

Vision: To be the national model in providing state-level law enforcement services.

Mission: To provide public safety to the state of Arizona.

Agency Description: The Department enforces state law with the primary responsibility in the areas of traffic safety, criminal interdiction, narcotics, organized crime, auto theft, commercial vehicle enforcement, sex offender monitoring and regulatory functions.

Services include border security, criminal intelligence, scientific analysis, air rescue, critical incident investigations, port of entry inspections, criminal information systems, training and statewide communications.

Operational and technical assistance is provided to local and state agencies and other components of the criminal justice community.

The Department also promotes and enhances the quality of public safety through cooperative enforcement and community awareness programs.

Executive Summary: The Department's strategic plan aligns with Governor Ducey's priorities of protecting our communities and lands allowing Arizonans to safely roam, work and play; creating a 21st century economy through innovation and modernization of technologies; and investing in the prosperity of its people.

The Department continues its strategies and efforts to improve traffic safety and keep traffic flowing; bettering air rescue services; and signifying a focus on commercial vehicle safety on Arizona's highways allowing people and commerce to keep moving. The Department is endeavoring to keep Arizona safe by addressing transnational criminal activity crossing the southern border into the state and improving investigations of major incidents.

The Department will leverage modern technology and Arizona Management System fundamentals to curtail scientific backlogs, advance public online access to services and progress radio communications systems upgrades.

The State and the Department benefit from a diverse, dedicated, qualified and supported workforce. The Department will continue its strategies to recruit and retain diverse and qualified applicants for trooper and professional staff career fields. In a proactive approach, the Department will make investments in resources to support the health of its employees through targeted wellness training; construction of a fitness center; and the implementation of a fitness program.

Summary of Multi-Year Strategic Priorities

#	Five Year Strategy	Start Year	Progress / Successes
1	Improve public safety in Arizona.	2019	<ul style="list-style-type: none"> Consistent decrease in the statewide average of roadway clearance times exceeding targets. Purchased a new Bell 429 helicopter. Merger of the DPS and ADOT commercial vehicle enforcement units to create a new division within DPS. Deployment of 145 Grapplers™.
2	Improve service delivery and value to internal and external customers.	2019	<ul style="list-style-type: none"> Decreases in the controlled substances backlogs. Completed entering backlogged concealed weapons permits applications. Eliminated the public records purging backlog. Completed construction on the Guadalupe Mountain communications site in Quartzite. South Loop Microwave Multiplex Replacement project was 100% completed.
3	Invest in recruiting, building and retaining highly engaged and valued employees.	2020 Modified 2022	<ul style="list-style-type: none"> Hiring and retention continues to be a challenge. Construction of the new fitness training center is ongoing. Ability to recruit at in-person events increased significantly post Covid. The number of incoming applications is increasing. Exceeding academy class recruit diversity targets.
4	Implement new technologies across the work environment.	2022	<ul style="list-style-type: none"> New strategy for FY23. In FY22 implemented the body-worn camera program with cameras deployed to all troopers statewide.

Strategy #	FY23 Annual Objectives	Objective Metrics	Annual Initiatives
1	Improve public safety from Transnational Criminal Organizations.	<ul style="list-style-type: none"> Number of border operations conducted per quarter. 	<ul style="list-style-type: none"> Border Strike Force to conduct intelligence-driven 4-day sustained, bureau-wide enforcement operations focusing on narcotics, stolen vehicle recovery and apprehension of criminal offenders. District operations at rate of four times per year.
1	Improve traffic management and enforcement.	<ul style="list-style-type: none"> Average roadway clearance times. Percentage eligible troopers certified in HGN, ARIDE, DRE and phlebotomy DUI staffing model. Number of enforcement details. Percentage of Regional Advanced Collision Team (REACT) staffing model met. 	<ul style="list-style-type: none"> Reduction based on the 28-day average. Develop and implement 8 regional advanced DUI skills training courses. Implement monthly collision, wrong-way, wireless device and DUI enforcement operational focus zones. Districts to achieve and maintain 100% of the REACT staffing model.
1	Increase aviation availability for law enforcement and search/rescue missions.	<ul style="list-style-type: none"> Average percentage increase. 	<ul style="list-style-type: none"> Study efficiency opportunities in maintenance rotation cycles. Fill pilot, paramedic and technician vacancies. Streamline maintenance procedures to reduce out of service time. Capitalize on potential professional staff and contracted solutions for pilot, paramedic and technician positions.
1	Reduce commercial motor vehicle (CMV) collisions.	<ul style="list-style-type: none"> Number of CMV-related collisions in hot spot zones. Percentage reduction of CMV-related collisions in hot spot zones. Number of law enforcement classes. Number of operational details. Number of inspections completed. Percentage of troopers achieving CMV certification. 	<ul style="list-style-type: none"> Develop and use a comprehensive and researched plan for targeted zones. Squads conduct monthly targeted enforcement in hot spot zones. Conduct 10 Federal Motor Carrier Safety Administration certification classes. Districts conduct quarterly operational details targeting CMV driver and vehicle inspections and violations. Districts assist with conducting coached inspections for new inspectors working towards achieving certification.
1	Implement a Major Incident Division.	<ul style="list-style-type: none"> Percentage of Year 1 implementation plan complete. 	<ul style="list-style-type: none"> Develop a Year 1 implementation plan: hire executive staff; develop policy internally and with the Peace Officer Standards and Training Board and source a facility.
2	Maintain timely delivery of Scientific Analysis Bureau casework.	<ul style="list-style-type: none"> Number of DNA cases over 60 days old. 	<ul style="list-style-type: none"> Achieve/maintain case input/output level balance to maintain number of cases over 60 Days old under 100.
2	Implementation of North Loop Microwave replacement project.	<ul style="list-style-type: none"> Percentage of permit applications tracked. Number of site construction approvals received. 	<ul style="list-style-type: none"> Track 100% of submitted permit applications quarterly. Obtain six site construction approvals (dependency/lagging based on permits).
3	Support employee safety and wellness.	<ul style="list-style-type: none"> Number of Highway Patrol monthly roll call sessions. Number of CANVAS courses. Percentage of fitness training center completion. Percentage implementation of physical fitness program. 	<ul style="list-style-type: none"> HP squads will conduct one roll call training per month. All agency CANVAS training to employees being financially, mentally and physically healthy. Construct a physical training and fitness center. Develop & implement physical fitness program.
3	Continue the development of a diverse workforce.	<ul style="list-style-type: none"> Number of recruiting events. 	<ul style="list-style-type: none"> Continue in and out of state recruiting events as budget allows. Develop regional recruiters to enhance recruiting availability and attend two recruiting events per year per team.
4	A3: Expand public service availability through the Public Service Portal.	<ul style="list-style-type: none"> Percentage of project milestones completed. 	<ul style="list-style-type: none"> Configure portal access to add services for student transportation, 30-Day impounds, public records, applicant processing and criminal history records.
4	A3: Enhance technology for the Concealed Weapons Permits Unit.	<ul style="list-style-type: none"> Percentage of project milestones completed. 	<ul style="list-style-type: none"> Implement technology to improve electronic processing of permit applications.