ANNUAL REPORT FY2021





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OPENING LETTER

Colonel Silbert Letter to Governor Doug Ducey

It is my privilege to submit to you the Arizona Department of Public Safety's (AZDPS) annual report for Fiscal Year 2021. The activities and major accomplishments contained in this report reflect the quality and dedication of the employees of the AZDPS.

While one of our primary responsibilities is patrolling the highways throughout Arizona, this report demonstrates the wide array of other comprehensive services and programs we provide for our citizens and those visiting the state. Troopers and professional staff of the AZDPS are dedicated employees who take tremendous pride in the mission of the agency. This report is a summary of our mission to improve public safety by enforcing state laws, deterring criminal activity and providing vital support to the state of Arizona and its citizens.

The following are ways that AZDPS has become more efficient in FY2021:

- The Scientific Analysis Bureau became more efficient during FY2021 by implementing a
 paperless workflow for most of the laboratory disciplines. This improved efficiency in the
 laboratory by eliminating the unnecessary movement of paper requests and case files and the
 wait time associated with waiting on the paper movement. It also provided much more flexibility
 in reviewing cases between the four laboratories since reviews can now be conducted by any
 analyst statewide.
- The Highway Patrol Division became more efficient during FY2021 by implementing monthly
 operational analysis and reporting to focus enforcement efforts in high collision areas.
- The Agency Support Division became more efficient during FY2021 by implementing a new online comprehensive asset tracking system to increase the accountability of all department equipment.
- The Criminal Investigations Division became more efficient during FY2021 by updating equipment and services in the Emergency Operations Center (EOC). Some of these upgrades include wireless display capabilities throughout the EOC and the inclusion of recording capabilities for presentations, such as Director's Meetings and LEMSC hearings.

Thank you for your support and assistance during Fiscal Year 2021. The AZDPS will continue to strive to be a national model in the law enforcement community; driven by our dedication to professional service, our core values, and our commitment to the citizens we serve.

Sincerely, Colonel Heston Silbert, Director Arizona Department of Public Safety

INTRODUCTION

About the Arizona Department of Public Safety

In 1968, the Arizona legislature created the Arizona Department of Public Safety (AZDPS). The agency became operational by the executive order of Gov. Jack Williams on July 1, 1969. Gov. Williams' mandate consolidated the functions and responsibilities of the Arizona Highway Patrol, the Enforcement Division of the State Liquor Department and the Narcotics Division of the State Department of Law into one agency.

Since its inception, the AZDPS has been given many additional responsibilities and has evolved into a renowned, multi-faceted organization dedicated to providing state-level law enforcement services to the public, while developing and maintaining close partnerships with other local, county, tribal, state and federal agencies.







EXECUTIVE STAFF

COLONEL HESTON SILBERT Director, Office of the Director



LT. COLONEL DANIEL LUGO
Assistant Director, Agency Support Division



LT. COLONEL JENNA MITCHELL
Assistant Director, Highway Patrol Division



LT. COLONEL KEN HUNTER
Deputy Director, Office of the Director



LT. COLONEL DESTON COLEMAN
Assistant Director, Criminal Investigations Division



LT. COLONEL TIMOTHY CHUNG
Assistant Director, Technical Services Division



DEPARTMENT STATEMENTS

MISSION:

To provide public safety to the state of Arizona.

VISION:

To be the national model in providing state-level law enforcement services.

MOTTO:

"Courteous Vigilance" is the Department's motto and guiding principle, which reflects the pride of the Department. We provide quality, reliable and respectful service to the citizens of Arizona, while being vigilant in the enforcement of the laws of the state.



ORGANIZATION

The Arizona Department of Public Safety is divided into four organizational divisions and the Office of the Director. Each division, along with the Office of the Director, has its own unique set of responsibilities in support of the agency's mission. Each division is led by an assistant director that, with members of the Office of the Director, comprise the Department's Executive Staff.









Office of the Director

Under the oversight of the director, the Office of the Director establishes the objectives and structure of the agency and, through the deputy director, directs its day-to-day operations. The Office of the Director oversees the agency's executive officer, legislative liaison, governmental relations, legal affairs, public affairs, internal affairs, executive security and the budget office. In addition, the Office of the Director provides support to the Governor's Office of Highway Safety, the Arizona Peace Officer Standards and Training Board, and the Law Enforcement Merit System Council.



Agency Support Division

The Agency Support Division (ASD) works to provide vital support to the State of Arizona and its citizens by providing services for other governmental agencies and supporting the divisions of the Department. ASD houses several key functions such as aviation services, human resources, training, research and planning, department records, fleet services, financial services, facilities, procurement and logistics.



Criminal Investigations Division

The Criminal Investigations Division provides statewide criminal investigations, specialized enforcement activities, and high-risk tactical response in support of other federal, state, tribal,

ORGANIZATION

and local criminal justice agencies. The Division's primary investigative responsibilities are to assist uniformed patrol as well as narcotic trafficking, fugitive apprehension, organized crime, intelligence, vehicle theft, gangs, human trafficking, computer and financial crimes, major criminal and administrative investigations, and sensitive special investigations when requested by other criminal justice agencies. The Division is responsible for threats made against state officials, provides tactical high-risk responses to acts of extraordinary violence and domestic preparedness incidents, and operates the Arizona Counter Terrorism Information Center.



Highway Patrol Division

The Highway Patrol Division (HPD) is the largest division in the agency and is comprised of troopers assigned throughout the state. HPD combines enforcement, training, and public outreach to improve highway safety while striving to reduce collisions and increase the efficiency of the highway transportation system. Additionally, HPD enforces commercial motor vehicle laws and performs school bus and tow truck inspections.



Technical Services Division

The Technical Services Division (TSD) protects human life and property by enforcing laws related to the regulation of security guards, private investigators, scrap metal dealers, sex offenders and job applicants for specific occupations that require statutorily mandated background checks and fingerprint clearance cards. TSD houses four regional crime laboratories that provide scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training and expert testimony to criminal justice agencies in the state. Additionally, TSD houses two regionally-based operational communications centers throughout the state that provide statewide radio dispatch services to troopers, emergency medical services and other law enforcement dispatch centers.





BUDGET

The Arizona Department of Public Safety expended \$444.6 million in FY2021. This amount consists of \$327.4 million in appropriated state funding, \$80.3 million in federal funding, and \$36.9 million in non-appropriated funding. It is important to note that \$13.7 million of the federal funding was one-time coronavirus relief aid from the federal CARES Act. The total FY2021 funding provided for 1,142 troopers, 32 cadet troopers and 851 professional staff employees.

State Appropriated









Funding (Breakdown below) Funding \$327,400,000 \$80,300,000 \$36,900,000

Table 18.06% 8.30%

Federal Funding One-Time Relief Aid: CARES Act

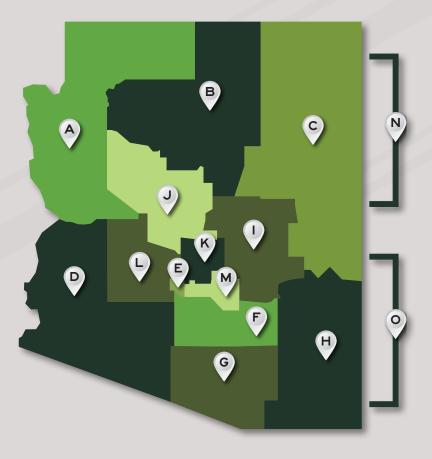
Federal Funding

Non-Appropriated

PATROL

Through the work of the Highway Patrol Division (HPD) and select bureaus within the Criminal Investigations Division (CID), the AZDPS patrols state highways and decreases collisions and fatalities by issuing warnings, repair orders, citations and conducting arrests on motorists who have violated criminal state statutes. Priority is placed on identifying and arresting impaired drivers and other hazardous drivers that increase the risk of causing a collision in addition to enforcing occupant restraint laws and criminal interdiction.

DISTRICTS D1 - KINGMAN В D2 - FLAGSTAFF C D3 - HOLBROOK D D4 - YUMA D5 - METRO CENTRAL Ε D7 - METRO MOTORS Ε D10 - CAPITOL F D6 - CASA GRANDE G D8 - TUCSON G D17 - TUCSON NIGHT WATCH н D9 - SIERRA VISTA D11 - GLOBE J D12 - PRESCOTT K D13 - METRO EAST K D20 - NIGHT WATCH PHOENIX EAST D14 - METRO WEST D19 - NIGHT WATCH PHOENIX WEST M D18 - METRO SOUTH Ν D15 - COMMERCIAL VEHICLE ENFORCEMENT NORTH D16 - COMMERCIAL VEHICLE ENFORCEMENT SOUTH



TROOPERS PATROL OVER 6,800 LINEAR MILES, WHICH TOTALS 27,000 HIGHWAY MILES.

TRAFFIC STOPS

TOTAL TRAFFIC STOPS

400,768

WARNINGS

175,270

REPAIR ORDERS

25,745

TOTAL CITATIONS

194,256

HAZARDOUS CITATIONS

132,863

RESTRAINT CITATIONS

22,304

TOTAL ARRESTS

15,248

DUI ARRESTS

5,509

DRUG-RELATED ARRESTS

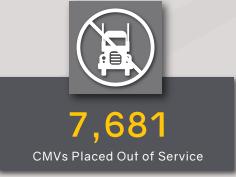
3,223



COMMERCIAL VEHICLE ENFORCEMENT

Commercial Motor Vehicles (CMV) are present on every highway in Arizona. Focused education and enforcement of commercial vehicles prove beneficial for CMV drivers and the drivers around them. The two Commercial Vehicle Enforcement districts, North and South, contain specially trained troopers who are responsible for enforcing laws and regulations governing the safety operations of motor carriers, shippers, and vehicles transporting hazardous materials.











Troopers within the Commercial Vehicle Enforcement districts are also specially trained to inspect school buses to ensure the safety of children.





COLLISION REDUCTION

Troopers have the important responsibility when patrolling state highways to respond to, investigate, and create detailed reports of collisions that occur. These collisions range from non-injury, minor collisions to multi-fatality, multi-vehicle crashes.

THE THREE MAIN CAUSES OF COLLISIONS:



SPEED



DISTRACTED DRIVING



UNSAFE LANE CHANGE

TOTAL COLLISIONS INVESTIGATED: 30,894

INJURY COLLISIONS:

8,925

ALCOHOL-RELATED COLLISIONS:

1,295

IMPAIRMENT-RELATED COLLISIONS:

1,746

FATAL COLLISIONS:

314

FATALITIES FROM COLLISIONS:

378

UNRESTRAINED FATALITIES:

119

FATAL IMPAIRED DRIVER COLLISIONS:

52

FATALITIES FROM IMPAIRED DRIVER COLLISIONS:

69

The Criminal Investigations Division plays a significant role in not only enforcing state laws but deterring and investigating criminal activity.

BORDER STRIKE FORCE BUREAU

- Canine District
- Southern Investigations District Vehicle Theft Task Force

GANG ENFORCEMENT BUREAU

- Gang and Immigration Intelligence Team Enforcement Mission
 Major Offender District



INTELLIGENCE BUREAU

- Arizona Counter Terrorism Information Center
- Emergency Management

INVESTIGATIONS BUREAU

- Major Crimes District
- Northern Investigations District
- Special Operations District

BORDER STRIKE FORCE BUREAU



The Border Strike Force (BSF) Bureau targets border crimes and provides a comprehensive collaborative approach to help secure Arizona's border and thwart transnational criminal organizations. The BSF operations focus on roving criminal interdiction patrol details, a variety of narcotic investigations, intelligence-led remote area operations, outbound details and deterrent saturation patrols to identify, deter, disrupt, and dismantle criminal organizations. Three vital districts within the Border Strike Force Bureau are the Canine District, Southern Investigations District, and Vehicle Theft Task Force.



^{*}Item has been rounded to the nearest pound.

As part of the Border Strike Force, the **Southern Investigations District**'s main responsibility is the investigation of border-related smuggling and associated crimes. Secondarily the Criminal Targeting Units conduct local level narcotics distribution investigations and respond to calls for investigative assistance from the Highway Patrol and Canine Districts. The General Investigations Unit focuses on criminal investigations not directly related to smuggling or narcotics distribution.

WARRANTS SERVED

Search Warrants: 189
Arrest Warrants: 85

Fugitive Arrests: 102

Searches Completed: 195

Total Cases Including Assists: 1,291

DRUG-RELATED ARRESTS

Suspects: 183

Felony Charges: 274
Misdemeanor Charges: 3

NON-DRUG RELATED ARRESTS

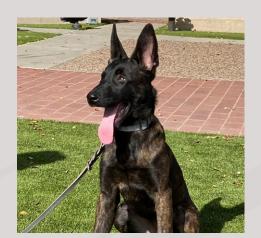
Suspects: 135

Felony Charges: 107

Misdemeanor Charges: 45

BORDER STRIKE FORCE BUREAU

The Canine District is a criminal interdiction unit whose mission is to detect and apprehend criminal offenders and drug traffickers. The Canine District is comprised of five squads containing a total of 25 canines. During FY2021, the Canine District was responsible for 245 significant criminal interdiction seizures cases resulting in the seizure of illegal drugs, weapons, currency, and other fraudulent and criminal activity.

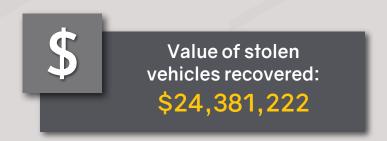




*Item has been rounded to the nearest pound.

The Vehicle Theft Task Force's mission is to combat and deter vehicle theft through the identification, apprehension, and prosecution of individuals and criminal organizations that profit from the theft of motor vehicles and related crimes associated with motor-vehicle theft.









GANG ENFORCEMENT BUREAU



The Gang & Immigration Intelligence Team Enforcement Mission (GIITEM) is a statewide multi-agency task force led by the AZDPS Gang Enforcement Bureau. The mission of the Arizona State Gang Task Force is, in collaboration with citizens, partnered agencies and intelligence resources, to suppress criminal gangs and transnational crime. The task force also aims to deter criminal gang activity through investigations, arrest and prosecution, the dismantling of gang-related criminal enterprises, and the deterrence of border-related crimes. The Gang Enforcement Bureau is comprised of four districts in Arizona: Northern, Central, Southern, and Major Offenders.

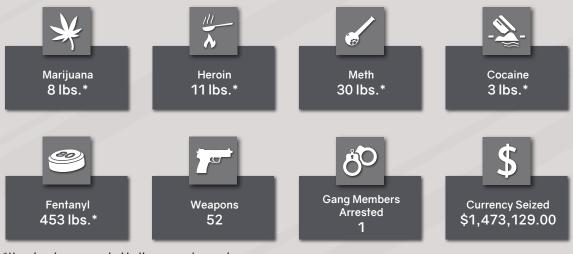




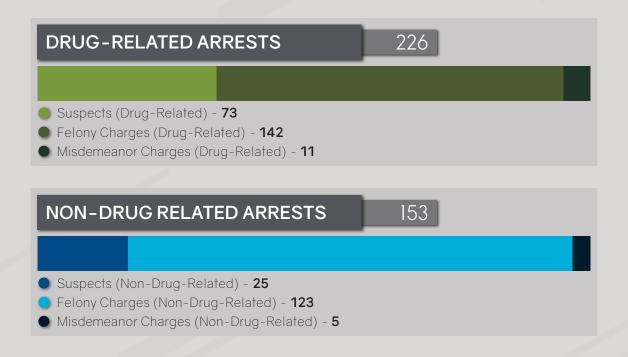
^{*}Item has been rounded to the nearest pound.

GANG ENFORCEMENT BUREAU

The Major Offender District (MOD) consists of five squads that have very distinct functions. The Criminal Targeting Unit (CTU), Career Criminal Unit (CCU), Tactical Diversion Unit (TDU), Street Crimes Unit (SCU) and the Financial Investigations Resource Group (FIRG) have worked together on several investigations in this task force like approach. This concept allows for expertise and experience to be shared within the district and to mentor and develop other detectives. The district uses a teamwork approach to maximize resources wherever possible and proactively target, combat, and interdict felony crimes related to pharmaceutical drugs, finance, gang activity, career criminals, and other narcotics and weapons violations.



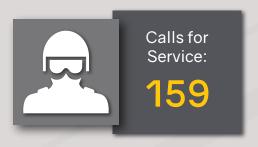
^{*}Item has been rounded to the nearest pound.



INVESTIGATIONS BUREAU

The Investigations Bureau is comprised of three specialized investigative districts: Special Operations District (SOD), Major Crimes District (MCD) and Northern Investigations District (NID). These three districts account for many of the callouts within the Criminal Investigations Division. The SOD and MCD respond to violent, high-risk and complex investigative needs of the Department. The NID is more reactive by initiating investigations and responding to assist other AZDPS workgroups.

The Special Operations District (SOD) is comprised of three units designed to mitigate highrisk scenarios by providing employees with specialized training and equipment. The district includes the Special Weapons and Tactics team, the Explosive Ordnance Disposal unit, and the Fugitive Apprehension Unit. The SOD is a resource to other workgroups and agencies to protect the community from unique threats.



The Special Weapons and Tactics (SWAT) team is equipped and trained for response to barricade suspects, hostage situations, high-risk search warrants, and clandestine lab entries. SWAT also provides specialized training to other criminal justice agencies regarding tactics and specialized skills.



The Explosive Ordnance Disposal (EOD) Unit, or bomb squad, is a highly specialized unit within the Investigations Bureau. EOD responds statewide and is the primary unit responsible for handling explosive-related incidents for most law enforcement agencies in the state.



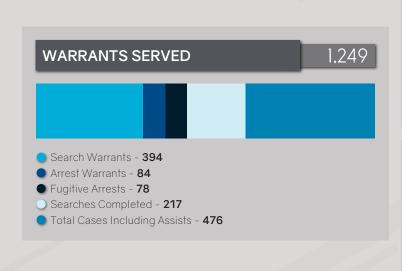
The Fugitive Apprehension Unit (FAU) is a squad of detectives dedicated to the capture of felony fugitives from justice. Fugitives know they are wanted for felony charges and have actively attempted to evade capture. For this reason, they pose a threat to those around them and their capture enhances the safety of the community. The FAU is staffed with experienced detectives with specialty training in locating and apprehending fugitives from justice.

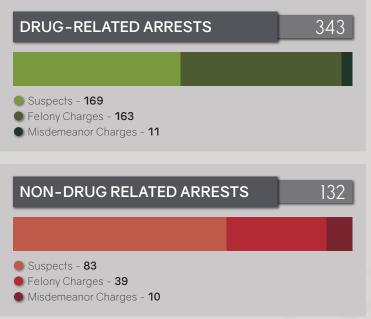
INVESTIGATIONS BUREAU

The Major Crimes District (MCD) responds to and investigates several types of crimes within the state of Arizona involving Department employees and service requests from other law enforcement agencies. These high-profile incidents involve officer-involved shootings, homicides, critical incidents, collisions involving serious felony violations (homicide, aggravated assault, etc.), and internal investigations.



The objective and purpose of the Northern Investigations District (NID) is to provide a criminal investigations resource to the northern patrol districts with general investigations and criminal interdiction investigations. NID detectives serve as the Criminal Investigations Division (CID) first responders to a critical incident on behalf of the Major Crimes District (MCD). NID personnel, with an "all crimes approach", conduct local community impact investigations. NID personnel pursue criminal investigations with purpose and intensity.





INTELLIGENCE BUREAU



The Arizona Counter Terrorism Information Center (ACTIC) is a joint effort between the Arizona Department of Public Safety, the United States Department of Homeland security (DHS), the Arizona Department of Homeland Security (AZ DOHS), the Federal Bureau of Investigation (FBI), and other participating agencies to form a collaborative criminal intelligence effort. The ACTIC operates 24/7 to provide real-time criminal intelligence, investigative, and technical support to local, tribal, state, and federal law enforcement agencies critical to Arizona and the country's homeland security mission.



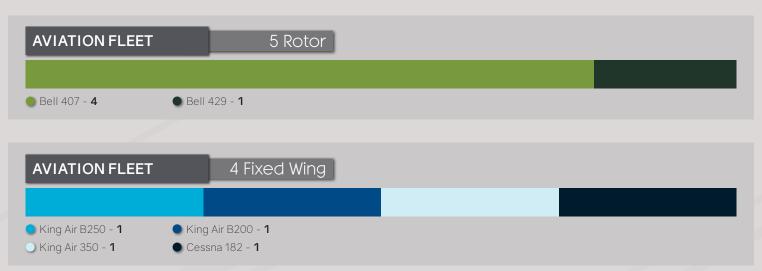
EMI	ERGENCY MANAGEMENT TIPS CLOSED WITHIN 30 DAYS
FY 2019	97%
FY 2020	98%
FY 2021	100%



AVIATION

The Aviation Unit provides a statewide air rescue response capability and a regional air transport service that greatly benefits the public, the AZDPS, and other public safety agencies. To accomplish its mission, Aviation operates and maintains a fleet of five helicopters and four fixed-wing aircraft. The unit's fixed-wing aircraft are used to transport public safety personnel and equipment across the state and region; the helicopters are utilized for many different missions.

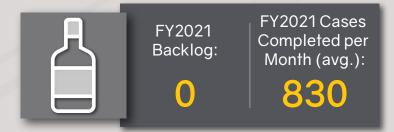




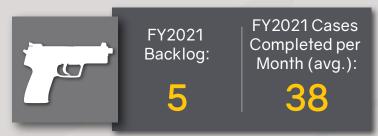
SCIENTIFIC ANALYSIS BUREAU

The Scientific Analysis Bureau (SAB) provides a wide variety of critical services to law enforcement agencies throughout the state with laboratories in Tucson, Phoenix, Flagstaff, and Lake Havasu City. SAB services include the scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training, and expert testimony.

ALCOHOL SECTION



FIREARMS SECTION



DNA SECTION



CONTROLLED SUBSTANCES SECTION



DRUG TOXICOLOGY SECTION

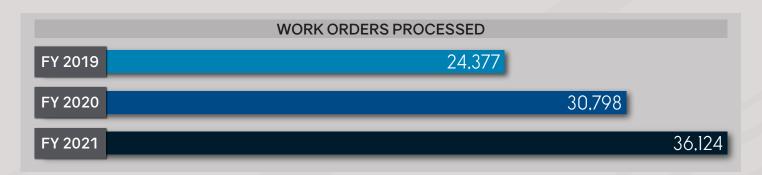


LATENT PRINTS SECTION



INFORMATION MANAGEMENT BUREAU

The Information Management Bureau (IMB) supports the technology needs of the Department, as well as other law enforcement agencies statewide. Within the Department, IMB designs, develops, maintains, and operates automated computer systems to support the enforcement, investigative, and administrative functions.



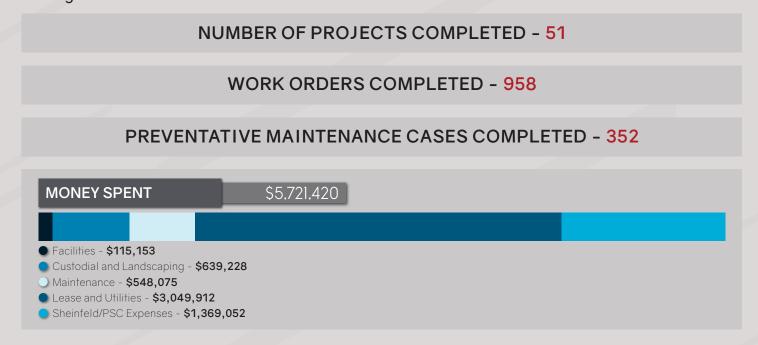
OPERATIONAL COMMUNICATIONS BUREAU

The Operational Communications Bureau (OpComm) is the vital link between the public, troopers, and other law enforcement personnel across the state, operating 24/7 from communication centers in Phoenix and Tucson.



FACILITIES

Facilities is an in-house support function that is responsible for the maintenance and improvement of all Department-owned and leased facilities throughout the state. This includes a maintenance unit, design and construction, and the coordination of leases, utilities and building services.



FLEET SERVICES

Fleet Services is responsible for procuring and maintaining and disposal the agency's full fleet, which includes patrol and undercover vehicles, motorcycles, tow trucks, and other specialty vehicles.



HUMAN RESOURCES BUREAU

The Human Resources Bureau provides essential services to future, current, and retired AZDPS employees. HR provides service to prospective employees through recruitment, testing and hiring, and to current employees through compensation, benefits, classification, and training. HR also provides service to retirees through retirement benefits programs.

TOTAL FULL-TIME EMPLOYEES - 1,891

TOTAL TROOPERS - 1,106

TOTAL PROFESSIONAL STAFF - 755

TOTAL CADET TROOPERS - 30

NEW HIRES - 155

SWORN RETIREMENTS - 52

SWORN PROMOTIONS - 89

PROFESSIONAL STAFF PROMOTIONS - 44

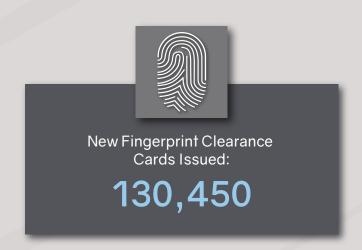
PROSPECTIVE APPLICATIONS RECEIVED - 165



There are many units at the AZDPS that interact directly with the citizens of Arizona through services in addition to the law enforcement functions the Department does every day. These units, mostly comprised of professional staff employees, offer citizens customer service functions directly to the public through the Public Service Center.

APPLICANT CLEARANCE CARD TEAM

The Applicant Clearance Card Team (ACCT) is responsible for processing applications for individuals required by state statute to have a Fingerprint Clearance Card. These individuals include teachers, school employees, school bus drivers, persons requiring licensure through various state agencies, and those who have direct contact with potentially vulnerable populations, such as children, the elderly, and those with disabilities.



LICENSING UNIT

Through the Licensing Unit, the Department provides service by issuing private investigator, security guard, security guard trainer registration certificates and identification cards to qualifying individuals and agencies. Additionally, the unit accepts complaints from the public and enforces statutory laws and administrative rules pertaining to those entities.

SECURITY GUARD CERTIFICATES PROCESSED - 17,761

SECURITY GUARD TRAINER CERTIFICATES PROCESSED - 371

SECURITY GUARD AGENCY LICENSES PROCESSED - 218

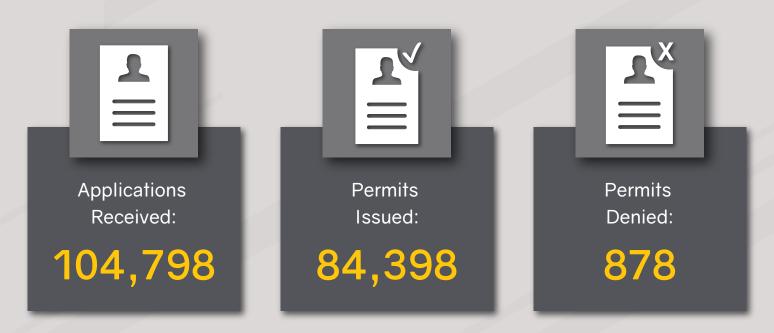
PRIVATE INVESTIGATOR CERTIFICATES PROCESSED - 693

PRIVATE INVESTIGATOR AGENCY LICENSES PROCESSED - 506

COMPLAINTS AGAINST CERTIFICATE AND LICENSE HOLDERS - 374

CONCEALED WEAPONS UNIT

The Concealed Weapons Unit serves citizens by managing all aspects of issuance and governance of Concealed Weapon Permits for qualifying parties and coordinates with other states on matters of permit reciprocity.



SEX OFFENDER COMPLIANCE UNIT



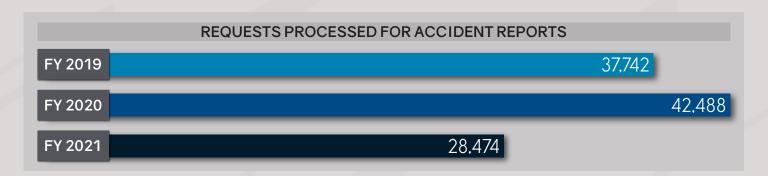
Per Arizona Revised Statute §13-3827, the **Sex Offender Compliance Unit** is required to annually verify the address of all active sex offenders, enter data into the sex offender database and maintain the public website for Level 2 and Level 3 offenders.

		ACTIVE	SEX OFFENDERS IN ARIZO	ONA
	FY 2019			13,939
14.000	FY 2020			14.932
FY 2021 14,932	FY 2021			14.932

DEPARTMENT & PUBLIC RECORDS UNITS

The Department Records Unit (DRU) and the Public Records Unit (PRU) are responsible for fulfilling records requests for both internal and external customers. DRU and PRU fill an important role in ensuring transparency and accountability for the Department.

The primary responsibility of DRU is to process requests for accident reports and scene photographs. The unit also handles requests for traffic citations and warnings issued by troopers, as well as requests from other government agencies.



The primary responsibility of PRU is to process requests for police dispatch recordings, offense and incident reports and other requests for Department communications and records.

	PUBLIC RECORDS REQUESTS PROCESSED
FY 2019	5,262
FY 2020	4.791
FY 2021	14.544





OPERATIONAL TRAINING

Operational Training administers the Leaders in Training (LIT) program, which is a 200-hour college-level leadership program. Students who complete the program earn 10 college credit hours. The LIT program is now offered to employees from other law enforcement agencies.



In FY2021, the Department provided 4,700 TRAINING COURSES to internal and external customers.

The training programs for sworn troopers exceed Arizona Peace Officer Standards and Training Board (AZPOST) requirements and include firearms, tactical driving, defensive tactics, impaired driving and continuing education on a host of other topics.

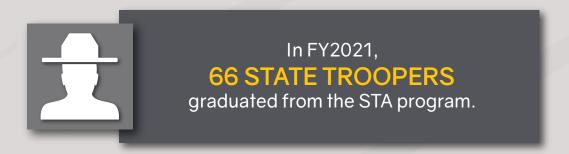
Operational Training also administers a 10-week **State Trooper Transition (STT)** program for lateral-hire police officers. This rigorous training program prepares pre-certified officers for assignment as a trooper and includes specialized training in collision investigation, DUI enforcement, tactical firearms, tactical driving and physical fitness.



Operational training administered two STT classes for 11 LATERAL HIRE TROOPERS.

STATE TROOPER ACADEMY

The Recruit Training Section is responsible for administering the 30-week **State Trooper Academy (STA)** which prepares new AZDPS recruits for assignment as troopers throughout the state. The STA is hosted at the Phoenix Regional Police Academy. The AZDPS staff also work in partnership with AZPOST and the Phoenix Police Department to administer the academy curriculum to police cadets from agencies throughout Arizona.



The STA is the most rigorous police training academy in the state and ensures that each newly-minted trooper is ready to enforce laws, protect the public and provide the highest level of service to the public.

The STA also administers a 10-week State Trooper Transition (STT) program for lateral-hire police officers. This rigorous training program prepares pre-certified officers for assignment as a trooper and includes specialized training in collision investigation, DUI enforcement, tactical firearms, tactical driving and physical fitness. The laterals join the current class of recruits, at PRPA, as they finish the last 10 weeks of their basic academy.







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