The True Scope & Cost of Emergency Communications

What Most People See

911

• Voice Systems (Telephone)
• Computer Aided Dispatch (CAD) Systems

What People Don't See

Radio Communications Systems

• Mobile and Portable Land Mobile Radio (LMR)
• Interoperability Maintenance Costs
• Communication Towers
• Tower Equipment Sheds

Broadband & Data Systems

• Mobile Data Terminals (MDT)
• FirstNet
• Government Emergency Telecommunications Service (GETS)
• Wireless Priority Service (WPS)
• Next Generation – 911 (NG911)

Alerts & Warnings

• Outdoor Warning Systems
• Emergency Alert System (EAS)
• IPAWS (including silver/amber alerts)
• TV/Radio/Website/Media Updates
• Social Media Outlets

Governance

• SWIC / Communications Champion
• Statewide Communications Office
• Strategic Planning

Training & Exercises

• Communications Unit Exercise (COMMEX)
• Communications Unit Leader (COML)/Communications Technician (COMT) Training
• Incident Tactical Dispatcher (INTD) Training
• Radio Operator (RADO) Training
• Information Technology Service Leader (ITSL) Training
• Audio Gateway Information and Training
• Cybersecurity Training and Awareness
• Dispatcher Training

Cybersecurity

• Expertise and Planning
• Tools and Solutions
• Risk and Vulnerability Management
• Prevention Equipment and Training