

ARIZONA DEPARTMENT OF PUBLIC SAFETY



2008 ★ ANNUAL REPORT



azdps.gov

Table of Contents

Introduction	1
Office of the Director	7
Highway Patrol Division	11
Criminal Investigations Division	17
Agency Support Division	29
Criminal Justice Support Division	37



Arizona Department of Public Safety

Dear Governor Brewer and the citizens of Arizona:

On behalf of the Arizona Department of Public Safety, it is a privilege to present our agency's Fiscal Year 2008 annual report.

For 39 years, the Department has committed itself to excellence and Fiscal Year 2008 was not an exception. The agency's dedicated employees, both commissioned and civilian, continued to perform at the distinguished levels established by the Department and appreciated by those who live in Arizona and rely on the critical services provided by our diverse, multi-faced agency.

The accomplishments detailed in this report reflect a sincere commitment by department employees to our motto of "Courteous Vigilance," a motto that provides a solid foundation in our continued quest to serve and protect the public.

It is clear that we will be facing tremendous challenges during Fiscal Year 2009 and beyond as our state and nation grapple with an unprecedented economic crisis. Like many state agencies, we could be forced to make a number of tough decisions in a continuing effort to fine tune our budget in order to correspond with a changing state economy.

With the continued support and assistance of your office and the Arizona legislature, however, the level of service our agency provides can remain a benchmark of excellence and allow us to fulfill the intense sense of responsibility we have for keeping Arizona a safe place to live, work and raise our families.

Sincerely,

A handwritten signature in black ink that reads "Roger Vanderpool". The signature is written in a cursive, flowing style.

Roger Vanderpool

Director

Arizona Department of Public Safety

Introduction

About The Department of Public Safety

Pursuant to legislation passed by the Arizona legislature in 1968, the Arizona Department of Public Safety became operational by the executive order of Governor Jack Williams on July 1, 1969. Governor Williams' mandate consolidated the functions and responsibilities of the Arizona Highway Patrol, the Enforcement Division of the state Department of Liquor Licenses and Control and the Narcotics Division of the State Department of Law.

During its 39-year history, the Arizona Department of Public Safety has accepted many additional responsibilities and has evolved into a respected, nationally-recognized and multi-faceted organization dedicated to providing state-level law enforcement services to the public while developing and maintaining close partnerships with other agencies who share similar missions and objectives.

Today, the Department, with its state headquarters in Phoenix, maintains offices in more than 80 Arizona communities and cities within the state's 15 counties. Some 2,100 full-time departmental employees, along with 150 volunteers, help the agency fulfill its support and operational objectives in the critical areas of traffic safety and criminal interdiction.

This annual report summarizes the many achievements accomplished by the Arizona Department of Public Safety during fiscal year 2008. It also reflects the Department's continued dedication in providing quality service to the more than 6 million people who reside in Arizona as well as to the many non-residents who visit our state.

Courteous Vigilance: Our Motto

Courteous Vigilance is the Arizona Department of Public Safety's motto and guiding principle, which reflects the pride of the Department. We provide quality, reliable and respectful service to the citizens of Arizona while being vigilant in the enforcement of the laws of the state.

The following are our core values, supporting the tradition of Courteous Vigilance:

- Human Life - We value, respect and protect human life and the rights of all persons.
- Integrity - We are honest and truthful, recognizing integrity is the cornerstone for all that is done by DPS employees.
- Courage - We demonstrate moral and physical courage in the performance of our duties.
- Accountability - We accept responsibility for our actions.

Introduction

- Customer Service - We consistently deliver exceptional assistance.
- Communication - We share factual information in a timely manner through various mediums both internally and externally.
- Leadership - We set examples which influence excellence in personal behavior and job performance.
- Teamwork - We respect and cooperate with fellow employees, other agencies and the community to identify and achieve common goals.
- Citizenship - We are involved in activities which improve the quality of life in our communities.

Our Mission Statement

The mission of the Arizona Department of Public Safety is to protect human life and property by enforcing state laws, deterring criminal activity, ensuring highway and public safety and providing vital scientific, technical and operational support to other criminal justice agencies.

DPS Quick Stat Overview

	FY2007	FY2008	% Change
Highway Patrol Arrests			
Felony (excludes DUI)	3,684	3,798	3.0
Misdemeanor (excludes DUI)	7,317	7,273	-0.6
Warrant (misdemeanor & felony)	8,197	8,558	4.2
DUI (misdemeanor & felony)	6,269	6,106	-2.7
Criminal Investigations			
Persons Arrested	2,331	2,541	9.0
Totals	27,798	28,276	1.7
Citations Issued			
Highway Patrol Citations	305,150	291,544	-4.7
Warnings Issued			
Highway Patrol Warnings	239,850	247,114	2.9
Undocumented Aliens Released to Border Patrol			
Total*	4,115	5,096	19.3
Stolen Vehicle Recoveries			
Highway Patrol	939	870	-7.9
Criminal Investigations**	3,301	3,433	3.99
Total Vehicles Recovered	4,240	4,303	1.5
Drugs Seized (by weight)			
Marijuana			
Highway Patrol	49,544 lbs.	58,121 lbs.	14.8
Criminal Investigations	52,454 lbs.	74,739 lbs.	42.49
Total Marijuana Seized	101,998 lbs.	132,860 lbs.	30.26
Cocaine			
Highway Patrol	555 lbs.	692 lbs.	19.8
Criminal Investigations	118 lbs.	84 lbs.	-28.8
Total Cocaine Seized	673 lbs.	776 lbs.	15.3
Methamphetamine			
Highway Patrol	195 lbs.	158 lbs.	-23.4
Criminal Investigations	152 lbs.	34 lbs.	-77.6
Total Methamphetamine Seized	347 lbs.	192 lbs.	-44.7

*Statistic represents only the number of UDAs released to Border Patrol by Officers with the DPS Highway Patrol Division.

**Statistics represent work of DPS and officers from more than 15 other agencies participating in the Arizona Vehicle Theft Task Force.



Roger Vanderpool
Director

Roger Vanderpool was appointed director of the Arizona Department of Public Safety by Governor Janet Napolitano in March 2005. The Wabash, Ind. native has been an exceptional law enforcement officer and leader for more than 32 years, beginning his career as a military policeman in the U.S. Army. Upon his honorable discharge from the Army, Vanderpool continued his law enforcement career with the Goshen, Ind., Police Department.

In February 1980, he entered the DPS academy, and after graduation, he drew Kayenta as his first assignment with the Highway Patrol. From Kayenta, he transferred to Lakeside before accepting an assignment with DPS Criminal Investigations in Show Low.

He promoted to sergeant in 1987, and transferred to Casa Grande where he continued to work in Criminal Investigations. Following his promotion to lieutenant in 1994, he became the Highway Patrol commander in Casa Grande and eventually a CI commander. He retired from DPS in February 2000 as commander of the Western Region Organized Crime and Narcotics Division.

Vanderpool was elected as sheriff of Pinal County in November 2000 and was praised by community leaders for implementing drastic improvements within the agency. Voters overwhelmingly reelected him to a second term as sheriff in 2004.

Vanderpool is a graduate of the FBI national academy, the Arizona State University Public Executive Institute and the Drug Enforcement Administration's Task Force Commanders School. Vanderpool, who serves on numerous state boards and commissions, is active with many charitable organizations in the community and has been the recipient of many awards during his career, including Arizona Administrators state employee of the year and American Legion law enforcement officer of the year. He was also the recipient of the first Law Enforcement Coordinating Committee (LECC) Ethics Award. He also received a U.S. Congressional commendation for his community policing programs.



Pennie Gillette-Stroud
Deputy Director

Pennie Gillette-Stroud became the first female to rise to the second highest position at the Arizona Department of Public Safety when she was promoted to deputy director in June 2008. A 28-year veteran of the agency, the 2005 FBI National Academy graduate began her career with DPS as a cadet officer. She began to rise through the ranks at the agency following a promotion to sergeant in 1984 while gaining extensive supervisory experience in both patrol and criminal investigations. She promoted to commander in 2004, and was assigned to a key post within the Criminal Investigations Division. In March 2005, she was promoted to chief of the Agency Support Division and then chief of the Criminal Investigations Division in 2007. Gillette-Stroud, who received her Bachelor's of Science degree in Police Science Administration from Northern Arizona University, has received numerous awards during her career, including three Director's Unit Citation Awards at DPS.



Phil Case

Chief Financial Officer

Phil Case has served as the budget officer at the Arizona Department of Public Safety since joining the agency in 1998. Prior to coming to DPS, he worked for two years with the U.S. Department of Labor in Washington, D.C. and five years with the Arizona Joint Legislative Budget Committee. Case holds a bachelors degree in economics from Haverford College (PA) and a masters degree in public policy from Harvard University. As a member of the DPS Executive Staff, Case advises the Director and other senior managers on all budget matters affecting the Department. He also serves as the Department's liaison with the executive and legislative budget offices. Case has received numerous DPS awards, including the Director's Citation for Professional Excellence in 2005 for growing and diversifying the Department's budget to meet Arizona's public safety needs.



Jack Lane

Chief of the Highway Patrol Division

Jack Lane has served as Chief of the Highway Patrol Division at the Arizona Department of Public Safety since March of 2005. The 30-year veteran of DPS and graduate of the FBI National Academy began his career with the agency as a highway patrol officer. He rose through the ranks over the years while serving in a wide array of critical management assignments throughout the agency. Prior to being promoted to Chief of the Highway Patrol Division in 2005, Lane served as Commander and was the Department's Government Liaison assigned to the Director's Office. He is a graduate of the FBI National Academy, the Southwest Command College and the Arizona State University Executive Leadership and Advanced Public Executive Program.



David Denlinger

Chief of the Criminal Investigations Division

David Denlinger has served as the chief of the Criminal Investigations Division at DPS since June 2008. The 28-year veteran of DPS began his career with the agency as an officer trainee. After various assignments with the Highway Patrol Division as both an officer and sergeant, Denlinger was assigned as a narcotics investigations unit supervisor. He was promoted to lieutenant in 1994 and then to commander in 2004 where he served in various areas of the agency, including the Training and Management Services Bureau, Human Resources Bureau, Southern Highway Patrol Bureau, Narcotics and Organized Crime Bureau, and Intelligence and Special Operations Bureau. Denlinger has a bachelor of science degree in Public Safety Administration and is a Certified Public Manager through Arizona State University.



Mikel Longman

Chief of the Agency Support Division

Mikel Longman has served as the chief of the Agency Support Division at the Arizona Department of Public Safety since July 2007. A career law enforcement officer with more than 33 years of service to the State of Arizona, Longman has an extensive background in both patrol and criminal investigations. While rising through the ranks at DPS, he has served key assignments in virtually every area of the agency. One of Longman's many command level assignments at DPS included overseeing the Arizona Vehicle Theft Task Force. He also served as the executive director of the Arizona Automobile Theft Authority and chief of the Criminal Investigations Division. Longman is a graduate of the FBI National Academy and has a Bachelor of Science Degree in Public Safety Administration. He is also a graduate of the Arizona State University Management and Leadership Institute.



Georgene Ramming

Chief of the Criminal Justice Support Division

Georgene Ramming has served as the chief of the Criminal Justice Support Division at the Arizona Department of Public Safety since 2005. Having started her career with the agency in 1979 in an entry level position as an identification clerk, she became a supervisor and had assignments with oversight of criminal records, applicant fingerprint processing, and access integrity. In 1994, Ramming was charged with initiating several major programs at DPS and, in 1999, she began serving as the chief of the agency's Technology and Communications Bureau. She has also served as the chief of staff for two of the agency's four major divisions.

In addition to her responsibilities overseeing one of the most complex divisions at DPS, she serves on several criminal justice information advisory committees on the national level. She is a graduate of Northwestern University's School of Police Staff and Command. Ramming has been the recipient of several awards and recognitions throughout her career.



Office of the Director

We've made it easy for the public to search warrants and provide us with information on the

Office of the Director

The Director's Office oversees and establishes the objectives of the agency's executive officer, government liaison, community outreach & education program, comptroller and professional standards unit. The Governor's Office of Highway Safety (GOHS), the Arizona Peace Officer Standards and Training board (AZ POST) and the Law Enforcement Merit System Council (LEMSC) are administratively supported by the Director's Office.

Agency Director

The director of the Arizona Department of Public Safety, Roger Vanderpool, establishes the Department's goals, policies, procedures and organizational structure. He directs and

administers the activities of the Department and is responsible for ensuring that the agency accomplishes its mission. The director is assisted by deputy director, Pennie Gillette-Stroud.

Executive Officer

- Manages the personnel and functions of the director's staff, oversees and supervises the EEO/Affirmative action program and provides staff support to the director, and is the agency ombudsman.

Equal Employment Opportunity / Affirmative Action (EEO/AA)

- Administers the Department's EEO/AA Programs.

Office of the Director

- Ensures compliance with Equal Employment Opportunity/Affirmative Action guidelines.
- Conducts preliminary inquiries into EEO complaints.
- Assists with the preparation of written responses to charges filed with the U.S. Equal Employment Opportunity Commission.

Government Liaison

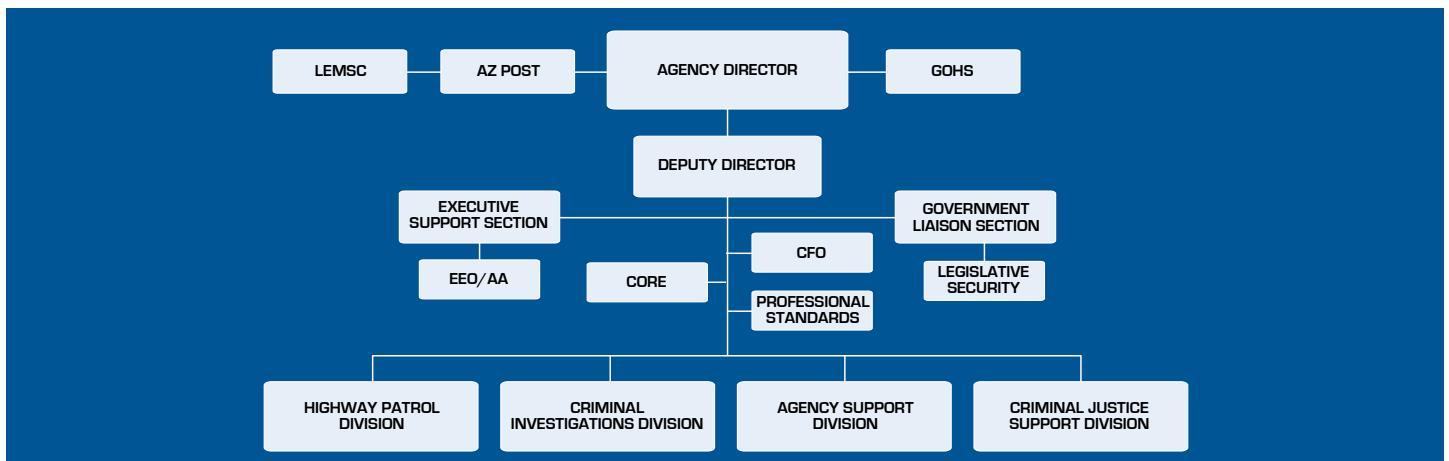
- Monitors proposed legislation pertaining to the criminal justice system.
- Oversees and supervises security for the Arizona Senate and House of Representatives.
- Ensures cooperative relations between the Department and local, county, state and federal criminal justice agencies.

Community Outreach and Education Program (CORE)

- Serves as the Department’s primary media liaison, central source of information and in-house creative services provider through its five key areas: media relations coordinator, video productions, publications, the duty office, and public information officers.
- Through its media relations coordinator, resolves issues of mutual concern with media outlets and meets with the news directors and assignment editors to insure the agency is providing necessary

service and/or responses to breaking news stories such as collisions and high-profile arrests.

- Through its public information officers, responds to inquiries from local, state, national and international media organizations, and the general public, about the agency and its activities, especially as they relate to public safety and timely law enforcement incidents.
- Through its public information officers, conducts live and recorded media interviews, coordinates news conferences or media availabilities, coordinates media interviews with other members of the department, and develops news releases or other written advisories.
- Manages requests for agency participation in various public relations events and arranges for agency speakers and/or physical displays promoting the agency in public settings.
- Through its video productions unit, produces a video news program that is distributed quarterly to all employees within the agency and captures raw video of agency activities which is edited and can be provided to the media.
- Through its video productions unit, creates video programs for the agency as well as other state, local, federal and nonprofit organizations and the Governor’s Office.
- Through the marketing and creative services arm of its publications unit, produces a wide array of marketing materials for the agency to include web



based graphics, printed brochures, pamphlets, posters, press conference displays, logos, and high resolution public relations photography. The marketing arm also prepares visuals for press conferences along with media packets and items such as visual backdrops for televised interviews.

- Through the marketing and creative services arm of its publications unit, conducts research and provides the agency with marketing strategies, plans, and recommendations.
- Through its publications unit, produces the agency's annual report to the Governor along with copy for agency marketing materials. Produces and publishes the agency's internal employee newsletter.
- Through its duty office, facilitates the flow of critical information within the agency related to ongoing law enforcement situations throughout the state and responds to citizen requests for road/highway information, officer contact information, citation/warning questions, Arizona statute questions, photo enforcement inquiries/complaints, general complaints about officer and departmental procedures, CCW inquiries, MVD inquires, impound/tow inquires, welfare checks, commercial vehicle questions, dispatch related questions and road closure complaints/inquires.
- Through its duty office, receives, handles and distributes subpoenas and responds to requests from agency personnel for various types of assistance. Responds to media inquiries when agency public information officers are off duty.

Professional Standards

- Conducts internal investigations to insure the integrity and professionalism of the Department.

Chief Financial Officer (CFO)

- Acts as the Department's chief budget officer.
- Serves as liaison to the Governor's Office and Arizona Legislature on financial matters.

Governor's Office of Highway Safety (GOHS)

- Administers federal highway safety funds on behalf of the governor.
- Serves as the governor's highway safety representative and spokesperson on highway safety-related issues, including liaison with the legislature.
- Receives proposals, evaluates and awards federal highway safety grants to local jurisdictions and state agencies as designated in the annual Highway Safety Plan. Awards are based on problem identification and performance-based goals and objectives.
- Provides assistance in the form of seed monies to local governments in the development and operation of community highway safety programs.
- Executes highway safety contracts on behalf of the governor with the federal government, state agencies and political subdivisions of the state.

Law Enforcement Merit System Council (LEMSC)

- Consists of three members appointed by the governor who each serve six-year terms. Members are chosen on the basis of experience in and sympathy with merit principles of public employment. Members shall not have held elective public office within one year before appointment and shall not hold any other political office while serving on the LEMSC.
- Adopts rules it deems necessary for establishing:
 - (a) a classification and compensation plan for all covered positions in the Department and establishing standards and qualifications for all classified positions;
 - (b) a plan for fair and impartial selection, appointment, probation, promotion, retention and separation or removal from service by resignation, retirement, reduction in force or dismissal of all classified employees;
 - (c) a performance appraisal system for evaluating the work performance of DPS employees;
 - (d) procedures for the conduct of hearings of employee grievances brought before the LEMSC relating to classification, compensation and the employee appraisal system;
 - (e) procedures for the conduct of hearings on appeals from an order of

the director of DPS in connection with suspension, demotion, reduction in pay, loss of accrued leave, or dismissal of a classified employee.

Arizona Peace Officer Standards and Training Board (AZ POST)

- Establishes rules and regulations governing the conduct of all business coming before the board.
- Prescribes minimum qualifications for officers appointed to enforce the laws of the state.
- Recommends curricula for advanced courses and seminars for law enforcement training in universities, colleges and junior colleges in conjunction with the governing body of the educational institutions.
- Determines whether political subdivisions of the state are adhering to the standards for recruitment and training.
- Approves a state correctional officer training curriculum and establishes minimum standards for correctional officers.



Highway Patrol Division

The Department of Public Safety's Highway Patrol Division (HPD) is comprised of four Patrol Bureaus, a Commercial Vehicle Enforcement Bureau and the Aviation Section. The Patrol Bureaus are aligned into four bureaus based on geographic regions – North, South, Metro West and Metro East. The Commercial Vehicle Enforcement Bureau and the Aviation Section are statewide programs administered centrally with satellite offices strategically located throughout the state.

In addition to its patrol function, the Metro East Bureau also administers many of our special units such as the Canine District, the Motorcycle District, the DUI Enforcement Squad, Drug Interdiction and the Photo Enforcement Program. The Canine District has units stationed in strategic locations to provide statewide requests for service and patrol. The Motorcycle District has scheduled patrol responsibilities within the

geographical boundaries of both the Metro East and Metro West Bureaus.

Metro East also has a squad dedicated to DUI enforcement. The members of the DUI Squad are comprised of experts and instructors in the areas of standardized field sobriety testing, horizontal gaze nystagmus, drug recognition and law enforcement phlebotomy.

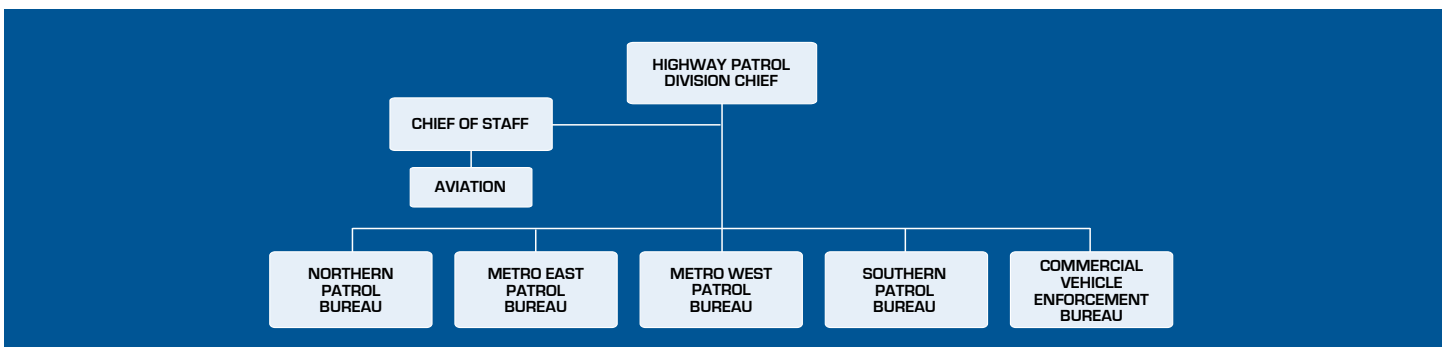
The Photo Enforcement Program is one of the newest programs in the Department with stationary speed cameras strategically placed along the Phoenix Metropolitan Freeway system. The Photo Enforcement program also includes mobile units that can be deployed statewide as needed. Like many specialized areas within the Department, these units are available for enforcement details on a statewide basis upon request.

Highway Patrol Division

The mission of the Highway Patrol Division is to ensure the safe and expeditious use of the highway transportation system for the public and to provide assistance to local and county law enforcement agencies. The division also provides services and enforcement in commercial motor vehicle, tow truck, school bus enforcement and safety programs as well as being responsible for the air rescue and aviation services for the Department and also in support to other law enforcement agencies statewide.

Overview of the Highway Patrol Division:

- Patrols nearly 6,000 miles of state and federal highways and enforces Arizona traffic and criminal laws.
- Investigates traffic collisions, controls motor-vehicle traffic, conducts collision-reduction details, assists other law enforcement agencies with collision expertise, promotes traffic safety through public awareness programs and provides specialized training to other criminal justice agencies.
- Provides special enforcement emphasis on collision and injury causing violations such as Driving Under the Influence (DUI), Aggressive Driving, Speed, and failure to use safety restraints.
- Provides DUI enforcement related services and instruction in standardized field sobriety testing, horizontal gaze nystagmus, drug recognition, and law enforcement phlebotomy.
- Provides canine support in the areas of drug detection and Explosive Ordnance Detection (EOD) to the Department and other agencies upon request.
- Provides basic motorcycle and in-service training to our motorcycle district and other agencies throughout Arizona.
- Enforces commercial vehicle regulations.
- Provides training and assistance to criminal justice personnel and to other local law enforcement agencies in commercial vehicle law enforcement.
- Responds to incidents throughout the state involving discharge of hazardous materials.
- Provides specialized training to law enforcement personnel in mitigating hazardous materials incidents.
- Provides a statewide air-support response capability for critical occurrences and emergency situations.
- Provides aerial and logistical aviation support for law enforcement, highway safety and traffic enforcement operations.
- Provides air transport services in support of governmental operations and critical administrative functions.
- Conducts self inspections of district administration, logistics, and operations.



Arizona Department of Public Safety - Annual Report 2008

Enforcement Activity

	FY2007	FY2008	%Change
Number of Miles Patrolled	20,282,212	21,410,696	5.3
Violators Stopped	510,465	525,645	2.9
Citations Issued			
Hazardous Violations	177,623	169,446	-4.8
Non-Hazardous Violations	127,527	122,098	-4.4
<i>Totals</i>	<i>305,150</i>	<i>291,544</i>	<i>-4.7</i>
Warnings Issued			
Hazardous Violations	161,766	162,967	0.7
Non-hazardous	78,084	84,147	7.2
<i>Totals</i>	<i>239,850</i>	<i>247,114</i>	<i>2.9</i>
Seat Belt Violations			
Citations Issued	20,110	16,603	-21.1
Warning Issued	246	167	-47.3
Child Restraint Citations	3,543	3,180	-11.4
Child Restraint Warnings	29	3,798	99.2
Repair Orders Issued	134,767	139,845	3.6
Motorist Assists	150,296	145,521	-3.3

Arrests

	FY2007	FY2008	% Change
Felony (excludes DUI)	3,684	3,798	3.0
Misdemeanor (excludes DUI)	7,317	7,273	-0.6
Warrant (misdemeanor \$ felony)	8,197	8,558	4.2
Dui (misdemeanor & felony)	6,269	6,106	-2.7
<i>Totals</i>	<i>25,467</i>	<i>25,735</i>	<i>1.0</i>

Stolen Vehicles Recovered

	FY2007	FY2008	% Change
Occupied	411	453	9.3
Un-occupied	528	417	-26.6
<i>Totals</i>	<i>939</i>	<i>870</i>	<i>-7.9</i>

Assistance to Other Agencies

	FY2007	FY2008	% Change
Number of Hours	20,200	20,021.5	-0.9
Number of calls	18,039	17,819	-1.2

Commercial Vehicle Enforcement

	FY2007	FY2008	%Change
Motor Carrier Inspections	25,424	20,635	-23.2
Vehicles Placed Out of Service	4,447	6,245	28.8
Drivers Placed Out of Services	4,066	3,745	-8.6
Vehicles Weighed	44	38	-15.8
<i>School Buses Inspected</i>	<i>6,598</i>	<i>8,159</i>	<i>19.1</i>
<i>Tow Trucks Inspected</i>	<i>2,467</i>	<i>2,090</i>	<i>-18.0</i>

Traffic and Alcohol

COLLISIONS INVESTIGATED BY DPS

	FY2007	FY2008	%Change
Total Collisions	34,201	30,649	-11.6
Number Alcohol-Related collisions	1,403	1,219	-15.1
Percent Alcohol-Related collisions	4.10%	3.98%	-3.0
INJURIES			
Total injuries	18,641	16,069	-16.0
Number of Collisions with Injuries	9,676	8,669	-11.6
Number of Alcohol-Related Injury Collisions	688	574	-19.9
Percent of Alcohol-Related Injury Collisions	7.11%	6.62%	-7.4
FATALITIES			
Total Fatalities	413	361	-14.4
Number of Fatal Collisions	357	313	-14.1
Number of Alcohol-Related Fatal Collisions	51	43	-18.6
Percent of Alcohol-Related Fatal Collisions	14.29%	13.73%	-4.1

DRUGS SEIZED (lbs)

	FY2007	FY2008	%Change
Marijuana	49,544	58,121	14.8
Cocaine	555	692	19.8
Methamphetamine	195	158	-23.4
Drug-related currency	\$4,142,220	\$4,454,170	7.0

Avation Mission Types

	FY2007	FY2008	%Change
Law Enforcement-Criminal (non pursuit)	653	1487	56.1
Law Enforcement- Pursuit	75	162	53.7
Law Enforcement- Traffic (non pursuit)	83	139	40.3
Law Enforcement- SOU	22	57	61.4
Law Enforcement-SOU (non-flight)	3	6	50.0
Photo-ADOT	8	33	75.8
Photo-Other	8	45	82.2
Search and Rescue	566	1080	47.6
Non-Highway Medical Evacuation	199	360	44.7
Highway Medical Evacuation	122	224	45.5
Aircraft Maintenance	202	154	-31.2
Logistics Flights	167	308	45.8
Public Education	91	183	50.3
Patrol Flights	128	251	49.0
Training - Pilot Training	157	408	61.5
Training - Technical Rescue	88	246	64.2
Training - Other	51	74	31.1
Training - Medical	3	5	40.0
External Load - Non Emergency	12	5	-140.0
External Load - Fire Suppression	6	7	14.3
Technical Rescue Land/Water	64	146	56.2
Hospital Transfer	0	23	100.0
Telecommunications Flights	23	44	47.7
Vital Materials	8	25	68.0
Other	31	348	91.1
Total Missions	2827	5820	51.4
Total Flight Hours	2556.2	11640	78.0

**Highlights of the Highway Patrol Division
(events occurred between July 1, 2007 and
June 30, 2008)**

**DPS Highway Patrol Officer nabs sexual
predator**

DPS Highway Patrol Officer Robert Huijckman of Prescott arrested a highly sought after sexual predator on Aug. 3, 2007. The suspect, from South Carolina, had recently been featured on the television program “America’s Most Wanted.”

Huijckman was patrolling a stretch of Interstate 17 north of Phoenix when he stopped the suspect, Calvin Jeffers,

for unsafe lane usage.

The suspect presented the officer with an expired South Carolina driver’s license. Huijckman then ran a check and confirmed through National Crime Information Center that Jeffers was wanted out of South Carolina.

Jeffers, who molested five children and was once a licensed foster care parent, had been living in Prescott Valley for some time.

After Huijckman arrested him, Jeffers was held at the Yavapai County Jail in Camp Verde where he awaited extradition proceedings.

The Anderson County Sheriff’s Office provided tons of praise and thanks to Huijckman for the vigilance and good police work he displayed that led to the arrest of this highly sought after fugitive.

The arrest also drew national media attention and the Anderson County Sheriff’s Office granted interviews about the arrest with media affiliates from CBS, NBC and Fox, as well as local newspapers in their region.

**Highway Patrol Division expands photo
enforcement program**

As the number of motor vehicles and miles of new highway in Arizona continues to increase, so do the challenges of maintaining a safe and efficient transportation system. Because speeding remains a prevailing cause of motor vehicle crashes and their severity, it must remain at the forefront of enforcement efforts. Controlling speeds will lower the number of crashes by reducing stopping distances and balancing traffic flow. In addition to the increased number and severity of crashes, speed also contributes to negative public opinion regarding the safety of our highway system. An effective speed management program as described by the National Highway Traffic Safety Administration (NHTSA) must contain several components to include the relationship between speeding and safety, proper roadway design, setting speed limits that are safe and reasonable in addition to the application of enforcement efforts. An effective speed enforcement program must communicate its intentions and educate the high-risk drivers; and solicit the cooperation, support, and leadership of traffic safety stakeholders.

In June of 2007, the Arizona Department of Public Safety released a request for proposal for two mobile photo speed enforcement vehicle platforms to determine the feasibility of operating these units on the various types

of highways within the state. On August 20, 2007, the Arizona Department of Public Safety awarded the contract and by November of 2007 both vehicles were operational. This field trial or pilot project has provided the opportunity for the Department to test the technology throughout the state in a variety of locations to include metropolitan freeways and rural highways. This project is the first in the nation where mobile photo speed enforcement vehicles are being solely utilized on state highway systems. The information gathered and lessons learned in the pilot project have helped guide the Department in its efforts to implement a comprehensive statewide photo enforcement program to complement its speed management program. At the conclusion of 2007, the procurement and contract process was underway to substantially expand the Department's photo enforcement program. The program expansion aimed to secure a contract offering the agency the use of 40 more mobile photo speed enforcement vehicles, 90 stationary photo speed enforcement camera systems, 30 stationary photo red light/speed on green enforcement camera systems, and 10 mobile photo red light/speed on green enforcement camera systems.

DPS Highway Patrol Officers respond to catastrophic series of weather related collisions

On March 16, 2008, at about 12:14 p.m., a severe storm cell traveled across Interstate 40 just west of Flagstaff. Multiple collisions occurred as a result of the sudden snow storm, entirely blocking the eastbound and westbound lanes of travel. The storm cell spawned 55 separate collisions within just a few minutes involving 179 vehicles, including 46 commercial vehicles. The collisions, resulting in 81 injuries and two fatalities, stretched for close to one mile on the westbound side of Interstate 40 which remained closed for more than 17 hours as the collisions were investigated and 86 vehicles were towed from the scene.

A total of 49 DPS Highway Patrol Officers responded to the incident which was divided up into three main "clusters" of collisions. Officers worked throughout the night in temperatures that dropped as low as seven degrees. Ultimately, the series of collisions was caused by severe weather and the inability of motorists to recognize and adapt to hazardous conditions.

Man who shot DPS Highway Patrol Officer

sentenced to nearly 40 years in prison

On Jan. 25 of 2008, Maricopa County Attorney Andrew Thomas announced that 20-year-old Daniel Novasad was sentenced to nearly 40 years in prison for the 2007 shooting of DPS Highway Patrol Officer Kyle DeForest. The shooting occurred on July 5, 2007. Novasad was driving a stolen motorcycle when DeForest began pursuit near U.S. 60 and State Route 101 in Sun City. After stopping, Novasad fled on foot and shot at DeForest six times, hitting him four times. Novasad was caught and arrested four days later.

DeForest recovered from the attack and returned to full-time patrol duties in the Phoenix area in late 2007. Novasad's official sentence was to 39.5 years in prison.

DPS promotes "Move Over" law at Nov. 29 press conference

On Nov. 29, 2007, DPS held simultaneous press conferences at its Phoenix and Tucson headquarters to increase public awareness of the "Move Over" law which was implemented in 2005. The law carries the potential to create a much safer working environment for DPS Highway Patrol Officers and other first responders who must stop along busy roadways as part of their daily duties.

Director Roger Vanderpool represented DPS at the press conference in Phoenix while Deputy Director David Felix represented DPS at the press conference in Tucson. The "Move Over" law mandates that motorists in Arizona safely merge to an adjacent lane on roadways with two or more lanes proceeding in the same direction when police or emergency personnel are stopped near or on the road. The law recognizes that traffic does not always allow drivers to safely move to a neighboring lane. In this event, drivers are required to reduce their speed and proceed with extreme caution.

The Arizona Department of Transportation also took steps to help educate the public about the law during Fiscal Year 2008 by placing several large signs along highways throughout the state that read, "Move over or slow down for stopped emergency vehicles." DPS also created an illustrated brochure about the new law.

DPS plays key role in ensuring safety of Super Bowl XLII, related events

DPS and over 40 other agencies coordinated public safety and law enforcement efforts from 8 a.m. on Jan. 25 until the closing of the Joint Operations Center at 5 p.m. the day after Super Bowl XLII on Feb. 4.

In all, over 930 public safety personnel were deployed in and around the stadium in Glendale on game day with DPS supplying over 350 of its own personnel, including a large contingent of officers from the Highway Patrol Division.

The extravaganza went for an entire week before the actual game with NFL-sanctioned events held all over the Phoenix area. The Department dedicated hundreds of law enforcement officers and support personnel to these related events to ensure they took place safely.

The different events that ranged from the NFL Experience, which was set up in the University of Phoenix Stadium parking lot, to NFL-sanctioned parties helped the unified command featuring DPS prepare even better for game day.

DPS Highway Patrol Officers take part in international effort to save lives

DPS Highway Patrol Officers participated in the National 2008 Click It or Ticket Mobilization from May 19 through June 1. The annual program is led by the National Highway Traffic Safety Administration (NHTSA) and is designed to save lives by getting numerous law enforcement agencies throughout the U.S. to simultaneously conduct stronger enforcement of safety restraint laws.

The Department's involvement in the program was unique during Fiscal Year 2008 because the agency participated in the effort, at least in the southern areas of the state, with law enforcement agencies from Mexico. The unique, international partnership was designed by the Highway Patrol Division at DPS to let motorists in the region know that safety restraint laws would soon be heavily enforced on both sides of the border.

DPS forms new criminal interdiction squad specializing in commercial vehicles

On March 1, 2008, the Commercial Vehicle Enforcement Bureau of the Highway Patrol Division formed the Criminal Interdiction Squad by joining a federally funded supervisor position with four existing CVEB officer positions. The newly formed unit is based in Phoenix but is involved in

special enforcement projects statewide.

In January, the Interdiction Unit, in cooperation with the U.S. Department of Transportation Drug Interdiction Assistance Program and the Drug Enforcement Agency El Paso Intelligence Center, sponsored a six-day intensive commercial vehicle interdiction class in Phoenix.

More than 100 Arizona law enforcement officers participated, with over 50 percent of the DPS Highway Patrol Division's Commercial Vehicle Bureau attending. Since the inception of the squad through June of 2008, the unit was responsible for the seizure of \$2,022,153 in U.S. currency, 15,557 pounds of marijuana, 1,540 hits of ecstasy, eight vehicles and 16 felony arrests.

In addition to the seizures, the effective squad has been innovative in its cooperation with other units and agencies both within Arizona and nationwide. The unit developed and implemented two databases to track information on suspected drivers and companies involved in criminal enterprises within the trucking industry, both nationally and internationally.

"Operation Roadcheck" yields impressive results over two-day period

On June 3 and 4, 2008, the Commercial Vehicle Enforcement Bureau within the DPS Highway Patrol Division conducted Operation Roadcheck on Interstates 40 and 17. The safety detail was conducted in conjunction with other federal, state, county and local agencies throughout the U.S., Canada and Mexico. The Arizona detail included five inspection sites, including those located at the Parks rest area along Interstate 40 and the McGuireville rest area along Interstate 17. The detail also included roving patrol units in the area of the details and the Commercial Vehicle Interdiction Unit during the night shift. The detail ran from 7 a.m. to 4 a.m. each day with the following agencies participating: Arizona Department of Public Safety, Federal Motor Carrier Safety Administration, Arizona Department of Transportation, U.S. Forest Service, Tucson Police Department, Pinal County Sheriff Office, Mesa Police Department, Sedona Police Department, Eloy Police Department and Clarksdale Police Department. The detail, which featured more than 100 officers, resulted in 835 commercial vehicle inspections, 31 HazMat Inspections, 3,048 violations, 119 drivers placed out of service, 196 vehicles placed out of service, three warrant arrests, one drug arrest, 152 citations and 2,896 warnings.



Criminal Investigations Division

The Criminal Investigations Division is committed to providing the highest quality investigative and specialized response services to the public and the criminal justice community. The Division is guided by three immutable values: honor, courage, and commitment while fostering a supportive and empowered environment for our employees.

The mission of the Criminal Investigations Division is to protect the public by deterring crime using innovative investigative and specialized enforcement strategies and resources.

The Criminal Investigations Division provides statewide criminal investigations, specialized

enforcement activities, and high-risk tactical response in support of other federal, state, tribal, and local criminal justice agencies. The Division's primary investigative responsibilities are narcotic trafficking, fugitive apprehension, organized crime, intelligence, vehicle theft, gangs, human smuggling, computer and financial crimes, as well as major criminal investigations and sensitive special investigations when requested by other criminal justice agencies. The Division is responsible for the protection of the Governor and provides tactical high-risk responses to acts of extraordinary violence and domestic preparedness incidents.

Bureaus within the Criminal Investigations Division

Criminal Investigations Division

are Narcotics and Organized Crime, Investigations, Intelligence and Special Operations, Gang Enforcement (Gang Immigration Intelligence Team Enforcement Mission [GIITEM]), and the Rocky Mountain Information Network (RMIN).

Persons Arrested

	FY2007	FY2008	%Change
Drug Offenses	1,317	1,318	0%
Non-Drug Related	1,014	1,223	21%
Total Arrests	2,331	2,541	9%

Drugs Seized (by weight, in pounds)

	FY2007	FY2008	%Change
Marijuana	52,454	74,739	42%
Heroin	0.3	25	8233%
Cocaine	118	84	-29%
Methamphetamine	152	34	-78%
Crack	3.7	2.3	-38%

Criminal Investigations Quick Stats Overview

Assets Seized

	FY2007	FY2008	%Change
Vehicles	130	256	97%
Cash	2,579,094	2,971,571	15%
Real Property Value	878,000	1,180,000	34%
Total Value of Seized Assets	4,831,440	8,759,571	81%

Drugs Seized (by dose unit)

	FY2007	FY2008	%Change
LSD	0	0	
Narcotic Drugs	0	0	
Prescription Drugs	48	58	21%
Non-Narcotic Controlled Substances	129	55	-57%

Property Recovered

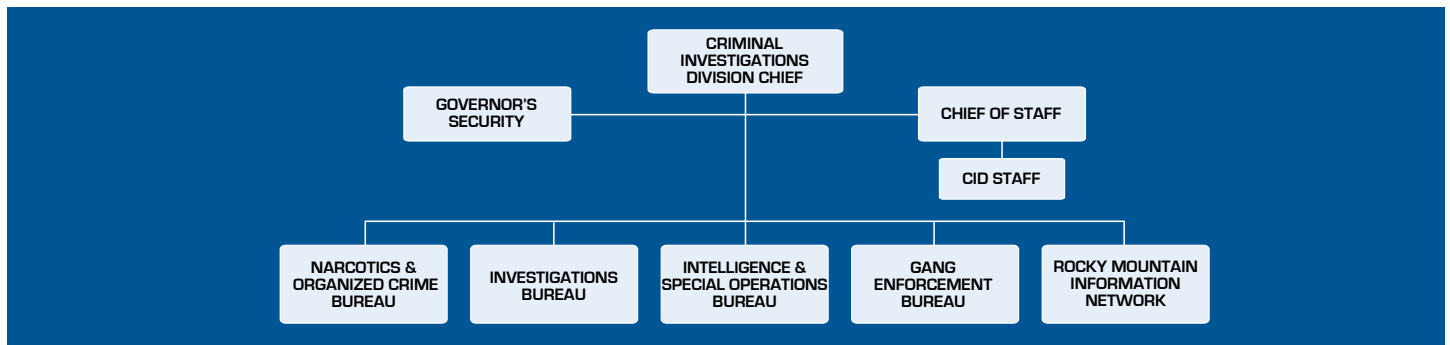
	FY2007	FY2008	%Change
Vehicles	3,168	3,710	17%
Personal Property/Other Items	191	3,207	1579%
Cash	532,077	51,127	-90%
Weapons	54	109	102%
Total Value of Property Recovered	63,786,889	52,746,883	-17%

Court Documents Served

	FY2007	FY2008	%Change
Search Warrants	223	240	8%
Felony Arrest warrants	291	382	31%
Total Documents Served	944	1,449	53%

Governor's Protection Detail

- Provides security and transportation to the governor and the governor's family.
- Provides assistance to executive protection units from other states and to visiting governors/dignitaries.



Narcotics and Organized Crime Bureau

- Enforces state narcotics laws by conducting complex investigations of groups and individuals, who use, manufacture, sell or distribute controlled substances and prescription only drugs.
- Advances cooperative efforts in drug enforcement by administering and participating in a wide variety of federal, state, and local task forces.
- Facilitates narcotics investigations initiated by Highway Patrol Division officers to identify and disrupt drug trafficking organizations using state highways.
- Identifies, investigates, and eradicates clandestine drug laboratories throughout the state.
- Provides expert assistance to criminal justice agencies with the investigation of and dismantling of clandestine drug laboratories.
- Monitors the sale of and distribution of regulated chemicals statewide, in accordance with state law, to disrupt efforts to divert legitimate chemicals for the manufacture of illicit drugs.
- Investigates fraud-related offenses committed by government employees or private enterprises.
- Disrupts criminal enterprises such as drug-trafficking and human-trafficking organizations by targeting the complex flow of illicit finances.
- Investigates individuals and groups committing identity theft-related crimes.
- Investigates computer-related crimes including child pornography, cyber stalking, fraud, and intrusions into computer networks.
- Provides investigative support to city, county, state, tribal, and federal criminal justice agencies with nationally certified detectives recognized as experts in the fields of search, seizure, and forensic imaging of computer hard drives.
- In addition to forensic computer support, provides forensic support for investigations involving other

technology including audio and video enhancement, cell phone and pager technology, personal digital assistant technology, and computer networking.

- Conducts computer seizure and forensics training to criminal investigators from law enforcement agencies across the state.
- Provides community outreach programs to educate the public in areas such as narcotics, internet safety, identity theft, and fraud.
- Provides instructors to train law enforcement personnel in drug related detection and investigations.
- Responds to citizen reports of drug activity and facilitates investigative efforts accordingly.
- Participates in various community and governmental committees relating to the use and abuse of illicit and diverted legal drugs.

Computer Forensics

	FY2007	FY2008	%Change
Computer Forensic Cases Requested	424	218	-49%
Geospatial Products Provided	1,016	378	-63%

Investigations Bureau

Major Crimes District

- Investigates the Department's critical incidents which may involve death or serious injury and provides investigative support to other units in the investigation of less serious critical incidents.
- Investigates alleged criminal misconduct by departmental employees.
- Investigates alleged public official and employee misconduct for political subdivisions throughout Arizona.
- Investigates critical incidents and allegations of criminal misconduct involving employees of city, county, state, tribal and federal agencies. Investigations include homicides, vehicle pursuits resulting in serious injury or death, allegations of

Criminal Investigations Division

sexual misconduct, employee theft, and officer-involved shootings.

- Assists city, county, state, tribal, and federal law enforcement agencies by providing investigative support into serious crimes occurring within their communities.
- Provides support to the Highway Patrol Division to include investigations involving aggravated assault, homicide, hit-and-run collisions, and narcotic interdiction.
- Provides investigative expertise and expert court testimony when a vehicle is the instrumentality in a homicide, aggravated assault, and other related crimes; and/or when the State of Arizona may be exposed to civil litigation as a result of the collision.
- Provides class instruction in the area of collision investigation and reconstruction to our agency as well as other agencies around the state.
- Provides vehicle collision reconstruction services to the Department and other city, county, tribal, and federal agencies.

Special Investigations

	FY2007	FY2008	%Change
DPS Critical Incident Investigations	13	34	162%
Other Agency Criminal/Admin Investigations	26	28	8%
Other Agency Officer-Involved Shootings	11	9	-18%

Arizona Vehicle Theft Task Force

- The task force is comprised of local, county, and state law enforcement agencies, along with other entities participating in a concerted effort to identify, apprehend, and prosecute individuals and criminal organizations that profit from motor vehicle theft or related criminal activity and insurance fraud.
- Acts as a statewide resource providing expertise in the investigation of property crimes involving stolen vehicles, related component parts, and insurance

fraud. Provides subject matter expertise, training, and investigative support to law enforcement agencies targeting vehicle theft and related crimes.

Vehicle Theft Interdiction (VTI) Services

	FY2007	FY2008	%Change
Stolen Vehicles Recovered	3,301	3,433	4%
Altered Vehicle Identification Numbers	388	449	16%
Estimated Value	40,968,790	47,340,551	16%
Chop Shops Investigated / Closed	35	27	-23%
Felony Arrests	366	326	-11%
Insurance Fraud Investigations	42	58	38%
Requests for Services	1,156	892	-23%
Community Education Programs	39	29	-26%
Law Enforcement Officers Trained	2,136	1,982	-7%
Agencies Participating in VTI Task Force	16	16	0%

Intelligence and Special Operations Bureau

- Provides investigative support involving general, domestic, and international related terrorism.
- Manages the Criminal Investigations Research Unit (CIRU), which identifies and completes background research on suspects involved in criminal activity and locates suspects under investigation by criminal justice agencies.
- Serves as the state liaison for the International Criminal Police Organization (INTERPOL) information and investigations.
- Participates in the Amber Alert Program, an early warning system to help find missing children.
- Serves as the statewide clearinghouse for the National Center for Missing and Exploited Children (NMMEC), a program designed to provide research, support, and referral assistance to jurisdictional agencies in the pursuit of missing person investigations.
- Participates in the High Intensity Drug Trafficking Area (HIDTA) program and has intelligence resources

in Yuma, Casa Grande, Tucson, and Phoenix. This program collects, analyzes, coordinates, and disseminates information to law enforcement for use in interdicting and investigating illicit drug trafficking, money laundering, and associated violent crimes.

- Leads the Arizona HIDTA Region intelligence initiatives: the Post Seizure Analyst Team (PSAT) located in Tucson, and the Arizona Drug Intelligence Task Force (ADITF) located in Phoenix.
- The PSAT unit is a federal, state, and local agency task force collocated with enforcement units targeting regional drug trafficking organizations. ADITF is a multi-agency intelligence task force compiled of investigators and analysts, whose purpose is to actively collect, evaluate, collate, analyze, and disseminate detailed, relevant source information concerning drug organizations.
- Serves as the state liaison for the FBI Violent Criminal Apprehension Program (ViCAP) a national on-line repository for violent crimes. Provides consultation, query, and de-confliction services to criminal justice agencies investigating violent crime cases.
- Protects life, property, and the environment by coordinating the mitigation of emergencies pertaining to hazardous materials.
- Works in concert with industry, the public, and other agencies to achieve the goal of a safely-controlled incident.
- Provides technical hazardous-materials expertise to all agencies requesting assistance.
- Establishes personal protective protocols and maintains viable atmospheres for investigators dismantling clandestine drug labs.
- Provides investigative support involving chemical, biological, radioactive, nuclear, and explosive (CBRNE) cases.
- Participates in the state's Domestic Preparedness Plan used in establishing crime-scene management.
- Manages the Special Weapons and Tactics (SWAT)

unit consisting of tactical units, an explosive unit, crisis negotiations specialist, tactical canine specialists, and specialized medical personnel.

- Provides specifically-equipped and specialty-trained personnel for response to barricaded suspects and hostage situations.
- Provides personnel equipped, trained, and certified to conduct clandestine lab entries.
- Provides expertise nationally in high-risk search warrant entries involving tactical, hostage/barricaded and high-violence situations.
- Provides 24-hour tactical and technical assistance statewide to law enforcement agencies involving potentially life-threatening situations, explosives and hazardous devices, and civil emergencies.
- Provides training to other criminal justice agencies regarding tactics and specialized skills.
- Provides specifically-equipped and specialty-trained personnel for response to barricaded suspects and hostage situations.
- Provides specialized assistance on a 24-hour basis in disposing of explosives and explosive chemicals, rendering safe explosives devices, investigation of explosive-related incidents.
- Manages the Arizona Counter Terrorism Information Center (ACTIC) a joint effort between the Department of Public Safety, Arizona Office of Homeland Security, Federal Bureau of Investigation and participating agencies.

Criminal Investigation Research

	FY2007	FY2008	%Change
Research Requests - DPS	2,839	2,370	-17%
Research Requests - Other Agencies	7,626	13,458	76%
Total Research Requests	10,465	15,828	51%

Criminal Investigations Division

Special Operations

	FY2007	FY2008	%Change
Service Requests	138	352	155%
Other Agencies Assisted	60	84	40%

Explosive Ordinance Detail

	FY2007	FY2008	%Change
Service Requests	452	522	15%
Chemical/explosives Disposal (# of Pounds)	4,100	4,500	10%

Hazardous Materials/Clandestine Laboratory Safety

	FY2007	FY2008	%Change
Clandestine Lab Responses	31	17	-45%
Hazardous Material Responses	250	117	-53%
WMD Responses	6	73	1083%

Fugitive Detail

	FY2007	FY2008	%Change
Fugitives Arrested	230	262	14%
Sex Offender Cases Closed	120	108	-10%

Arizona Counter Terrorism Information Center (AcTIC)

- Centralizes all DPS terrorist response functions under one command.
- Provides 24-hour, 7-days-a-week link to the Department for assistance in public information.
- Maintains a secure Web site which is accessible by law enforcement and responder agencies nationwide.
- ACTIC provides tactical and strategic intelligence collection; analysis and dissemination support to local, state, tribal, and federal law enforcement agencies and is the states central point of contact for criminal intelligence and counter terrorism issues.
- Operates a Watch Center for the monitoring and review of events occurring in Arizona and throughout the nation.
- Manages a Strategic Analysis Unit (SAU), which

publishes intelligence bulletins for dissemination to criminal justice agencies.

- Publishes informational bulletins for dissemination to public and private sector agencies.
- Provides Graphical Information Systems (GIS) support capabilities to law enforcement entities in suspect and location identification.
- Administers the Arizona criminal intelligence database, a component of the Southwest Border States Anti-Drug Information System that provides criminal justice agencies in California, New Mexico, Texas, and Arizona a network database of intelligence information.
- Manages the statewide Terrorism Liaison Officer (TLO) program, an ad hoc incident management system comprised of public safety, law enforcement, fire service, crime analysis professionals, and military partners to liaison between their agencies and the ACTIC.
- Conducts threat and vulnerability assessment on all critical infrastructure sites.
- Coordinates a statewide Community Liaison Program (CLP) as an outreach section of the ACTIC. Provides safety and situational awareness training to businesses and public communities. Works with federal, state, and local agencies to send "one message" regarding the partnership for Arizona's safety and security.
- Manages the Weapons of Mass Destruction/Hazardous Material Unit (WMD/Hazmat) that responds statewide on a 24-hour basis to WMD Hazardous Material incidents.

Intelligence Bureau/ AcTIC/HIDTA

	FY2007	FY2008	%Change
ACTIC Calls	2,872	2,158	-25%
ACTIC Watch Log Entries	905	1,303	44%
Intelligence Reports Created (ACTIC)	19	150	689%
Intelligence Bulletins Produced (ACTIC)	66	317	380%
Informational Bulletins Produced (ACTIC)	17	100	488%
Threat Assessments Produced (ACTIC/HIDTA)	35	26	-26%
Analytical Charts, Graphs produced	2,544	519	-80%
GIS Maps Produced (ACTIC/HIDTA)	1,193	287	-76%
HIDTA Investigative Research Inquires (Requests)	14,551	12,002	-18%
CIRU Investigative Support	7,626	13,458	76%
Research Inquires (Requests) DPS	2,839	2,370	-17%
Totals	10,465	15,828	51%
CBRNE Investigations	12	73	508%
Clandestine Lab	31	17	-45%

* In FY07/08 a different definition and method of accounting was used for this statistic

- Provides members an on-line state-of-the-art network of criminal intelligence databases that can be queried 24 hours a day using a secure link via the Internet.
- Assists officers with analytical resources for case preparation, charts for courtroom display, computer forensics, financial analysis and other analytical products.
- Publishes a monthly law enforcement bulletin consisting of suspect identification, crime information, officer-safety issues, training opportunities, and relevant law enforcement articles sent to member agencies.
- Assists member agencies in obtaining intelligence and investigative-related training by providing individual and co-sponsored training support for conferences and workshops.
- Loans technical surveillance, investigative and communications equipment to RMIN members.
- Provides investigation and confidential funding assistance to member agencies.
- Provides special support services to designated member multi-agency task forces. RMIN personnel are available to provide on-site criminal intelligence and analytical support.

Rocky Mountain Information Network (RMIN)

- RMIN is a federal-grant project administered by the Bureau of Justice Assistance (BJA), Department of Justice. The Department serves as the grantee for the RMIN program, which is one of six federally-funded regional projects comprising the Regional Information Sharing System (RISS).
- Serves more than 15,000 law enforcement officers from more than 1,046 agencies in the Rocky Mountain region to include Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming, and the Canadian provinces of Alberta, British Columbia, and Saskatchewan.
- Supports law enforcement agencies in the detection, enforcement, and prosecution of multi-jurisdictional criminal activities that traverse local, state, and national boundaries within the RMIN region.

Investigation Research Activities (RMIN)

	FY2007	FY2008	%Change
Inquiries (requests)	228,598	322,487	41%
Submissions (intelligence documents)	14,183	8,642	-39%
Hits in RMIN Intelligence Database	7,706	6,856	-11%

Gang Enforcement Bureau

Gang & Immigration Intelligence Team Enforcement Mission (GIITEM)

- Deters criminal gang activity through investigations, enforcement, and prosecution
- Dismantles gang and organized crime related criminal enterprises
Deters border related crimes

- Disrupts human smuggling organizations and enforces federal immigration statutes
- Collects, analyzes, and disseminates gang, organized crime, and illegal immigration intelligence
- Provides anti-gang and crime prevention, public awareness, and community education

DPS administered state gang task force greatly expands its mission and reach

During the 2006 legislative session, the DPS administered Gang Intelligence Team Enforcement Mission (GIITEM) task force was modified and tasked with an immigration enforcement and border security component. The unprecedented change resulted in the addition of a second “I” (for immigration) in the acronym for the task force giving the entity the new title of the Gang and Immigration Intelligence Team Enforcement Mission (GIITEM). Significant funding was appropriated to expand GIITEM with 100 new DPS officer positions. Up to 50 positions were authorized for gang enforcement with the remainder designated for immigration enforcement and border security. GIITEM staff devoted the second half of 2006 to expansion and logistical planning.

Drugs Seized GIITEM (by weight, in pounds)

	FY2007	FY2008	%Change
Marijuana	1,371	13,190	862%
Heroin	0	0	
Cocaine	325	116	-64%
Methamphetamine	73	9	-88%

By the end of June 30, 2008, GIITEM grew to five districts with almost 200 funded employees from 41 participating agencies. Three regional gang enforcement districts provide services throughout the state. The Illegal Immigration Prevention and Apprehension Co-Op Team (IIMPACT) program was formed to serve as a new function within GIITEM to address illegal immigration related crimes.

Persons Arrested GIITEM

	FY2007	FY2008	%Change
Adults	1,153	1,278	11%
Juveniles	93	95	2%
Curfew Violations	5	26	420%
Total Arrests	1246	1373	10%

IIMPACT is the nation’s first, state-led, immigration enforcement task force and is comprised of investigative squads from DPS, Immigration & Customs Enforcement (ICE), and the Phoenix Police Department. By January 2008, IIMPACT was fully operational. The task force mission is to deter, disrupt, and dismantle violent criminal organizations that profit from illegal immigration. To date, 28 DPS officers have been 287(g) certified to enforce immigration laws. During FY 2008, 1,316 undocumented aliens were located in drop houses and load vehicles and were released to ICE for deportation. IIMPACT arrested 128 human smugglers during this same time period.

Assets Seized GIITEM

	FY2007	FY2008	%Change
Vehicles	21	83	295%
Currency	\$17,797	\$101,283	469%
Weapons	81	227	180%

Other GIITEM

	FY2007	FY2008	%Change
Gang Member Identification Cards	619	1,484	140%
Traffic Citations	492	1,049	113%

GIITEM assumes control of the Arizona Fraudulent Identification Task Force (AFIT)

On September 15, 2007, the Gang and Immigration Intelligence Team Enforcement Mission (GIITEM) task force assumed operational control of the Arizona Fraudulent Identification Task Force (AFIT). AFIT is

Highlights of the Criminal Investigations Division from Fiscal Year 2008 (events occurred between July 1, 2007 and June 30, 2008):

currently housed with the Illegal Immigration Prevention and Apprehension Co-Op Team (IIMPACT) and is comprised of two investigations squads. Although AFIT works independent cases to identify manufacturers of fraudulent identification documents, their investigations also implicate and identify human smuggling organizations. AFIT is comprised of personnel from the Arizona Department of Transportation Office of Inspector General, Arizona Game & Fish, Arizona Department of Corrections, Arizona Department of Gaming, Arizona Department of Agriculture, Phoenix Police Department, and DPS. AFIT provides investigative resources to combat the illicit manufacturing and sale of fraudulent documents commonly used for illegal immigration purposes.

IIMPACT and AFIT work cooperatively to leverage resources and personnel to enhance their investigations. The Legal Arizona Workers Act (LAWA) became effective January 1, 2008 to deter Arizona employers from hiring unauthorized workers. IIMPACT and AFIT have worked cooperatively with ICE and county attorney offices around the state to provide training support for Arizona employers. IIMPACT and AFIT will continue to support the LAWA program.

GIITEM adds effective intelligence component to its anti-gang arsenal

A new Intelligence Support District became part of the Gang and Immigration Intelligence Team Enforcement Mission (GIITEM) during FY 2008 to collect, research, analyze, report, and disseminate gang and immigration intelligence in support of the task force's mission, as well as the enforcement efforts of other agencies. The Detention Liaison Officer Program was established to develop intelligence collection from inmates in county jails, juvenile detention facilities, and state and private prisons. Throughout the state, 14 Detention Liaison Officers, working at their home agencies, collect intelligence relative to gangs, security threat groups, and immigration. This intelligence is disseminated through weekly bulletins to the law enforcement community.

To supplement GIITEM efforts to identify, reduce, control and prevent gangs and gang violence, GIITEM also implemented the Gang Liaison Officer (GLO) Program. A training curriculum was developed to train 100 select DPS highway patrol officers and other agency patrol

officers. The goal of the program is to enhance officer safety while dealing with gang members to promote gang enforcement and intelligence collection activities. To date, there have been 34 DPS and 39 other agency GLO's trained statewide.

Operation "Enough is Enough" suppresses violent gang activity in Pinal County

In October of 2007, personnel assigned to the DPS administered Gang and Immigration Intelligence Team Enforcement Mission (GIITEM) task force in Pinal County led operation "Enough is Enough." The unique, highly successful operation was launched due to the alarming increase in gang-war type murders and narcotics activity that endangered the community. From January to July, Pinal County experienced five homicides, 32 drive by shooting with 17 victims shot, two stabbing victims, and 14 violent incidents linked to gang and drug trafficking. The operation sought to curb, suppress, and stop violent gang activity through a joint law enforcement effort targeting the top violent criminal gang members throughout Pinal County. On October 11, 2007, state, local, and federal law enforcement from nine agencies, including DPS, served 10 search warrants, arrested 24 suspects, and seized 46 guns. Also seized during the large-scale law enforcement operation was \$8,000 as well as marijuana and crack cocaine packaged for sale. Over the course of the 120-day operation, over 66 suspects were arrested and, according to Uniform Crime Reporting statistics, violent crime plummeted 75 percent in Pinal County.

Hundreds of gang members with active warrants arrested

Analysts with the DPS administered (GIITEM) task force performed warrant searches during Fiscal Year 2008 and found a backlog of 5,000 arrest warrants for documented gang members in Arizona. From December 2007 to June of 2008, GIITEM detectives joined with the Phoenix and Mesa Police Departments and successfully cleared 556 warrants in Operation Checkmate. This project is ongoing.

Effectiveness of new immigration component at DPS demonstrated to high degree in March

During March of 2008, detectives with the DPS administered Illegal Immigration Prevention and Apprehension Co-Op Team (IIMPACT) responded to 13 calls for service within Maricopa County pertaining to human smuggling. Seven of these calls resulted in locations identified to be “drop houses” for undocumented aliens. Throughout this month, 17 suspects were arrested and charged for kidnapping, assault, and extortion. A total of 126 undocumented aliens were contacted with most identified as victims rescued from the aforementioned crimes. Six search warrants were executed, during which the following items were seized: five weapons (four handguns and one rifle), \$2,579 in currency, various ledgers and other documents denoting information pertaining to human smuggling, and other evidentiary items to assist detectives in identifying members of violent organizations engaged in, and profiting from, human smuggling. IIMPACT detectives encountered locations with fortified rooms used to hold undocumented aliens captive until ransom demands were met. The rooms were usually darkened as a control tactic, the defenseless victims were often deprived of food and water and sustained many violent atrocities. IIMPACT will continue fighting the war against illegal immigration, especially the collateral crimes tied to the activity, which will make communities, and the state of Arizona, a safer place to live.

License plate reader helps locate attempted murder suspect

On February 26, 2008, DPS detectives assigned to the multi-agency Arizona Vehicle Theft Task Force were utilizing a mobile license plate reader when it alerted on a license plate at a Phoenix residence. The vehicle was not reported as stolen. However, the vehicle belonged to a person wanted by the Glendale Police Department for aggravated assault and attempting to murder on his girlfriend. Surveillance was established and the suspect was arrested by task force detectives. The Arizona Vehicle Theft Task Force is administered by DPS.

DPS personnel work with authorities in Mexico to recover stolen vehicles

On December 3, 2007, a burglary occurred at the Alexander Ford dealership in Yuma, Arizona. Unknown subjects entered an office in the used car building and

took over 200 keys belonging to new and used vehicles. In addition to the keys, five vehicles were stolen. The Yuma Police Department received information that two of the vehicles were parked at a hotel in Algodones, Mexico. A detective from the DPS administered Vehicle Theft Task Force and a Reserve Border Liaison Officer with DPS contacted the Mexican police in Algodones to check the hotel for the vehicles. Mexican authorities located two of the stolen trucks from Alexander Ford in the parking lot of the hotel. In one of the hotel rooms, the Mexican authorities located a female (a Yuma resident) suspect who had the keys to both of the trucks. The DPS border liaison officer and other detectives traveled to Algodones and interviewed the female suspect. She admitted knowing where the remaining keys were but would not give the location. The Yuma Police Department along with DPS detectives and other assigned to the Vehicle Theft Task Force served a search warrant at the suspect’s residence in Yuma. The investigation led to the recovery of the missing keys and a third stolen vehicle from Alexander Ford.

Pipe bomb incident at Palo Verde vetted by Terrorism Liaison Officers assigned to unique bureau within DPS

Security officials at the nation’s largest nuclear power plant detained a contract worker with a small pipe bomb in the back of his pickup truck on November 7, 2007. The Joint Terrorism Task Force (JTTF) and Terrorism Liaison Officers (TLOs) assigned to the DPS Intelligence and Arizona Counter Terrorism Information Center (ACTIC) Bureau responded and described the homemade device as a six-inch capped explosive made of galvanized pipe that contained suspicious residue. Also responding to the incident was the Maricopa County Sheriff’s Office (MCSO) and the Bureau of Alcohol Tobacco and Firearms (ATF). Due to the rapid response of JTTF and TLOs from ACTIC, information was gathered, analyzed, and assessed as “non terrorism”. Notification was made to the Governor’s Office, the Arizona Department of Homeland Security, federal, state and local public safety officials within an hour of the incident. The incident was considered an “unusual event” — the lowest of four emergencies the plant can declare stated an inspector with the U.S. Nuclear Regulatory Commission. There was never a threat to the public. The vehicle owner stated the bomb was not his and he had no idea where it

came from. This incident demonstrated how successful AcTIC has interwoven federal, state and local public safety officials with the critical infrastructure facilities operated by the private sector.

Arizona Counter Terrorism Information Center receives prestigious award for its homeland security efforts

The Arizona Counter Terrorism Information Center, which is part of the DPS Criminal Investigations Division, received the first National Fusion Center Conference Partners Award of Excellence for their achievements in 2007, specifically those made within the Terrorism Liaison Officer and Community Liaison Programs. The award was presented in March at the 2008 Homeland Security Conference in San Francisco, California.

Financial Crimes Task Force disrupts human smuggling organization

On February 14, 2008, the multi-agency Financial Crimes Task Force, which includes several detectives from DPS, wrapped up a human smuggling investigation by executing 13 search warrants. The search warrants resulted in 20 arrests on 48 indictments with a total of 75 subjects identified as coconspirators. During the investigation, 210 undocumented aliens were detained and turned over to ICE. Twelve drop houses in the Phoenix area were identified. During the investigation the following items were seized: eight weapons, 12 vehicles, three properties and \$70,000 in U.S. currency. DPS executed three search warrants and conducted one consent search for this first round of indictments.

Work of the DPS Computer Forensics Unit helps identify suspects in triple homicide

On April 17, 2008, the DPS Computer Forensics Unit (CFU) received a request for assistance from the Peoria Police Department regarding a homicide investigation involving three victims. The homicide took place on April 15, 2008, inside a residence near 85th Avenue and Sweetwater Road in Peoria. During the initial investigation, detectives canvassed the residential area surrounding the homicide scene looking for potential witnesses. Detectives noticed that two of the residences near the homicide scene had security camera systems

attached to the homes. The owners of the homes agreed to turn the security camera systems over to police for analysis. A CFU Detective spent about 20 hours downloading and analyzing the video looking for a large dark-colored sedan that was observed leaving the area near the time of the homicide. The detective was able to locate and extract still images of the large sedan from the video footage. The still images were enhanced and presented to Peoria PD for potential witness identification. Based on that evidence, Peoria PD detectives were able to work with witnesses to positively identify the suspect vehicle. This positive identification led to the arrest of the driver of the vehicle and one of the passengers, who were both charged with three counts of first degree homicide and various other crimes. A second passenger in the vehicle was identified, but is still outstanding. It is believed the triple homicide was the result of a drug related robbery attempt.

RMIN helps cripple cross-border money laundering ring

The Rocky Mountain Information Network (RMIN), a federal-grant project for which DPS serves as the grantee, provided criminal Intelligence research support to the Phoenix ICE Office and Phoenix PD investigating an illegal cross-border money laundering ring using a shuttle service. Shuttle service employees transported money from Arizona into Mexico for drug and immigrant smuggling groups. Criminal research conducted by RMIN provided suspects' address information, which assisted in locating many individuals. Forty-seven people, including owners and drivers for the business, were indicted on conspiracy, money laundering, weapons, and drug charges. The indictments were the result of a four-month investigation in which nearly 40 search warrants were executed. The case resulted in the seizure of about 7,000 pounds of marijuana, 55 pounds of methamphetamine, \$1.4 million in cash, 27 vehicles and 27 guns. To date, 40 people have been arrested.

RMIN equipment helps nab suspects in insurance fraud case

The surveillance equipment staff at RMIN provided assistance to the Arizona Department of Insurance for an undercover investigation into complaints that Phoenix-area automotive glass repair businesses operating out

Criminal Investigations Division

of car washes and convenience store parking lots were committing insurance fraud. The complaints ranged from falsifying claims, double billing, and charging insurance companies for repairs that were not made. RMIN surveillance equipment was used to document a number of crimes. As a result, the investigation led to the arrest of 10 people in FY 2008. Each was charged with felony insurance fraud and more arrests are expected.



Agency Support Division

The Agency Support Division is committed to providing the highest quality customer service and focuses on activities essential to department operations by providing support and management services that promote government efficiency, contemporary research and planning, legal services, coordination of financial and human resource services, records and public records services, department training, grants administration, cost effective facilities management and innovative logistical support. The division is guided by three immutable values: dedication, service and teamwork, while fostering a supportive and empowered environment for our personnel.

Overview of the Agency Support Division:

Legal Services

- Provides legal assistance to the Department and other law enforcement agencies regarding criminal and traffic laws, principles of search and seizure and a broad range of civil legal issues and department matters.
- Publishes law bulletins on a variety of case law decisions affecting operational personnel and a legal review of all new legislative changes for employees each year.

Training and Management Services Bureau

Research and Planning

- Researches contemporary criminal justice issues and practices.

Agency Support Division

- Administers surveys, publishes special reports, and conducts statistical analysis.
- Documents agency policy and practices through development and publication of the department's directives and procedural manuals.
- Assists with development and tracking of the agency's Strategic and Operational Plans.
- Provides assistance throughout the agency on research and planning projects and presentations
- Represents the agency on planning committees and research organizations throughout the criminal justice community.
- Develops and maintains the agency Performance Pay Program.
- Oversees the agency's administrative rules requirements.

Research And Planning Activity

	FY2007	FY2008	%Change
Policy/Information Projects Completed	84	135	60%
Pursuit Reports	298	325	8%
Other Agency Research Assistance	317	382	17%

Public Records

- Receives and processes written requests for public record documents.
- Responds to requests for department records.
- Authenticates department records pursuant to subpoena for agency records.

Public Records Activity

	FY2007	FY2008	%Change
Public Record Responses	2989	3641	22%

Safety and Loss Prevention

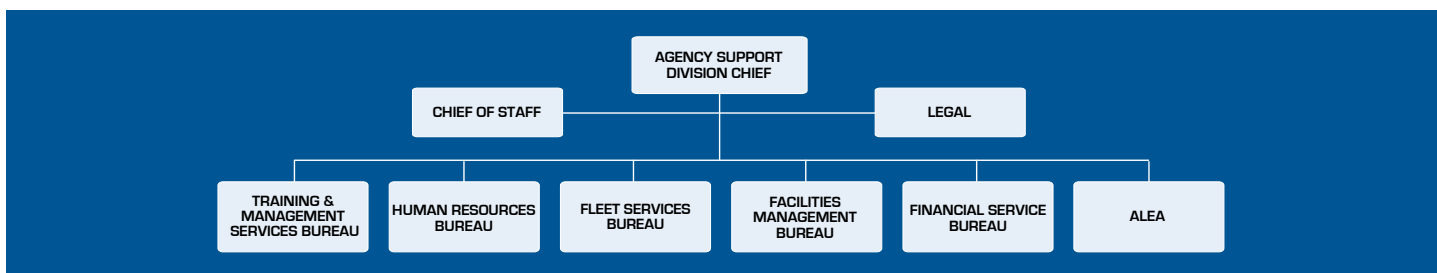
- Evaluates and processes all the agency risk management claims.
- Assures Federal OSHA and EPA compliance.
- Oversees compliance with state safety and risk management statutes, rules, and regulations.
- Develops and coordinates the agency's safety and health programs.
- Evaluates and implements loss prevention opportunities.

Safety And Loss Prevention Activity

	FY2007	FY2008	%Change
Risk Mgt Premiums Paid	\$5,324,100	\$5,240,000	-1.5%
Property Damage Claims Processed	1291	1157	-10%
Property Damage Claims Paid	\$1,392,602	\$1,520,816	9%
Employee Injury Claims Processed	193	191	-1%
Vehicle Collision Reviews	490	509	5%

Department Records

- Receives, processes, and maintains all offense, incident, and collision reports for the agency.
- Responds to public requests for collision reports investigated by the agency.



Arizona Department of Public Safety - Annual Report 2008

- Receives and processes all traffic enforcement, citations, warnings, and repair orders generated by agency personnel.
- Scans all agency enforcement documents into an electronic database for analysis.
- Maintains the agency's criminal investigation and arrest reports.

Department Records Activity

	FY2007	FY2008	%Change
Accident Reports Entered	36490	32708	-10%
Offense Reports Entered	21615	19725	-8.7%
Department Record Requests Received	33749	30103	-10.8%
Miscellaneous Reports Entered	16412	21355	30%
Contact Tracking Items Entered	522607	558276	6.8%

Training

- Develops and coordinates basic, advanced and in-service training programs for law enforcement officers and for the Department's civilian personnel.
- Provides field training for department officers.
- Coordinates and provides training and certification in drug recognition and alcohol impairment to law enforcement personnel inside and outside the department.
- Trains law enforcement and civilian instructors.
- Provides firearms training, weapons maintenance and other armory services.
- Develops and coordinates basic and in-service supervisory training.
- Administers the Department's Health and Wellness Programs.
- Develops and coordinates primary and in-service management training.

- Administers the Department's Tuition Reimbursement Program.
- Maintains and manages the Department training records for all employees.

Basic Training Activity

	FY2007	FY2008	%Change
Pre-academy classes conducted	6	12	100%
Pre-academy graduates	120	116	-3%
DPS recruits entering the Academy	93	109	17%
DPS recruits graduating the Academy	56	73	30%
DPS attrition rate	27%	33%	18.5%

Advanced Training

	FY2007	FY2008	%Change
Training programs conducted	164	20	DNA*
Student attendance	2899	9951	DNA*
Advanced basic classes conducted	7	5	- 28%
Advanced basic graduates	117	97	- 17%
Firearms training programs conducted	71	83	17%
Firearms training student attendance	2151	2392	11%
Employee physical fitness assessments	1174	1067	-9%
Weapons repaired	833	977	17%

**Measurement changed from classes conducted '07 to programs conducted '08*

Professional Development

	FY2007	FY2008	%Change
Training programs conducted	68	74	9%
Student attendance	1041	1730	66%

Human Resources Bureau

- Originates and maintains programs and records to recruit and hire employees while managing the Department's human resources.
- Develops and maintains a comprehensive classification and compensation plan, position audits, through salary surveys to ensure internal equity.

Agency Support Division

- Coordinates employee benefits, provides guidance on retirement planning, maintains personnel records and administers the Department's Employee Assistance/Behavioral Services Program and the Drug-Free Workplace Program.
- Provides and administers the Department's compliance with Americans with Disabilities Act (ADA) and the Federal Family Medical Leave Act (FMLA).
- Provides expertise with polygraph services in criminal and administrative investigations along with applicant backgrounds, along with outside agencies.
- Coordinates, provides, and administers the Department's Chaplaincy Program.
- Provides Critical Incident Stress Management (CISM)
- Coordinates and administers the Department's Annual Awards Program.
- Develops and maintains the Department's test development to ensure clarity and testing objectives.
- Coordinates and administers the Department's promotional process to ensure equity and the selection of qualified candidates, which meet the criteria and direction established by the Director and his Executive Staff.
- Coordinates and administers the Department's Travel Reduction Program, for the Department's compliance to state and federal standards.
- Coordinates and administers the Department's Employee Services Management Association of Greater Phoenix (ESM); Benefit Packages for Arizona and California.

Personnel Services Activity

	FY2007	FY2008	%Change
Recruitment/Selection Processes Completed	3,269	1,610	-50.75%
New Hires Processed	302	277	-8.28%
Terminations Processed	191	208	8.90%
Retirements Processed	68	62	-8.82%
Other Benefit Requests Processed*	7556	4682	-38.04%
Classification/Compensation Processes Completed	34	31	-8.82%
Polygraph Examinations Conducted	619	498	-19.55%
Recruiting Events	55	47	-14.55%
Drug Free Workplace Exams Completed	1572	1268	-19.34%

*The FY2007 number was determined by an overall estimation of data available; the FY2008 number is based on more accurate actual data.

Employee Assistance/ Behavioral Services Activity

	FY2007	FY2008	%Change
Employee Assistance/Behavioral Services			
Volunteer Peer Counselors	22	50	127.27%
Volunteer Chaplains	18	16	-11.11%
Department Awards Processed	78	78	0.00%
Volunteer Hours Provided**	N/A	17,433	N/A
Dollar Value Saved from Volunteer Hours**	N/A	\$376,961	N/A

**Comparison data for these statistics is not included as these are newly reported statistics in the annual report.

Fleet Services Bureau

- Procures and issues vehicles for enforcement and support.
- Provides vehicle maintenance, repairs and services statewide.
- Fabricates and installs police, emergency and specialty equipment in departmental vehicles.
- Establishes contracts and provides automotive parts and supplies to field offices and fleet maintenance shops statewide.
- Maintains the Fleet Management System for tracking

the Department's vehicle inventory.

- Conducts the registration, titling and licensing of all departmental vehicles.
- Assists other law enforcement agencies by providing surplus equipment, buildup services and technical information.
- Provides expertise to collision investigators by performing extensive mechanical inspections of vehicles involved in homicides and fatal crashes.

Fleet Services Activity

	2007	2008	%Change
Vehicle Work Orders Processed	26,125	18,982	-27.34
Vehicle Maintenance, Fuel & Parts Expenditures	7,906,895	9,039,777	14.33
Miles Driven	24,333,479	28,724,074	18.04
Cost of Maintenance, Fuel&Parts/Per Miles driven	0.324	0.3147	-3.09
Fuel Site Repairs	19	17	-11
Vehicle Disposal Transactions	287	286	-0.35
Vehicle Title/Registration Transactions	1,519	1,377	-9.3
Vehicle Fleet Requests	1,638	926	-43.47

Facilities Management Bureau

- Maintains the Department's facilities throughout the state, performing corrective and preventive maintenance with technical personnel on call 24 hours a day, seven days a week.
- Provides custodial and landscaping services for the Phoenix headquarters complex and district offices statewide.
- Directs the design and construction of new departmental facilities and renovation of existing facilities statewide.
- Monitors space utilization and provides long range planning for the Department's space requirements.
- Responds to operational units requested facilities issues for new space or functional changes.

- Develops the Department's three year Capital Improvement Plan and requests for Building Renewal funding.
- Negotiates, prepares and manages the Department's building/land leases and purchases.
- Develops and implements the Department's master keying system, including key issue and control.
- Negotiates, prepares and manages various equipment and building related service contracts.
- Department contact for Code 7 cafeteria and vending services.
- Coordinates utility services for departmental facilities throughout the State.
- Provides security for departmental personnel and facilities statewide.

Facilities Management Activities

	FY2007	FY2008	%Change
Maintenance Work Orders Completed	3,489	3,387	-2.92
Project Completed:	77	75	-2.6
Facilities Work Requests Completed:	75	50	-33.3
Building/Square Footage Maintained	844,357	896,829	6.21

Financial Services Bureau

Finance

- Monitors fiscal processes within the Department.
- Manages the Department's payroll, purchasing and accounting services.
- Provides administrative and accounting services for the Department's grant program.
- Administers the Victims of Crime Act federal block grant.
- Administers the Criminal Justice Enhancement Fund grant program.

Agency Support Division

- Administers the Department's asset forfeiture program pursuant to Arizona's Racketeering Influenced Crime Organization and drug forfeiture laws.

Finance Activity

	FY 2007	FY 2008	%Change
Claims Processed	29,116	26,635	-8.52%
Accounting of Appropriated Funds (Expended)	187,729,234	208,212,840	10.91%
Accounting of NonAppropriated Funds (Expended)	65,625,435	76,606,718	16.73%
Purchase Orders Processed	5,420	4,324	-20.22%
Purchasing Card Transactions	7,159	7,522	5.07%

Asset Forfeiture Program Activity

	FY2007	FY2007	%Change
Forfeiture Revenue Received	26,386,079	3,561,090	-86.50%
Vehicles Forfeited	246	209	-15.04%
Weapons Forfeited	81	34	-58.02%
Cases Initiated	370	417	12.70%

Currency Received through Forfeiture was changed to Forfeiture Revenue Received - This change was made to more accurately describe the numbers being reported. Currency forfeited is not tracked.

Grant Administration Activity

	FY2007	FY2008	%CHANGE
Programs Receiving VOCA Funds	103	105	1.94%
VOCA Funds Awarded	8,511,631	8,439,250	-0.85%

The FY07 number for Programs Receiving VOCA Funds was amended. VOCA Monies Disbursed was changed to VOCA Funds Awarded - This change was made to more accurately reflect the results of the award process. The FY07 number was amended to reflect this new reporting methodology.

Logistics

- Establishes contracts for purchasing and issues first aid supplies, office supplies, field supplies, and duty gear to enforcement and support staff through the main supply warehouse.

- Maintains the Consumable Inventory System for tracking the Department's stock item usage.
- Prepares and issues billing to department entities and outside agencies for fuel, maintenance, postage and supplies.
- Tracks capital and accountable equipment using the Capital Outlay System for departmental inventory and the Uniform Statewide Accounting System.
- Develops, modifies and maintains departmental forms for use by the Department's employees.
- Provides mail service for the Department.
- Provides printing services for the Department.
- Coordinates disposal of surplus departmental equipment through auction, sale, trade in, transfer to other law enforcement or criminal justice agencies, and through the state surplus property system.
- Forecasts and monitors annual fuel usage and costs for the Department's budget.
- Provides fuel through departmental fuel sites, Arizona Department of Transportation fuel sites and a statewide credit card system.

Supply Warehouse Activities

	FY2007	FY2008	%Change
Value of Consumable Supplies Issued	829,801	926,400	11.64%
Consumable Supplies - Stock Issues	31,935	32,060	0.39%

The amount reported for FY07, under Value of Consumable Supplies Issued, was amended to reflect the split between Supply and Fleet Supply.

The amount reported for FY07, under Consumable Supplies-Stock Issues, was amended to reflect the split between Supply and Fleet Supply.

Mail Room Activities

	FY2007	FY2008	%Change
Pieces of Mail Processed	423,005	417,185	-1.38%
Mailing Costs	281,467	318,760	13.25%

Print Shop Activities

	FY2007	FY2008	%Change
Impressions	3,135,073	3,283,491	4.73%
Number of Projects Completed	579	474	-18.13%
Projects Requiring CD/DVD	35	22	-37.14%
Total Number of CD's Produced	11,650	11,674	0.21%

Forms Management Activity

	FY2007	FY2008	%Change
Forms Revised/Developed	42	64	52.38%

Arizona Law Enforcement Academy (ALEA)

- Provides basic law enforcement training for Department sworn recruits.
- Provides staffing and training support for multiple law enforcement agencies through a statewide partnership approach.

Highlights of the Agency Support Division from Fiscal Year 2008 (events occurred between July 1, 2007 and June 30, 2008):

Research and Planning Unit driving force behind key initiatives at DPS

The Research and Planning Unit within the Training and Management Services Bureau at DPS played a leadership role in several strategic planning and operational programs at the agency during Fiscal Year 2008, including the implementation of the Aging 2020 Initiative that helps the agency adjust to changing demographics. Research and Planning also facilitated the COMPSTAT program which features accountability for agency resource use in meeting objectives, and the Performance Pay Plan which monitors the agency's efficiency and effectiveness in meeting targets and work-related goals. Operationally, the Research and Planning Unit designed a database program for loss prevention and risk management claims, developed desk manuals for the Safety Unit, prepared an analysis of pursuit trends and the use of force in law enforcement. The unit also completed response plans, department policies, and a wide variety of procedural manuals.

Public Records Unit more efficient thanks to implementation of document imaging system

The Public Records Unit within the Training and Management Services Bureau at DPS completed implementation of a document imaging system during Fiscal Year 2008. The majority of the records received by DPS are in paper form and are scanned in along with the request and any invoice or letters generated. The document imaging system improves response time, searches, and audits while saving money on archives and office supplies. It also improves management, accounting, and reporting practices related to the high volume of public record requests received by DPS each year.

Safety and Loss Prevention Unit enhances operations through automated database

The Safety and Loss Prevention Unit ensured that the Department of Public Safety remained certified as an OSHA-compliant agency in Fiscal Year 2008. In addition, the unit has initiated requests with Risk Management to allow electronic transfer of information that has resulted in the Department's involvement in piloting a new on-line reporting process. Internally, the Safety and Loss Prevention Unit has implemented an automated database system that enhances monitoring, ensures accurate and timely responses, and reduces man-hours to process claims.

Training Section completes study validating use of tele-fax system to expedite DUI arrests

The Training Section at DPS completed a study during Fiscal Year 2008 regarding the use of law enforcement phlebotomists and the tele-fax system to decrease the number of DUI cases with no chemical test. A newly developed form and grant-purchased fax machines substantially decreased the time spent on the actual warrant. As a direct result, the average DUI arrest warrant now takes an average of 30 minutes instead of several hours under the original format.

Human Resources Bureau streamlines hiring process for new officers

The Sworn Selection and Recruiting Unit within the DPS

Human Resources Bureau faced many challenges during Fiscal Year 2008 and responded by implementing several changes to meet important goals. As for tackling issues involving the sworn selection process, the unit recognized the problem that DPS wasn't meeting its goal of placing 20 Cadet Officers in the Arizona Law Enforcement Academy (ALEA) every other month. Achieving that mark was paramount.

An initial step taken was to drop the "linear" concept of moving sworn candidates through the hiring process in favor of an overlapping process. After successfully completing the required examinations, a candidate was scheduled for polygraph, psychological and medical examinations immediately, as opposed to passing each element before being scheduled for the next. This "overlapping" expedited the process considerably. Within one month of initiating the new concept, 77 sworn job candidates were in process. After a period of three to four months, the bulk of those candidates were completely tested, processed and ready to begin their law enforcement careers at DPS by attending ALEA.

Human Resources Bureau increases efficiency through implementation of "E-Verify" program

In July 2007, Governor Janet Napolitano signed into law HB 2779, the "Legal Arizona Workers Act." This bill requires all state agencies to electronically verify the employment eligibility of employees hired after December 31, 2007. Using the Employment Eligibility Verification Program, "E-Verify," new employees log onto the web-based system to complete the section requiring their personal information. The Web site provides a list of acceptable documents (i.e., driver license, birth certificate, passport, etc.) needed on the first day they report to work. The verification is completed by Human Resources with the new employee. The E-Verify system then confirms the employee's employment authorization. The new system eliminates the paper forms DPS was required to complete and retain during the employee's tenure. E-Verify complies with the electronic verification requirements and has greatly improved efficiency within the Human Resources' Bureau.

Human Resources Bureau completes agency re-organization process

The Human Resources Bureau completed two departmental re-organizations during Fiscal Year 2008. The first organizational structure change was completed in July 2007 and affected 742 positions within DPS. The second occurred in March 2008 and involved 235 positions encompassing all but one division within the agency. The re-organizations included adding, deleting and changing organizational elements, names and location codes to provide for changes of resources and DPS priorities.

Volunteer program at DPS flourishes following strategic overhaul

During Fiscal Year 2008, the Department expanded its efforts to develop an effective and diversified statewide volunteer program. This included a complete redesign of the volunteer webpage to make it more efficient and customer friendly and the development of a new online volunteer video for individuals interested in applying for either law enforcement related or civilian volunteer job opportunities. The new Web site also allows applicants to review over 20 volunteer job opportunities online, providing them with a substantial amount of information regarding specific volunteer opportunities with DPS throughout the state. The agency also conducted a statewide advertising campaign to increase awareness of the program. As a result of these efforts, DPS has seen a significant increase in the number of people applying for volunteer positions statewide. Numerous skilled volunteers have been brought onboard as a result of these improvements and each is providing an invaluable service to the agency at no additional cost to taxpayers.



Criminal Justice Support Division

The Criminal Justice Support Division (CJSD) at the Arizona Department of Public Safety is responsible for developing and coordinating scientific, technical, regulatory and support services essential to the promotion of public safety in Arizona. Special attention is given to providing scientific analysis and criminal justice support to Arizona's criminal justice agencies. CJSD further develops, operates and maintains the data processing and data/voice communications systems that operate statewide.

Operational Communications Bureau

- Provides 24-hour dispatch service for the Department of Public Safety, other law enforcement personnel and medical emergency providers.
- Operates statewide Emergency Medical Communications (EMSCOM) system in support of emergency medical service

providers and Department of Public Safety helicopters.

- Operates communications centers in Flagstaff, Phoenix and Tucson.
- Facilitates the flow of information between criminal justice agencies, emergency service agencies and the public concerning highway safety.
- Provides Arizona Criminal Justice Information System (ACJIS) information to law enforcement agencies without 24-hour, 7-days a week dispatch capability.
- Operates a remote-controlled siren system that warns the public of problems with the Palo Verde Nuclear Generating Station.
- Operates the primary state warning system and is responsible for relaying information

Criminal Justice Support Division

from the National Civil Defense warning system.

- Responds to 9-1-1 and other calls from the public requesting assistance.

Operational Communications Activities

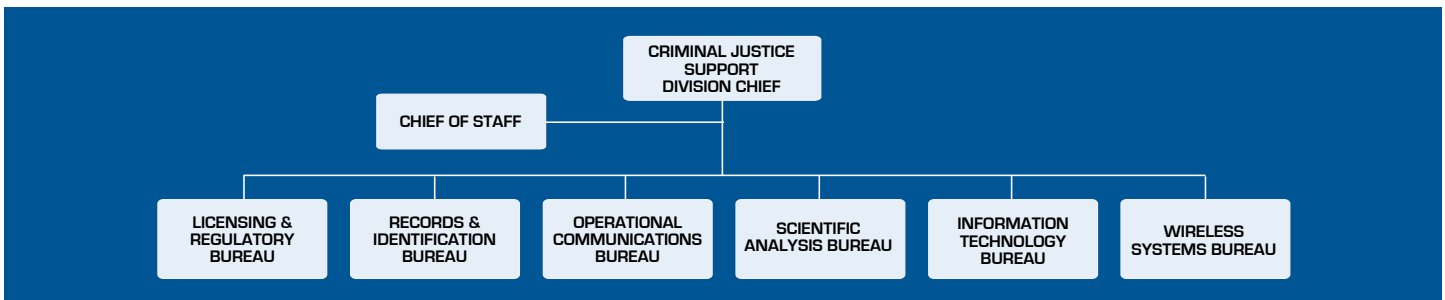
	FY2007	FY2008	%Change
Radio Dispatch Consoles Operated	18	18	0%
ACJIS Transactions Conducted	1,140,264	1,130,674	-0.8%
ACIC/NCIC Hits Process	16,464	18,100	9.90%
Department Record Numbers Issued	45,839	48,400	5.60%
Calls for Service (Previously Incident Cards Completed)	725,104	737,864	1.80%
Abandoned/Towed Vehicle Reports Taken	22,944	27,685	20.70%
Tow Trucks/Wreckers Called	48,138	49,952	3.80%
9-1-1 Calls Received	223,991	207,789	-7.23%
Emergency Medical System Cases Processed	2,556	1,928	-24.60%
Radio Transmissions Completed	11,793,007	11,726,523	-0.60%

Records and Identification Bureau

- Manages the day to day Arizona Automated Fingerprint Identification System (AZAFIS) operations in support of the automated fingerprint identification needs of Arizona and other criminal justice agencies.
- Identifies criminals through the processing of fingerprints as the central site for the statewide Arizona Automated Fingerprint Identification System (AZAFIS).
- Operates the central fingerprint repository for the state.
- Provides fingerprint identification assistance during

the processing of criminal justice and non-criminal justice employment and licensing applicants.

- Coordinates requests for access to the Arizona Automated Fingerprint Identification System (AZAFIS) network and databases.
- Provides training for Arizona Automated Fingerprint Identification System (AZAFIS) livescan, mug photo, and fingerprint archive and card scanner workstation operators.
- Directs the statewide Arizona Automated Fingerprint Identification System (AZAFIS) operator certification program.
- Researches, plans and implements technological enhancements to meet Arizona Automated Fingerprint Identification System (AZAFIS) system users' evolving automated fingerprint identification requirements.
- Maintains and operates the central criminal history record repository for the state.
- Audits the Arizona criminal records that are part of the Federal Bureau of Investigation's (FBI's) Interstate Identification Index (III).
- Conducts research for the Federal Bureau of Investigation (FBI) National Instant Background Check System (NICS) to assist in determining firearms eligibility.
- Serves as the focal point for the criminal justice community on issues regarding convicted sex offender registration and community notification requirements.



Arizona Department of Public Safety - Annual Report 2008

- Serves as a liaison statewide between law enforcement, county probation, Department of Corrections and county attorneys on issues surrounding sex offender management.
- Ensures that Arizona law enforcement agencies comply with sex offender community notification statutes.
- Provides training statewide for criminal justice agencies involved with sex offender registration and notification.
- Conducts annual address verification on the state's sex offender population and maintains the Sex Offender InfoCenter web site.
- Conducts federal and state mandated training for Arizona law enforcement and other criminal justice agency employees on the use of the Arizona Criminal Justice Information System (ACJIS).
- Coordinates requests for Arizona Criminal Justice Information System (ACJIS) network terminal access.
- Conducts federal and state mandated operational audits of Arizona Criminal Justice Information System (ACJIS) network user agencies to verify adherence to privacy and security laws and regulations and to ensure data integrity of criminal justice information.
- Coordinates the statewide terminal operator certification program for Arizona Criminal Justice Information System (ACJIS) network users.
- Maintains the statewide Uniform Crime Reporting (UCR) and Arizona Incident Based Reporting System (AIBRS) program in partnership with the Federal Bureau of Investigation by collecting crime statistics from all law enforcement agencies in the state and updates the annual "Crime in Arizona" publication that is available on the Department's web site.
- Provides training to Arizona criminal justice agencies on requirements for reporting arrests and arrest dispositions to the central state repository, Arizona Disposition Reporting System (ADRS) and the Arizona Criminal Justice Information System (ACJIS).
- Maintains active warrants for the Arizona Department of Public Safety (DPS), the Motor Vehicle Division (MVD) Special Enforcement Unit and the Arizona Department of Liquor License and Control.
- Responds to criminal history records requests for criminal justice and non criminal justice purposes.
- Responds to requests for review and challenge of an individual's criminal history record.
- Provides assistance to Arizona Criminal Justice Information System (ACJIS) network users.

Criminal Information Services Activities

	FY2007	FY2008	% Change
Arrest Fingerprint Cards Received	227,319	242,272	6.6%
New Criminal Records Established	71,081	72,103	1.4%
Active Criminal Records Maintained	1,367,559	1,434,649	4.9%
Requests for Records Processed	2,583,695	2,701,912	4.6%
Active DPS Warrants (as of 07/28/08)*	72,895	74,969	2.8%
Sex Offender Community Notifications			
Level 0 and Level 4 Address Verifications	-----	----	----
Level 0 Address Verifications**	2,774	2,801	1.0%
Level 1 Address Verifications**	1,638	1,761	7.5%
Level 2 Address Verifications**	1,686	1,597	-5.3%
Level 3 Address Verifications**	1,020	837	-17.9%
Level 4 Address Verifications**	88	116	31.8%
Percent of Sex Offender Registry Verified	51%	49%	-3.9%

* Warrant counts can only be identified through a "snapshot". Snapshot not available for June 30, 2008 or July 1, 2008. A Data Processing Service Request will be submitted to automatically run this inquiry on January 1 and July 1 for future reporting.

**Address Verification statistics are a snapshot during the month/date that the request for information was initiated. Programming changes are underway to capture and keep/save these statistics for future reporting purposes.

Criminal Justice Support Division

Fingerprint Identification Services Activity

	FY2007	FY2008	%Change
AZAFIS Tenprint Records Maintained	2,073,315	2,227,590	7.4%
AZAFIS Unsolved Latent Images Maintained	108,656	120,176	10.6%
AZAFIS Tenprint Searches Completed	562,491	521,287	-7.3%
AZAFIS Tenprint Hits Confirmed	370,286	368,882	-0.4%
AZAFIS Latent Searches Completed***	27,717	152,433	450.0%
AZAFIS Latent Search Hits Confirmed***	4,199	6,077	44.7%
Applicant Fingerprint Cards Processed	109,101	168,911	54.8%
Applicant Clearance Cards Processed	102,331	80,690	-21.1%

*** Latent search statistics reflect a greater level of detail captured by the new AZAFIS reporting system.

ACJIS Access Integrity Activity

	FY2007	FY2008	% Change
Operations Audits Completed	100	54	-46.0%
Terminal Operator Certifications Maintained	45,722	50,425	10.3%
Criminal History Record Review - Audits Completed	8	118	1375.0%

AZAFIS = Arizona Automated Fingerprint Identification System
ACJIS = Arizona Criminal Justice Information System

Scientific Analysis Bureau

- Maintains the Arizona DNA Identification System established by statute, which is a database of convicted offender DNA profiles against which an evidence DNA profile can be searched to identify a previously unknown assailant.
- Provides complete toxicology services including the analysis of body fluid samples, primarily blood and urine, for drug and metabolite concentrations, and provides expert testimony on drug effects, driving impairment, and metabolism.
- Provides comprehensive forensic alcohol services including the analysis of blood for alcohol concentration; the maintenance and repair of over 250 alcohol breath test instruments; and expert testimony on alcohol effects, impaired driving, and alcohol metabolism.
- Analyzes a variety of specimens and determines the presence of illegal drugs; which include marijuana, narcotics, cocaine, methamphetamine, and LSD.
- Responds to clandestine drug laboratory manufacturing sites to assess type of drugs being produced; assesses hazards of toxicity, fire, and explosion; collects samples for transport to the Crime Laboratory; analyzes the samples for precursor chemicals, reaction intermediaries, and drug products.
- Responds to suspected weapons of mass destruction sites to assess what type of lethal agents may be present or in the process of clandestine manufacture and to collect samples for later laboratory analysis.
- Examines documents for authenticity of handwriting; determination of obliterated writing; and identification of typewriting.
- Performs examinations on trace evidence materials, such as hairs, fibers, glass, paint, and soils; to tie crime scene items to a suspect's clothes or car.
- Examines firearms to identify a particular weapon as having fired a bullet removed from a victim or scene; to determine the distance from which a firearm was fired at a crime scene; and to reconstruct a shooting
- Operates a full service, forensic science laboratory capability from four DPS Regional Crime Laboratories in Phoenix, Flagstaff, Tucson, and Lake Havasu City.
- Provides complete crime laboratory services to 295 criminal justice agencies in Arizona including municipal, tribal, county, state, and federal users.
- Provides state-of-the-art scientific examination and evaluation of evidence and expert scientific testimony in Superior Courts, Federal Courts, Municipal Courts, and Justice-of-the-Peace Courts.
- Provides the most modern DNA scientific services for the examination of violent crime evidence to identify or exonerate suspects.

scene.

- Compares footwear and tire track impression evidence from a crime scene to shoes or tires to establish their involvement in a crime.
- Analyzes fire and explosion debris to identify ignitable liquids such as gasoline, kerosene, diesel fuel, or explosives such as gunpowder, and dynamite.
- Processes evidence to visualized latent prints and compares to known fingerprints, palm prints, or footprints to identify suspects or searches against the Arizona Automated Fingerprint Identification System to identify unknown suspects.
- Photographs accidents and crime scenes to provide documentation and then develops and prints scene pictures.
- Stores evidence and personal property; releases property to lawful owners; and disposes contraband once criminal cases are adjudicated.
- Provides instruction to investigative officers in the proper identification, collection, and packaging of evidence.

Submissions By Regional Laboratory

	FY2007	FY2008	%Change
Central Crime Lab Cases	28,811	31,948	10.9%
Southern Crime Lab Cases	13,141	14,456	10.0%
Northern Crime Lab Cases	6,131	6,622	8.0%
Western Crime Lab Cases	3,943	4,556	15.5%
<i>Totals</i>	<i>52,026</i>	<i>57,582</i>	<i>10.7%</i>

Submissions By Type Of Activity

	FY2007	FY2008	%Change
Drug Analysis	17,791	20,609	15.8%
Toxicology - Alcohol-Related Cases	9,797	10,087	3.0%
Toxicology - DRE Cases	12,255	14,149	15.5%
Serology Analysis	2,255	2,559	13.5%
DNA Profiling/STRs Process	2,180	2,383	9.3%
Latent Print Examinations	5,844	5,961	2.0%
Trace Evidence Analysis	1,729	1,655	-4.3%
Questioned Document Examinations	175	179	2.3%

Submissions By Type Of Offense Activity

	FY2007	FY2008	% Change
Homicide	1,403	1,445	3.0%
Vehicular Homicide	125	152	21.6%
Suicide	25	8	-68.0%
Livestock & Game Violations	7	11	57.1%
Sexual Assault	1,846	1,983	7.4%
Burglary/Theft	4,242	4,428	4.4%
Arson	162	171	5.6%
Hit & Run/Auto Accident	370	387	4.6%
Assault	1,567	2,024	29.2%
Fraud and Other Miscellaneous	3,769	3,971	5.4%
DUI (Alcohol)	11,767	11,692	-0.6%
DUI (Drugs)	9,490	14,366	51.4%
Poisoning or Cause of Death	3	6	100.0%
Liquor Laws	12	8	-33.3%
Drugs (Sale, Possession, etc.)	17,238	16,930	-1.8%

Intoxilyzer Services Activity

	FY2007	FY2008	%Change
Training Services			
Training Sessions	65	54	-16.9%
Operators Trained	1,558	1,397	-10.3%
Quality Assurance Officers Trained	57	77	35.1%
Court Actions			
Subpoenas	2,310	2,318	0.3%
Testimony	254	245	-3.5%
Intoxilyzer Sites Maintained	242	243	0.4%

Photo Lab Services Activity

	FY2007	FY2008	%Change
Photo Prints Processed	212,632	249,136	17.2%

Property And Evidence Services

	FY2007	FY 2008	%Change
DPS Submissions	31,272	31,520	0.8%
Other Agencies Submissions	29,307	33,476	14.2%
<i>Totals</i>	<i>60,579</i>	<i>64,996</i>	<i>7.3%</i>

Criminal Justice Support Division

Crime Lab Caseload Activity by Requesting Agency

	FY2007	FY2008	%Change
Municipal Agencies	22,828	27,589	20.9%
Other State Agencies	630	743	17.9%
Federal Agencies	1,665	165	-90.1%
Department of Public Safety	14,365	14,479	0.8%
County Agencies	12,538	14,606	16.5%
Totals	52,026	57,582	10.7%

Licensing and Regulatory Bureau

- Processes applications for Fingerprint Clearance Cards.
- Processes criminal history checks for criminal justice employment, non-criminal justice employment, licensing and other authorized purposes.
- Processes requests for state warrant searches.
- Processes and issues concealed carry weapon (CCW) permits to Arizona residents and U.S. citizens.
- Processes and approves applications for CCW training organizations and instructors who provide initial and renewal applicants with the training required by the state statute.
- Conducts administrative and criminal investigations for violations of the concealed weapon permit laws and rules involving applicants, permit holders, instructors and training organizations.
- Maintains the Arizona Concealed Carry Weapon Web site, azdps.gov/ccw.
- Conducts assessments of other states' concealed weapon programs and enacts reciprocal agreements and grants recognition for other state issued CCW permits.
- Provides certification of firearms training for retired Law Enforcement Officers to meet the requirements of the federal Law Enforcement Officers Safety Act.
- Processes private investigator and security guard

industry applications to conduct business in Arizona.

- Conducts administrative and criminal investigations involving violations of state security guard and private investigator statutes and rules.

Private Investigator (PI) Security Guard (SG) Licenses Activities

	FY2007	FY2008	%Change
PI Active Employee Registrations	1,779	2,132	19.8%
PI Employee Applications Processed	337	449	33.2%
PI Employee Renewals Processed	170	212	24.7%
PI Active Agency Licenses	1,022	1,071	4.8%
PI Agency Applications Processed	149	150	0.6%
PI Agency Licenses Renewed	498	295	-40.8%
SG Active Employee Registrations	26,039	30,573	17.4%
SG Employee Applications Processed	9,509	10,692	12.4%
SG Employee Renewals Processed	3,355	3,571	6.4%
SG Active Agency Licenses	212	258	21.7%
SG Agency Applications Processed	51	62	21.6%
SG Agency Licenses Renewed	78	80	2.6%

Concealed Weapons Permits Activity

	FY2007	FY2008	%Change
New Applications Received	20,423	22,848	11.9%
New Permits Issued	19,712	20,314	3.1%
New Permits Denied	195	248	27.2%
New Permits/Percent Denied	0.98	1.22	23.5%
Renewal Applications Received *	18,870	15,604	-17.3%
Renewals Issued	18,159	14,291	-21.3%
Renewals Denied	12	12	0.0%

* Data reflects either a three-year registration/license renewal cycle or a four-year permit renewal cycle.

Fingerprint Identification Services Activities

	FY2007	FY2008	%Change
Applicant Fingerprint Cards Processed	174,450	168,911	-3.2%
Applicant Clearance Cards Processed	102,331	80,690	-21.1%

Wireless Systems Bureau

- Designs, coordinates and installs statewide radio and mobile data systems for the Department and other

criminal justice agencies.

- Designs, coordinates, and installs enhancements to the EMSCOM (Emergency Medical Services Communication) system, which provides radio communications between field emergency medical and hospital personnel.
- Provides technical audits and assistance to county and local law enforcement agencies experiencing radio system problems.
- Provides engineering support for radio equipment state term contracts generated by the Department of Administration.
- Installs and maintains buildings, towers, and antenna systems at remote DPS radio sites.
- Maintains a statewide radio system for the Department and other state agencies.
- Designs, constructs, and coordinates a statewide voice and data telecommunications system for the Department and other criminal justice agencies.
- Designs, installs, and maintains data communications equipment and networks for the Arizona Criminal Justice Information System (ACJIS) community.
- Provides continuous radio communication services for the Department and the law enforcement personnel of other agencies.
- Designs and maintains a statewide microwave carrier system for the Department and other state agencies.

Wireless Systems Bureau

	FY2007	FY2008	%Change
Base Stations Maintained	681	677	-1.0%
Other Agencies Supported in Radio Communications	17	17	0.0%
Portable/Mobile Radios Maintained	9952	10145	2.0%
Radio Communication Sites Maintained	80	80	0.0%
EMSCOM Call-Signs Maintained	1289	1289	0.0%
Number of Analog Microwave Paths	64	57	-11.0%
Analog Microwave Path Kilometers	4808	4364	-9.2%
Number of Digital Microwave Paths	20	31	55.0%
Digital Microwave Path Kilometers	717	1116	55.6%
FCC Radio Licenses Maintained	515	526	2.1%
Voice & Data Telecommunications *	\$2,530,205	\$2,608,658	3.1%
Wireless Telephone & Paging Services *	\$149,035	\$159,662	7.1%

* Fixed & usage based services paid to wire line telephone companies.

Information Technology Bureau

- Provides information services to internal and external customers in support of public safety and improves department efficiency through automation and the application of new technology.
- Provides data processing and computer programming services to meet administrative, enforcement and investigative needs of the Department.
- Provides 24 x 7, ongoing maintenance and support of the mainframe and server operation system software. This support encompasses the Arizona Criminal Justice Information System (ACJIS), Department Management Information System (MIS), Department browser-based applications, and the Arizona interface to the Criminal information Sharing Alliance Network (CISAnet).
- Develops, maintains and supports automated mainframe and browser applications for the

Criminal Justice Support Division

Department and statewide criminal justice networks that provide access for state, county and local jurisdictions to obtain criminal justice information.

- Designs and supports the Department's Internet Web site and multiple Intranet websites.
- Provides technical assistance to federal, county and local criminal justice agencies regarding current or planned links to the statewide criminal justice computer network.
- Provides access through the Department's Criminal Justice Network to Arizona counties and city computers, the FBI Crime Center, and the other 49 state's computer systems via the National Law Enforcement Telecommunications System (NLETS).
- Provides technology support for the Department's electronic mail system, Internet access and information system support of the office automation needs of the Department.

Information Technology Activities

	FY2007	FY2008	%Change
Mainframe Systems Supported	94	87	-7.4
Client/Server Systems Supported	2	2	0.0
Web Systems Supported	13	14	7.7
Computerized Teleprocessing Transactions	245,782,849	249,808,344	1.6
Computer Terminal Sessions Supported (Includes MIS)	13150	16,779	27.6
Criminal Justice Terminal Sessions Supported	8,913	12,542	40.7
DPS PC's Supported	3,872	3,327	-14.1
DPS EMS Users Supported	2631	2,715	3.2
DPS Mobile Digital Computers (MDC) Supported	546	925	69.4
MDC ACJIS Transactions	2,652,000	4,160,000	56.9
Project Service Requests Received	103	150	45.6
Project Service Requests Completed	58	70	20.7
PC Customer Assists	6,790	7,778	14.6
Dial-In Users Supported	1329	1,360	2.3
Lotus Notes Users Supported	2479	2,590	4.5
Mainframe Users Supported	12254	13,047	6.5
Unix Servers Supported	12	12	0.0
Window Servers Supported	90	104	15.6

Highlights of the Criminal Justice Support Division from Fiscal Year 2008 (events occurred between July 1, 2007 and June 30, 2008):

Operational Communications Bureau

Enhancement to computer aided dispatch program allows for better management of pursuit situations

A modification was installed on the Operational Communications computer-aided dispatch (CAD) program at DPS in January of 2008 that automatically alerts every CAD dispatch workstation of a pursuit in progress. This modification is beneficial because during a pursuit other dispatchers in a communication center can provide valuable assistance to the primary dispatcher working the pursuit, as well as broadcasting the pursuit information

to officers on different radio frequencies in adjoining areas. This programming also alerts the other two DPS communication centers as well since pursuits frequently proceed outside the boundaries of one communication center, and into the boundaries of another.

Upgrade allows DPS officers to easily communicate with counterparts from other agencies on same frequency

A Department of Justice (DOJ) metro interoperability control station was installed on the radio consoles at DPS Central Operational Communications during Fiscal Year 2008. This control station provides interoperability between all Phoenix metro law enforcement agencies via the Phoenix Regional Wireless Network (PRWN) and the Trunked Open Arizona Network (TOPAZ) radio systems. This console allows dispatchers of the participating agencies to broadcast critical information, especially information involving officer and public safety, to other agencies. In addition, it provides patching capability, as needed for joint operations, to enable officers of different agencies to communicate with each other on the same frequency.

Records and Identification Bureau

Expanded sex offender profiles better safeguard community

Legislation enacted by the Arizona legislature during Fiscal Year 2008 required all Arizona sex offenders to register their online identifiers (email addresses) and internet service provider information with the county sheriff in the county where they reside. The electronic identification allows parents and other concerned community members to conduct searches of electronic identifiers associated with registered sex offenders by checking the DPS Sex Offender Web site at az.gov/webapp/offender/searchEID.do. This tool offers one more layer of protection available to safeguard a vulnerable population.

Upgrade to fingerprint identification system benefits public safety

The Arizona State Legislature authorized the necessary funding to upgrade the existing Automated Fingerprint Identification System (AFIS) to the MetaMorpho operating system. Members of the statewide AFIS community, of which DPS plays a large part, participated in the functional design of the system which was completed during Fiscal Year 2008. Benefits of the new MetaMorpho system include: increased tenprint search accuracy, increased latent print search accuracy, palm print search capability, upgraded AZAFIS workstations, and the addition of a biometric server to allow rapid two-finger identification.

Rapid data entry by DPS unit allows criminal justice system to operate in more efficient manner

Since January 1, 2008, the Criminal History Records Section at DPS has maintained a one-day turnaround time for entering disposition and warrant information into the Arizona Criminal Justice Information System (ACJIS). Timely entry of disposition and warrant information into the ACJIS is important to law enforcement agencies, prosecutors, courts and probation departments when reviewing criminal records to make arrest, charging, sentencing and probation determinations. Criminal records are also used to make eligibility decisions regarding adoption, citizenship, professional licenses and certifications such as teacher certification, and firearms transfers. The entry times are improved from nearly 40 days over previous years. The improved entry times can be attributed to the implementation of electronic disposition reporting technologies and to the enhanced training and record review programs provided by the Department's Access Integrity Unit. In addition to accessing criminal record information within Arizona at an unprecedented rate, disposition information is now electronically submitted to the Federal Bureau of Investigation (FBI) for daily updates to corresponding federal criminal records. This means individuals, such as sex offenders, who try to avoid detection by moving from state to state, are identified on a much quicker basis.

Scientific Analysis Bureau

DPS Crime Laboratory utilizes DNA to identify Chandler rapist

During Fiscal Year 2008, the DPS Crime Laboratory worked closely with Chandler Police Department detectives to utilize DNA to identify the Chandler rapist who was preying on young women in that city. In early 2007, the crime laboratory linked the same suspect, now called the Chandler rapist, to two separate sex assaults in Chandler. The DNA showed the same unidentified suspect had committed both crimes. Recognizing a serial criminal was loose in the city, a massive effort was undertaken to locate the rapist and the Chandler Police Department began submitting samples from known suspects to the crime laboratory for comparison to the crime scene evidence. Ultimately, 342 potential suspects were eliminated through DNA profiling. When added to the various crime scene items, over 400 items were analyzed, and many hundreds of hours of DNA analyst time was invested. On January 11, 2008, detectives with the Chandler Police Department developed a promising suspect, and DPS DNA analysts worked overnight to complete the DNA profiling. The DNA profile, available by 9:00 a.m. the following morning, identified the suspect as the Chandler rapist, allowing charges to be filed for the serial sex assaults.

DPS Crime Laboratory in Tucson helps solve multiple shootings involving rival human smuggling organizations

Firearms examiners at the DPS Southern Regional Crime Laboratory in Tucson were essential during Fiscal Year 2008 to processing and solving moving vehicle shootouts between rival coyote organizations smuggling illegal immigrants into Arizona.

In several instances, a coyote gang on the Arizona side of the border had stopped other coyotes transporting illegal immigrants and demanded money. In a number of these situations the initial coyote group had fled with the second coyote organization opening fire killing numerous illegal immigrants. In one case three individuals were killed and three injured in a shootout which came up through the Tohono O'odham reservation and ended near Marana. In a second case a van packed with 25 illegal immigrants

fled and two were killed in the subsequent running shootout.

The crime laboratory firearms examiners performed shooting reconstructions of the shooting scenes, examined recovered bullet fragments, examined expended cartridge cases, and compared seized firearms from the coyote organization members. As the result of laboratory firearms identifications, three coyote members were tied directly to the shooting of the van with 25 illegal immigrants and two deaths. Because of the compelling firearms evidence, all three individuals pled guilty to these horrible crimes.

DPS Crime Laboratory utilizes DNA analysis to solve homicide that occurred in 1987

On May 21, 1987, a female victim was laying in her bedroom where she had been sexually assaulted, beaten and strangled to death. The victim had been preparing to leave on an out-of-state trip and was found by her boyfriend when he returned from work. Investigators were unable to solve the crime at the time but they preserved evidence including a sexual assault collection kit and the cord used to strangle the victim.

In 2000, the DPS Central Regional Crime Laboratory in Phoenix was able to obtain a DNA profile on semen collected from the evidence and entered it into Combined DNA Index System (CODIS). A hit resulted identifying a convicted felon who had been incarcerated for sexual assault of another young woman, subsequent to the 1987 murder. A second item of evidence was equally crucial to the case as the suspect's DNA was also confirmed on the cord used to strangle the victim, tying him directly to the murder, not just the sex assault. As a result of the DNA evidence and analysis conducted at the DPS Crime Laboratory in Phoenix, this suspect was convicted of the murder during Fiscal Year 2008.

Construction of new DPS crime laboratory in Tucson continues

The new DPS Southern Regional Crime Laboratory in Tucson continued to progress during Fiscal Year 2008. Construction started November 27, 2007 and is expected to be completed by March of 2009. Crime laboratory personnel who have worked for years in an

extremely cramped space of approximately 10,000 square feet will move into the new 42,000 square foot forensic science facility upon its completion. The new laboratory will not only improve services to southern Arizona, but will benefit the entire State, relieving pressure on the other three DPS Regional Crime Laboratories, where some southern Arizona cases must now be sent. The additional space in the new southern laboratory will allow services to be provided locally, which were previously unavailable in Tucson. These include DNA testing of bones which is vital for unidentified remains often found along the border. Another new service previously unavailable in Tucson is Y-STR DNA analysis which is necessary for many difficult sex related offenses, such as child molestation. Another new service at the new DPS Crime Laboratory in Tucson will be toxicology analysis of drug levels in blood, essential for DUI, and vehicular homicide cases.

DNA samples now collected from those arrested for certain serious crimes

The 2007 State Legislature amended the Arizona Statutes to add those arrested for homicide, sex crimes and burglary 1 & 2 to the State's DNA database. This statutory change requires, for the first time, those arrested for these violations to provide a DNA sample. The DPS Crime Laboratory coordinated with Sheriff's, Chiefs of Police, Jails and other concerned criminal justice entities to provide a smooth implementation of this statute with a start date of January 1, 2008. Through a joint effort of the Crime Laboratory and Arizona Automated Fingerprint Identification System (AZAFIS), the crime laboratory is purchasing and making available 2 finger ID devices that will allow the arresting agency or booking facility to immediately determine if the arrestee's DNA is already on file or if it still needs to be collected. The 2 Finger ID devices were in place and operational by the end of the first week in January of 2008. These initial devices will soon be followed by permanent devices with increased functionality.

Licensing and Regulatory Bureau

DPS worked to ensure proper licensing of private security guards assigned to Super Bowl and related events

The Licensing Unit at DPS took a proactive approach during Fiscal Year 2008 to coordinate with the major in-state security guard agencies and those brought in from out of state to participate in the Super Bowl and related activities. The unit worked to ensure all security guards were licensed and they conducted on-site inspections. During the week of the Super Bowl, the unit completed a compliance check on approximately 600 security guards. Their actions benefited the public by ensuring only trained and licensed security guards worked the major activities surrounding the Super Bowl.

Wireless Systems Bureau

DPS begins much needed upgrade to critical communications system

In January 2008, the upgrade of the antiquated analog microwave system to digital microwave across southern Arizona began. With funding assistance from the Arizona Department of Homeland Security, the DPS Wireless Systems Bureau (WSB) upgraded five microwave paths. Those paths were Phoenix to South Mountain, Phoenix to White Tanks Mountain, White Tanks Mountain to Oatman Mountain, Tucson to Keystone Peak and Keystone Peak to Nogales Hill. Under a Federal Communications Commission agreement the WSB also provided oversight to the digital conversions of five microwave paths by the cellular telephone provider T-Mobile. Those paths were Thompson Peak to Bronco Butte, Signal Peak to Carol Springs, Mule Mountain to Bernardino Peak, Arizona City to the Casa Grande district office, and Oatman Mountain to Gila Bend. Completion of these upgrades brings greater communication quality and improved reliability to the various first responders, especially those at DPS, who rely upon the system to provide critical public safety services.

DPS makes it easier for first responders from different agencies to communicate during joint operations

Since 2006, in partnership with the Arizona Division of Emergency Management and the Arizona Department of Homeland Security, the Wireless Systems Bureau (WSB) began the installation of the Arizona Interagency Radio Systems (AIRS) at strategic locations across the state. In the second half of 2008, the WSB completed the installation of the final twelve locations with AIRS suites of radio repeaters. Completion of the installation now allows agencies that operate on different frequency bands to communicate with each other through cross band repeaters and be monitored by one dispatch center.

Information Technology Bureau

DPS implements plan to safeguard critical agency data in case of disaster

In preparation for a disaster which could cause the loss of data in the department's computerized systems, the Information Technology Bureau purchased a remote Storage Area Network (SAN) device during Fiscal Year 2008. The device, which is part of the Tri-Agency Disaster Recovery project, is housed at the Department of Economic Security (DES) and will be used to mirror DPS data at DES for disaster recovery. The third agency participating is the Department of Administration. These three agencies offer a good fit to back-up data as they all use mainframe computer systems. The remote SAN was deployed to reduce the lag between data at the host site and the target recovery site. In the past, data needed to rebuild a mainframe system could be up to one week old or since the last day data backup was processed. The remote SAN keeps an up to the minute copy of the data stored at DPS.

DPS implements cost effective plan to replace outdated, inefficient computers

A five year personal computer (PC) replacement program began during Fiscal Year 2008 with plans to replace 20 percent of the department's personal computers and laptops each fiscal year. This year, computers five years old or older were identified for replacement. Some of the old computers were originally purchased

in 1998. As of the end of this fiscal year, a total of 443 computers have been replaced. The new desktops and laptops will enhance the productivity of DPS employees and provide a more standardized computing platform for the department. The increased standardization will also reduce the costs of supporting personal computers at DPS.



602-223-2000 | azdps.gov
2102 West Encanto BLVD | PO BOX 6638
Phoenix, Arizona 85005-6638