state-level law enforcement services.

MOTTO:

“Courteous Vigilance” is the Department’s motto and guiding principle, which reflects the pride of the Department. We provide quality, reliable, and respectful service to the citizens of Arizona, while being vigilant in the enforcement of the laws of the state.

VALUES:

The following are AZDPS’ seven core values, supporting the tradition of “Courteous Vigilance” and are reflected in the acronym: JUSTICE. This acronym is represented through the seven points of the Department’s badge.

JUSTICE

We embrace the qualities of fairness, equality and quickness in protecting the rights of the people we serve.

UNDAUNTED COMMITMENT

We demonstrate moral and physical courage, vigilance and diligence in duty performance.

SERVICE

We deliver exceptional service assistance through teamwork and cooperation.

TRUST

We strive to earn and keep the confidence of the people we serve through truthfulness, communication and reliability.

EMPATHY

We are compassionate and respectful in all that we do.

COURTESY

We are respectful and polite to everyone.

INTEGRITY

We are honest, factual and accountable while being an example of excellence on and off duty.



ORGANIZATION

The Arizona Department of Public Safety is divided into five organizational divisions and the Office of the Director. Each division and the Office of the Director have unique responsibilities supporting the agency's mission. Each division is led by an assistant director, who - along with members of the Office of the Director - comprise the Department's Executive Staff.



Office of the Director

Under the director's oversight, the Office of the Director establishes the objectives and structure of the agency and, through the deputy director, directs its day-to-day operations. The Office of the Director oversees the agency's Executive Officer, Legislative Liaison, Governmental Relations, Legal Affairs, Public Affairs, Internal Affairs, Executive Security, and the Budget Office. In addition, the Office of the Director provides support to the Governor's Office of Highway Safety, the Arizona Peace Officer Standards and Training Board, and the Law Enforcement Merit System Council.



Agency Support Division

The Agency Support Division (ASD) provides vital support to the State of Arizona and its citizens by supporting the entire Department and other governmental agencies. ASD houses several vital functions, such as Aviation, Human Resources, Training, Research and Planning, State Trooper Academy, Department Records, Fleet Services, Facilities, Procurement, Finance, and Logistics.



Criminal Investigations Division

The Criminal Investigations Division's (CID) mission is to protect the public by deterring crime using innovative investigative and specialized enforcement strategies and resources. The CID protects human life and property by enforcing state laws relating to narcotic trafficking, organized crime, intelligence, vehicle theft, gangs, computer and financial crimes, and fugitive apprehension. The CID deters criminal activity by developing intelligence, using innovative investigative and specialized enforcement strategies to disrupt and dismantle criminal organizations and investigate crimes. The CID provides vital support to Arizona and its citizens by conducting criminal and administrative investigations for other agencies, hosting and participating in regional task forces, operating the Arizona Counter Terrorism Information Center (ACTIC) and providing tactical high-risk responses to acts of extraordinary violence and domestic preparedness incidents.

ORGANIZATION



Highway Patrol Division

The Highway Patrol Division (HPD) is the largest division in the agency and is comprised of troopers assigned throughout the state. HPD combines enforcement, training, and public outreach to improve highway safety while striving to reduce collisions and increase the efficiency of the highway transportation system. Additionally, HPD enforces commercial motor vehicle laws and performs school bus and tow truck inspections. The HPD also includes the Vehicular Crimes Unit, which investigates collisions involving serious injury or death and result in criminal charges.



Technical Services Division

The Technical Services Division (TSD) protects human life and property by enforcing laws related to the regulation of security guards, private investigators, scrap metal dealers, sex offenders, and job applicants for specific occupations that require statutorily mandated background checks and fingerprint clearance cards. TSD houses two regional operational communications centers throughout the state that provide statewide radio dispatch services to troopers, emergency medical services, and other law enforcement dispatch centers. Additionally, TSD manages and supports the statewide Criminal Justice Information System and the statewide public safety radio telecommunications system, which supports radio communication for many federal, state, and local criminal justice agencies.



Major Incident Division

The Major Incident Division (MID) is a new addition to the AZDPS and was created to conduct criminal investigations of any law enforcement critical force incidents in the state. Additionally, at the written request of a chief of police or a county sheriff, the MID investigates criminal allegations against a peace officer whom the law enforcement agency employs. The MID comprises two bureaus, the Scientific Analysis Bureau and the Special Investigations Bureau.



BUDGET

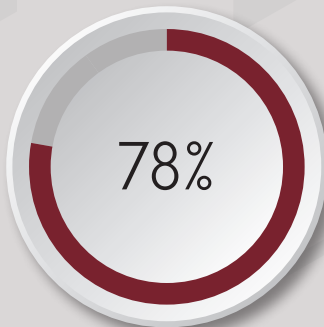
Total expenditures



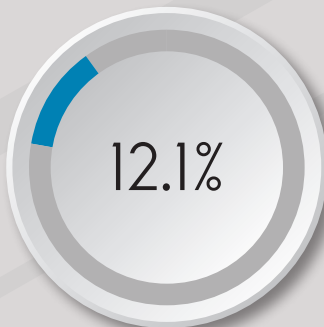
The Arizona Department of Public Safety expended **\$464.3 million** in FY2024. This amount consists of **\$362.3 million** in appropriated state funding, **\$56.3 million** in federal funding, and **\$45.7 million** in non-appropriated funding. These funds provided for 1,061 troopers, 61 cadet troopers, and 914 professional staff employees.



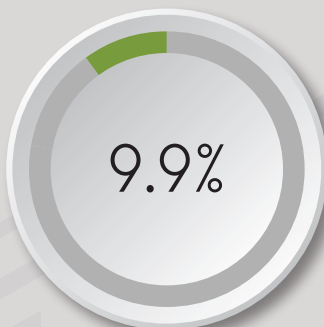
State Appropriated Funding \$362,300,000



Federal Funding \$56,300,000



Non-Appropriated Funding \$45,700,000



ENFORCEMENT

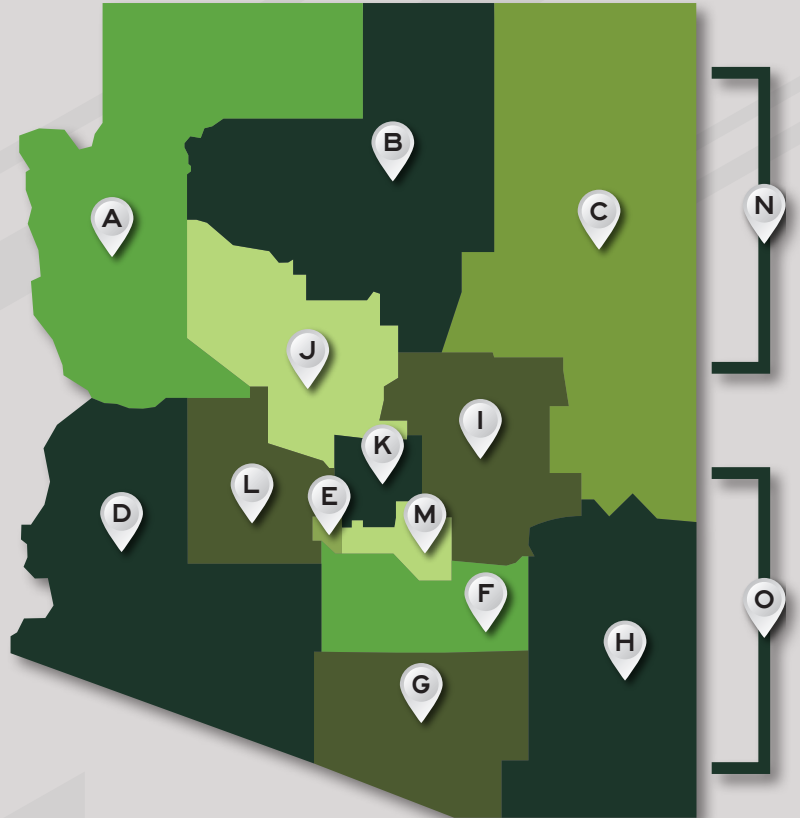
PATROL



Through the work of the **Highway Patrol Division (HPD)** and select bureaus within the Criminal Investigations Division (CID), the AZDPS patrols state highways and decreases collisions and fatalities by issuing warnings, repair orders, and citations, and arresting motorists who violate criminal state statutes. Priority is placed on identifying and arresting impaired drivers and other hazardous drivers who increase the risk of causing a collision, in addition to enforcing occupant restraint laws and criminal interdiction.

DISTRICTS

A	D1 - KINGMAN
B	D2 - FLAGSTAFF
C	D3 - HOLBROOK
D	D4 - YUMA
E	D5 - METRO CENTRAL
E	D7 - METRO MOTORS
E	D10 - CAPITOL
F	D6 - CASA GRANDE
G	D8 - TUCSON
G	D17 - TUCSON NIGHT WATCH
H	D9 - SIERRA VISTA
I	D11 - GLOBE
J	D12 - PRESCOTT
K	D13 - METRO EAST
K	D20 - NIGHT WATCH PHOENIX EAST
L	D14 - METRO WEST
L	D19 - NIGHT WATCH PHOENIX WEST
M	D18 - METRO SOUTH
N	D15 - COMMERCIAL VEHICLE ENFORCEMENT NORTH
O	D16 - COMMERCIAL VEHICLE ENFORCEMENT SOUTH



TROOPERS PATROL OVER 27,860 HIGHWAY MILES.

ENFORCEMENT

TRAFFIC STOPS

TOTAL TRAFFIC STOPS

430,261

TOTAL CITATIONS

219,665

TOTAL ARRESTS

15,602

WARNINGS

155,223

HAZARDOUS CITATIONS

176,244

DUI ARRESTS

4,749

REPAIR ORDERS

18,595

RESTRAINT CITATIONS

15,719

DRUG-RELATED
ARRESTS

2,784



ENFORCEMENT

COMMERCIAL VEHICLE ENFORCEMENT



Commercial Motor Vehicles (CMV) are present on every highway in Arizona. Focused education and enforcement of commercial vehicles prove beneficial for CMV drivers and the drivers around them. Commercial Vehicle Enforcement strives to increase awareness and safety for the public and CMV drivers. The Commercial Vehicle Enforcement districts contain specially trained troopers who are responsible for enforcing laws and regulations governing the safety operations of motor carriers, shippers, school buses, and vehicles transporting hazardous materials.



41,506

CMVs Inspected



4,995

CMVs Placed Out of Service



3,925

CMV Drivers Placed Out of Service

Troopers and Regulated Vehicle Inspectors within the Commercial Vehicle Enforcement districts are specially trained to inspect school buses to enhance student safety.



7,045

School Buses Inspected



829

School Bus Drivers Certified

ENFORCEMENT

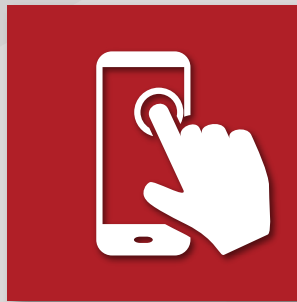
COLLISION REDUCTION

Troopers have an important responsibility when patrolling state highways to respond to, investigate, and create detailed reports of collisions that occur. These collisions range from non-injury, minor collisions to multi-fatality, multi-vehicle crashes. Specially trained detectives in the Vehicular Crimes Unit provide expertise in the investigation of criminal conduct resulting in serious injury and fatal collisions.

THE THREE MAIN CAUSES OF COLLISIONS:



SPEED



DISTRACTED
DRIVING



UNSAFE LANE
CHANGE

TOTAL COLLISIONS INVESTIGATED:
35,708

INJURY COLLISIONS:
10,856

ALCOHOL-RELATED COLLISIONS:
1,334

IMPAIRMENT-RELATED COLLISIONS:
1,644

FATAL COLLISIONS:
331

FATALITIES FROM COLLISIONS:
374

UNRESTRAINED FATALITIES:
114

FATAL IMPAIRED DRIVER COLLISIONS:
56

FATALITIES FROM IMPAIRED
DRIVER COLLISIONS:
62

DETERRENCE

The Criminal Investigations Division plays a significant role in not only enforcing state laws but also deterring and investigating criminal activity.

DRUG ENFORCEMENT AND INVESTIGATIONS BUREAU

Canine District
Northern Narcotics District
Southern Narcotics District



GANG ENFORCEMENT BUREAU

GIITEM Northern District
GIITEM Central District
GIITEM Southern District

INVESTIGATIONS BUREAU

Vehicle Theft District
Major Crimes District

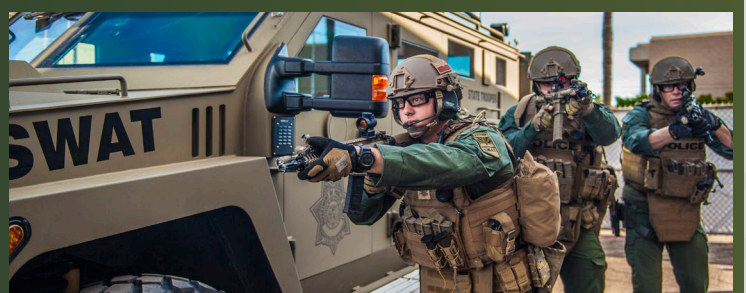


INTELLIGENCE BUREAU

ACTIC Operational Support District
ACTIC Intelligence District
Emergency Management

SPECIAL OPERATIONS DISTRICT

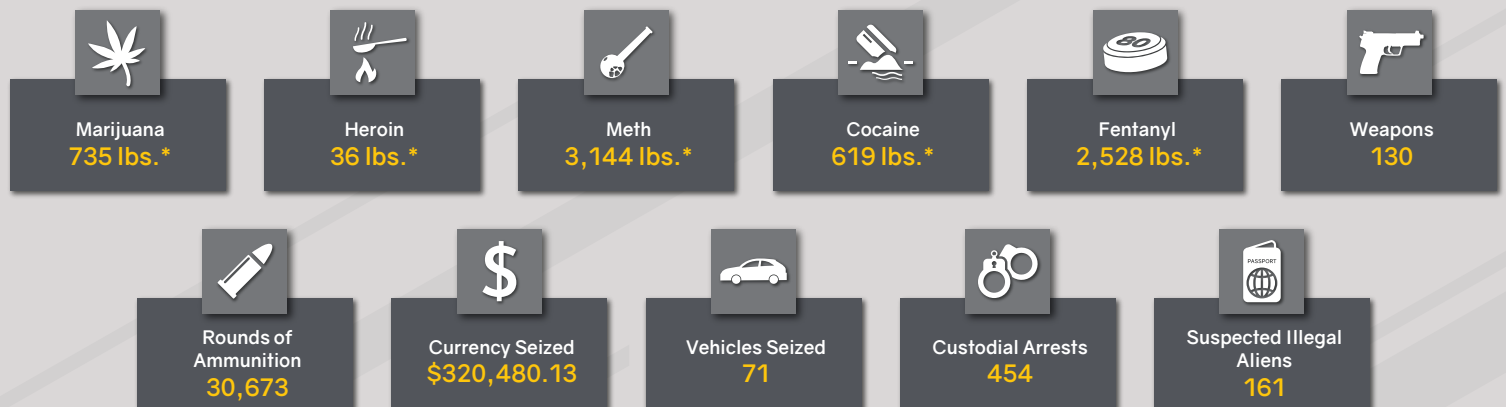
Special Weapons and Tactics (SWAT)
Explosive Ordnance Disposal (EOD)



DETERRENCE

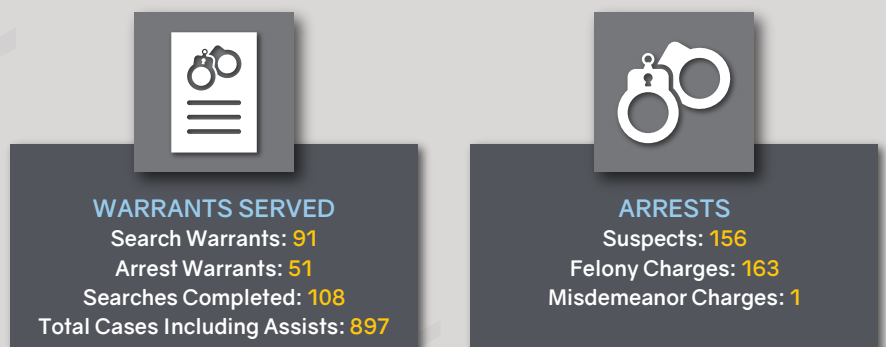
DRUG ENFORCEMENT AND INVESTIGATIONS BUREAU

The **Drug Enforcement and Investigations Bureau (DEIB)** is a comprehensive, statewide strategy relying on teamwork and technology to secure the Arizona-Mexico borders and effectively address and combat transnational organized crime. The DEIB operations focus on roving criminal interdiction patrol details, a variety of narcotic investigation operations, and deterrent saturation patrols to identify, deter, disrupt, and dismantle criminal organizations. Confronting the fentanyl crisis has become a top priority with DEIB. By establishing and maintaining formal and informal partnerships with various, local, and federal agencies, it has allowed us to strengthen the collaborative approach to combat illegal fentanyl use. DEIB results are primarily measured through illicit drug and currency seizures, drug trafficker arrests, and investigations conducted by the collaboration of bureau personnel and other agency partnerships. Three vital districts within the Drug Enforcement and Investigations Bureau are the Canine District, Southern Narcotics District, and Northern Narcotics District.



*Item has been rounded to the nearest pound.

As part of the Drug Enforcement and Investigations Bureau, the **Southern Narcotics District** is responsible for investigating border-related smuggling and associated crimes. The Southern Narcotics District conducts local-level narcotics distribution investigations and responds to calls for investigative assistance from the Highway Patrol, Canine Districts, and other work groups within and outside of AZDPS.



DETERRENCE

DRUG ENFORCEMENT AND INVESTIGATIONS BUREAU

As part of the Drug Enforcement and Investigations Bureau, the **Northern Narcotics District** is responsible for investigating border-related smuggling and associated crimes. The Northern Narcotics District conducts local-level narcotics distribution investigations and responds to calls for investigative assistance from the Highway Patrol, Canine Districts, and other work groups within and outside of AZDPS.



WARRANTS SERVED

Search Warrants: **91**
Arrest Warrants: **75**
Searches Completed: **75**
Total Cases Including Assists: **897**



ARRESTS

Suspects: **83**
Felony Charges: **106**
Misdemeanor Charges: **17**

The **Canine District** is a criminal interdiction unit whose mission is to detect and apprehend criminal offenders and drug traffickers. The Canine District is comprised of five squads containing a total of 22 canines. During FY2024, the Canine District was responsible for 121 criminal interdiction seizure cases resulting in the seizure of illegal drugs, weapons, currency, and other fraudulent and criminal activity.



Marijuana
718 lbs.*



Heroin
19 lbs.*



Meth
1,604 lbs.*



Cocaine
274 lbs.*



Fentanyl
1,385 lbs.*



Weapons
33



Rounds of Ammunition
294



Currency Seized
\$88,718.41



Arrests
206

* Item has been rounded to the nearest pound.

DETERRENCE

GANG ENFORCEMENT BUREAU

The **Gang & Immigration Intelligence Team Enforcement Mission (GIITEM)** is a statewide multi-agency task force led by the AZDPS Gang Enforcement Bureau. The Arizona State Gang Task Force's mission is to suppress criminal gangs and transnational crime in collaboration with citizens, partnered agencies, and intelligence resources. The task force also aims to deter criminal gang activity through investigations, arrests, and prosecutions, dismantle gang-related criminal enterprises, and deter border-related crimes. The Gang Enforcement Bureau is comprised of three districts in Arizona: Northern, Central (to include the Detention Transport Unit), and Southern.



WARRANTS

397

- Structure Search Warrants Served - 136
- Vehicle Search Warrants - 52
- Electronic Search Warrants - 209



Weapons
391



Felony Arrests
916



Total Arrests
1,165



Gang Members
Arrested
485



GMICs
1,505



DETERRENCE

INVESTIGATIONS BUREAU

The Investigations Bureau is comprised of two specialized investigative districts: the Major Crimes District (MCD) and the Vehicle Theft District (VTD). These districts account for many of the service requests for felony crime investigations, and sensitive other-agency investigative requests within the Criminal Investigations Division.

The **Major Crimes District (MCD)** responds to serious crimes and conducts specialized investigations within Arizona. MCD detectives act on service requests from other law enforcement agencies to assist with complex investigations or internal investigations. These high-profile incidents involve officer-involved critical incidents, homicides, human trafficking, sexual exploitation of minors, aggravated assault, and organized crime. MCD consists of the Northern Major Crimes Squad, the Southern Major Crimes Squad, the Maricopa County Major Crimes Squad, the Technical Operations Unit, the Financial Investigations Resource Group (FIRG) and the NIBIN Coordinator.



The **Vehicle Theft Task Force's (VTTF)** mission is to reduce vehicle theft in Arizona through public awareness and community education and deter criminal activity through proactive enforcement and prosecution. The VTTF is a statewide resource for investigating property crimes involving vehicles, related components, and insurance fraud. The task force provides technical expertise, training, and investigative support to law enforcement agencies targeting vehicle theft and related crimes. The task force is comprised of local, state, and federal law enforcement agencies, along with other entities participating in a concerted effort to identify, apprehend, and prosecute individuals and criminal organizations that profit from the theft of motor vehicles, related criminal activity, and insurance fraud.



DETERRENCE

INTELLIGENCE BUREAU



The [Arizona Counter Terrorism Information Center \(ACTIC\)](#) is a joint effort between the Arizona Department of Public Safety, the United States Department of Homeland Security (DHS), the Arizona Department of Homeland Security (AZ DOHS), the Maricopa County Sheriff's Office (MCSO), the Phoenix Police Department (PPD), the Federal Bureau of Investigation (FBI), the Phoenix Fire Department (PFD), and other participating agencies to form a collaborative information sharing environment. The ACTIC strives to provide accurate, timely, and relevant criminal intelligence, and investigative and technical support to local, tribal, state, and federal law enforcement agencies critical to Arizona's public safety and our country's homeland security mission.



AZDPS Tips Received
FY2024:

92



WATCH CENTER TIPS RECEIVED FOR ALL AGENCIES

FY 2022	5,969 *
FY 2023	5,969
FY 2024	4,834

AZDPS TIPS CLOSED WITHIN 30 DAYS

FY 2022	100%
FY 2023	100%
FY 2024	96%

*Data reflects change in collection process.

DETERRENCE

SPECIAL OPERATIONS DISTRICT

The **Special Operations District (SOD)** is comprised of the Special Weapons and Tactics team and the Explosive Ordnance Disposal Unit designed to mitigate high-risk scenarios by providing employees with specialized training and equipment. The SOD is a resource to other workgroups and law enforcement agencies to protect the community from unique and highly-dangerous threats.



The **Special Weapons and Tactics (SWAT)** team is equipped and trained for response to barricaded suspects, hostage situations, high-risk search warrants, and vehicle containments. SWAT also provides specialized training to other law enforcement agencies regarding tactics and specialized skills.



Calls for Service:

148



Calls for Service:

544

The **Explosive Ordnance Disposal (EOD)** Unit, or bomb squad, is a highly specialized unit within the Investigations Bureau. EOD responds statewide and is the primary unit responsible for handling explosive-related incidents for most law enforcement agencies in the state.

SUPPORT

AVIATION BUREAU

The **Aviation Bureau** provides critical operational and air rescue support to the citizens of Arizona, as well as to the Department and local, state, tribal, and federal partners. To accomplish its mission, the Aviation Bureau operates and maintains a fleet of three Bell 429 helicopters, two Bell 407 helicopters, and two King Air fixed-wing aircraft. The unit's fixed-wing aircraft are used to transport public safety personnel, other state employees, and equipment across the state and region; the helicopters are utilized for various missions. During FY2024, the Aviation Bureau conducted a total of 1,805 missions, flying 2,377 hours. This included 470 law enforcement missions and 368 search and rescue flights.

AVIATION FLEET

5 Rotary Wing

● Bell 407 - 2

● Bell 429 - 3

AVIATION FLEET

2 Fixed Wing

● King Air B250 - 1

● King Air B200 - 1



SUPPORT

INFORMATION MANAGEMENT BUREAU

The **Information Management Bureau (IMB)** supports the technology needs of the Department and other law enforcement agencies statewide. Within the Department, IMB designs, develops, maintains, and operates automated computer systems to support the enforcement, investigative, and administrative functions of the Department and manages the Department's information and cyber security programs.

WORK ORDERS PROCESSED



OPERATIONAL COMMUNICATIONS BUREAU

The **Operational Communications Bureau (OpComm)** is the vital link between the public, troopers, and other law enforcement personnel across the state, operating 24/7 from communication centers in Phoenix and Tucson.



Total Phone Calls Answered:

701,221



911 Calls Answered:

219,854



Calls for Service Dispatched:

327,886

SUPPORT

SPECIAL INVESTIGATIONS BUREAU

The [Special Investigations Bureau](#) is the investigative arm of the Major Incident Division and was created to comply with House Bill 2860, and Arizona Revised Statute § 41-1762E.

Over the past year, the Arizona Department of Public Safety has made it a goal to successfully stand up the Major Incident Division by investing in resources and highly qualified personnel capable of delivering the finest possible critical force incident investigations in the nation. These highly trained and experienced members of the Major Incident Division include the tenured supervisors, multiple squads of veteran detectives, and a staff attorney.

Per statute, a “critical force incident” means:

- Any discharge of a firearm by a peace officer due to a use of force encounter, regardless of whether it results in the injury or death of an individual.
- An incident involving a peace officer’s intended use of deadly force or use of force by any other means that results in death or serious bodily injury of another person, either during an on-duty incident or off-duty incident while acting under the color of authority.



Critical use of force investigations:

15



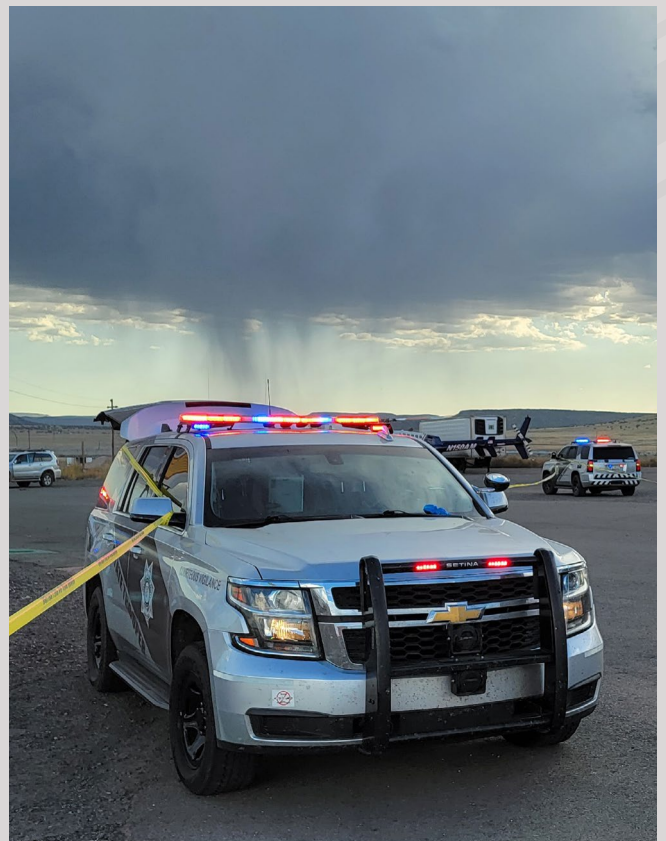
Agency Assists :

22



Number of cases accepted:

100%



SUPPORT

SCIENTIFIC ANALYSIS BUREAU

The [Scientific Analysis Bureau \(SAB\)](#) provides a wide variety of critical services to law enforcement agencies throughout the state, with laboratories in Tucson, Phoenix, Flagstaff, and Lake Havasu City. SAB services include the scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training, and expert testimony.



ALCOHOL SECTION

FY 2024
Backlog:

4

FY 2024
Cases Completed
per Month (avg.):

760



FIREARMS SECTION

FY 2024
Backlog:

39

FY 2024
Cases Completed
per Month (avg.):

28



DNA SECTION

FY 2024
Backlog:

13

FY 2024
Cases Completed
per Month (avg.):

159



CONTROLLED SUBSTANCES SECTION

FY 2024
Backlog:

6

FY 2024
Cases Completed
per Month (avg.):

712



DRUG TOXICOLOGY SECTION

FY 2024
Backlog:

62

FY 2024
Cases Completed
per Month (avg.):

495



LATENT PRINTS SECTION

FY 2024
Backlog:

52

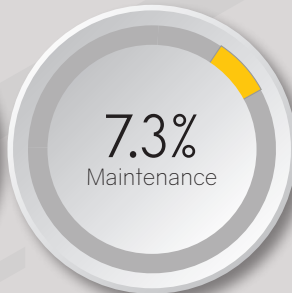
FY 2024
Cases Completed
per Month (avg.):

147

SUPPORT

FACILITIES SECTION

The **Facilities Section** supports the entire Department and is responsible for the maintenance and improvement of all Department-owned and leased facilities throughout the state. The Facilities Section includes a maintenance unit, design and construction, and the coordination of leases, utilities, and building services. The Facilities Section maintains and manages approximately 234 buildings throughout the state and 214 other structures (sheds, storage buildings, garages, etc).



Projects Completed:
87



Work Orders Completed:
1,786



Preventative Maintenance Cases Completed:
516

NOTABLE



PROJECTS

- Completed new Academy Training Track and Parking Lot.
- Completed new State Trooper Academy classrooms.
- Relocated Central Air Rescue to the Scottsdale Hangar.
- Began construction of the Casa Grande K9 Facility.
- Remodeled the new explosive ordinance disposal office.



SUPPORT

FLEET SERVICES

Fleet Services is responsible for procuring, coordinating build-up, maintaining, and disposing of the agency's vehicle fleet. The Department's vehicle fleet includes patrol and undercover vehicles, motorcycles, tow trucks, trailers, and other specialty vehicles. Fleet Services manages approximately 2,731 vehicles.



Vehicles Issued:
395



Vehicles Built:
345



Work Orders Completed:
14,787



SUPPORT

HUMAN RESOURCES BUREAU

The **Human Resources (HR) Bureau** manages various employment services, including recruitment, sworn and professional staff hiring, promotions, and retirements, as well as the Employee Assistance Program, classification and compensation, and employee benefits for department employees and retirees. During the fiscal year 2024, the Department hired 72 sworn and 159 professional staff employees.



Total Full-Time
Employees:
1,985



Total
Troopers:
778



Total
Sworn:
1,076



Total Professional
Staff:
909



Cadet Troopers
Hired:
56



New
Hires:
231



Sworn
Retirements:
41



Sworn
Promotions:
48



Professional Staff
Promotions:
87



Prospective Applications
Received:
9,825



SUPPORT

FINANCIAL SERVICES

The **Financial Services Bureau (FSB)** provides financial services by maintaining strong fiscal discipline and regulatory compliance. The Bureau is responsible for cash management, vendor payments, payroll, travel arrangements, claim processing, fixed assets, general accounting, and the administration of the Victims of Crime Act (VOCA) federal grant.

During the reporting period FSB processed:

Over **31,000** invoices within an average of **30** business days.
2,613 travel claims for a total cost of **\$1,399,954**.
565 flights booked for a total cost of **\$241,869**.
2,664 cash receipt documents for a total revenue of **\$70,259,870**.
7,134 Fixed Asset additions totaling **\$64,191,946**.
2,023 Fixed Asset disposals totaling **\$26,525,161**.
605 Fixed Asset adjustments totaling **\$216,099**.

The Victims of Crime Act (VOCA) Administration Unit is responsible for administering the federal VOCA Victim Assistance awards and the state-level Victims' Rights Enforcement Fund. Solicitations for funding are conducted to pass through funds to organizations that provide support and services to citizens affected by violent crimes. Services include but are not limited to crisis response, information and referral, counseling and therapy, personal advocacy, legal services, enforcement of rights, and criminal justice support and advocacy.

In FY 2024, the unit conducted the following:

Combined funds administered:
\$39,024,583
Number of subawards:
301
Number of subrecipient agencies:
203
Number of subaward site monitoring completed:
12
Number of subaward amendment requests/
project modifications completed:
454
Number of individuals served:
358,751

PROCUREMENT BUREAU

The **Procurement Bureau** achieved \$1.5M in cost avoidance through supplier negotiations and price benchmarking. A total of 145 contracts were awarded and renewed. In addition, AZDPS Procurement absorbed over 36 statewide contracts in which AZDPS is the primary stakeholder.

SERVICE

Many units at the AZDPS interact directly with Arizona citizens through services in addition to the law enforcement functions the Department does every day. These units, mostly comprised of professional staff employees, offer customer service functions directly to the public through the Public Service Center.

CLEARANCE CARD SECTION

The **Clearance Card Section (CCS)** is responsible for processing applications for individuals required by state statute to have a Fingerprint Clearance Card. These individuals include teachers, school employees, school bus drivers, persons requiring licensure through various state agencies, and those who have direct contact with potentially vulnerable populations, such as children, older adults, and those with disabilities.



New fingerprint clearance card applications processed:

214,177

SGPI LICENSING UNIT

The **Security Guard and Private Investigator (SGPI) Licensing Unit** is responsible for regulatory oversight and licensing for the security guard and private investigator industries in Arizona. This includes issuing registration certificates and identification cards for private investigators, security guards, security guard trainers, and other related professionals to qualified individuals and agencies. The unit also serves the public by accepting complaints and ensuring compliance with applicable statutory laws and administrative rules governing these entities.

SECURITY GUARD CERTIFICATES PROCESSED - **24,673**

SECURITY GUARD TRAINER CERTIFICATES PROCESSED - **536**

SECURITY GUARD AGENCY LICENSES PROCESSED - **215**

PRIVATE INVESTIGATOR CERTIFICATES PROCESSED - **749**

PRIVATE INVESTIGATOR AGENCY LICENSES PROCESSED - **435**

COMPLAINTS AGAINST CERTIFICATE AND LICENSE HOLDERS - **493**

OTHER RELATED CERTIFICATE TYPES - **1,015**

SERVICE

CONCEALED WEAPONS PERMIT UNIT

The [Concealed Weapons Permit Unit \(CWPUP\)](#) serves citizens by managing all aspects of issuance and governance of Concealed Weapon Permits for qualifying parties and coordinates with other states on matters of permit reciprocity.



Applications
Received:
87,287



Permits
Issued:
74,552



Permits
Denied:
252

SEX OFFENDER COMPLIANCE UNIT



Per Arizona Revised Statute §13-3827, the [Sex Offender Compliance Unit](#) maintains the public sex offender information website and ensures offenders who meet the statutory criteria for publication appear on the site. In addition, the unit annually conducts address verifications on all active offenders, monitors NCIC transactions of sex offender records maintained by registering agencies statewide, and notifies responsible agencies of address and other record discrepancies.

ACTIVE SEX OFFENDERS IN ARIZONA



SERVICE

DEPARTMENT & PUBLIC RECORDS UNITS

The **Department Records Unit (DRU)** Records I Unit, the **Public Records Unit (PRU)** Records II Unit, and the **Redaction Unit** are responsible for fulfilling records requests for both internal and external customers. DRU Records I, PRU Records II, and the Redaction Unit play an important role in ensuring transparency and accountability for the Department. The **Body-Worn Camera (BWC) Field Video Support Unit** works in tandem with these three units and provides first-line support to internal customers and external law enforcement partners.

PRIMARY RESPONSIBILITIES:

The **DRU Records I** process requests for police dispatch recordings, offense and incident reports, and other Department communications and records requests.

The **PRU Records II** process requests for collision reports and scene photographs. The unit handles requests for traffic citations, warnings issued by troopers, and background requests from other government agencies.

The **Redaction Unit** has workgroups in Tucson and Phoenix. Both redaction units process and redact BWC video, dashboard camera video, documents, and police dispatch recordings.

The **BWC Field Video Support Unit** provides first-line support for BWC, dash cameras, vehicle-based mobile routers, and logistics support for the Department's electronic conductive weapon program. The unit also performs duties as the Department's *Evidence.com* administrator.



Requests processed for
collision reports:

45,928
collision reports



Requests processed for
public records:

18,390 **9,334**
tasks requests



Requests processed for
BWC records:

2,829 **7,965**
requests videos

SERVICE

OPERATIONAL TRAINING



The **Operational Training Section (OTS)** is responsible for critical Department functions related to training, education, and program management. The OTS staff develops, implements, and manages ongoing and advanced training for the Department's professional and sworn employees. In addition to program development, the OTS coordinates highly specialized program instruction for several specialties, including driver's training, use of force, defensive tactics, and firearms. The OTS also manages the Department's Health and Wellness Center. The training programs for sworn troopers exceed the Arizona Peace Officer Standards and Training Board (AZPOST) requirements. During FY2024, the OTS staff facilitated approximately **156 training courses** totaling over **1,100 hours of training** to internal and external customers.

The OTS also provides professional development services and training focusing on management and leadership. One of the leadership programs administered by the OTS is the **Leaders in Training (LIT)** program, which is a 200-hour college-level leadership program. Students who complete the program earn 10 college credit hours. The LIT program has continued to evolve since its inception in 2014 and is now offered to employees from other law enforcement agencies. During FY2024, the OTS hosted one LIT course accommodating **21 students** from six total agencies.



SERVICE

STATE TROOPER ACADEMY

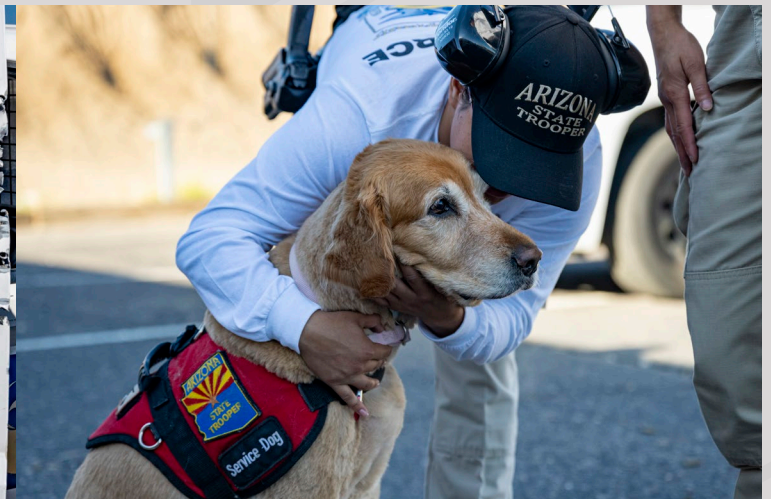
The Basic Training Section (BTS) is responsible for administering the 32-week [State Trooper Academy \(STA\)](#), which prepares new AZDPS cadets for assignment as troopers throughout the state. The STA is hosted at the AZDPS headquarters campus and works closely in partnership with Arizona Peace Officer Standards and Training (AZPOST) Board to administer the curriculum to the cadets during their academy training.

The STA is a rigorous police training academy dedicated to molding the next generation of state troopers who embody unwavering integrity, relentless dedication, and exceptional professionalism. Through rigorous training, advanced tactical instruction, and a strong emphasis on independent thinking, the staff strives to shape individuals who are ready to enforce laws, protect the public, and provide the highest level of service to the citizens of the State of Arizona.

The STA also administers a 10-week [State Trooper Transition \(STT\)](#) program for lateral-hire police officers. This rigorous training program prepares pre-certified officers for assignment as troopers and includes specialized training in collision investigation, driving under the influence (DUI) enforcement, tactical firearms, tactical driving, and physical fitness. These laterals join the current class of cadets as they finish the last 10 weeks of their basic academy.

IN FY2024, BTS PRODUCED **60 STA GRADUATES**.

THIS INCLUDED **21 LATERAL HIRES** WHO COMPLETED THE STT PROGRAM.







(602) 223-2000 | azdps.gov
2102 West Encanto Blvd.
P.O. Box 6638
Phoenix, AZ 85009-6638

Designed by the
Creative Services Unit
FY2024 - 1543542364_V02